



End-of-Sale and End-of-Life Announcement for the Cisco Unified Communications Manager and Session Management Edition Software 11.0

EOL11446

Cisco announces the end-of-sale and end-of-life dates for the Cisco Unified Communications Manager and Session Management Edition Software 11.0. The last day to order the affected product(s) is August 1, 2017. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Table 1. End-of-Life Milestones and Dates for the Cisco Unified Communications Manager and Session Management Edition Software 11.0

| Milestone | Definition | Date |
|--|---|------------------|
| End-of-Life Announcement Date | The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public. | January 31, 2017 |
| End-of-Sale Date: App. SW | The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date. | August 1, 2017 |
| Last Ship Date: App. SW | The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time. | October 30, 2017 |
| End of SW Maintenance Releases Date: App. SW | The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software. | August 1, 2018 |
| End of New Service Attachment Date: App. SW | For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract. | August 1, 2018 |
| End of Service Contract Renewal Date: App. SW | The last date to extend or renew a service contract for the product. | October 28, 2019 |
| Last Date of Support: App. SW | The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete. | July 31, 2020 |

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

| End-of-Sale Product Part Number | Product Description | Replacement Product Part Number | Replacement Product Description | Additional Information |
|---------------------------------|--|---------------------------------|--|------------------------|
| CM11.0-K9-LAB= | SW CM/SME 11.0 Lab Only, 20 CUWL PRO, 5 TP Room | CM11.5-K9-NFR | SW CM/SME 11.5 Not for Resale, 20 CUWL PRO, 5 TP Room | - |
| CM11.0-K9-NFR | SW CM/SME 11.0 Not for Resale, 20 CUWL PRO, 5 TP Room | CM11.5-K9-NFR | SW CM/SME 11.5 Not for Resale, 20 CUWL PRO, 5 TP Room | - |
| CUCM-VERS-11.0 | CUCM Software version 11.0 | CUCM-VERS-11.5 | CUCM Software version 11.5 | - |
| CUCM-VERS-11.0-XU | CUCM Software Version 11.X Unrestricted | CUCM-VERS-11.5-XU | CUCM Software Version 11.5 Unrestricted | - |
| R-PC-11.0-STD-K9= | SW PID for Prime Collaboration | R-PC-11.X-STD-K9= | SW PID for Prime Collaboration 11.X | - |
| SME-11.0-K9-UPG= | SW Upgrade to SME 11.0 for ESW/UCSS | SME-11.5-K9-UPG= | SW Upgrade to SME 11.5 for ESW/UCSS | - |
| SME-VERS-11.0 | SME Software Version 11.X | SME-VERS-11.5 | SME Software Version 11.5 | - |
| SME11.0-K9-NFR | SW CM/SME 11.0 Not for Resale, 20 CUWL PRO, 5 TP Room | SME11.5-K9-NFR | SW CM/SME 11.5 Not for Resale, 20 CUWL PRO, 5 TP Room | - |
| UCM-11.0-SW-K9-XU= | CUCM Software Version 11.0 for PUT Only, Export Unrestricted | UCM-11.5-SW-K9-XU= | CUCM Software Version 11.5 for PUT Only, Export Unrestricted | - |
| UCM-11.0-SW-K9= | CUCM Software Version 11.X for PUT Only | UCM-11.5-SW-K9= | CUCM Software Version 11.5 for PUT Only | - |

Product Migration Options

Customers are encouraged to migrate to the Cisco Unified Communications Manager and Session Management Edition Software 11.5. Information about this product can be found at:

<http://www.cisco.com/c/en/us/products/unified-communications/unified-communications-manager-version-11-5/index.html>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more Information about the Cisco Unified Communications Manager and Session Management Edition Software 11.5, visit <http://www.cisco.com/c/en/us/products/unified-communications/unified-communications-manager-version-11-5/index.html>, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:

http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>.

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