End-of-Sale and End-of-Life Announcement for the Cisco Unified Communications Manager 8.x User Connect Licensing (UCL) Add-On Licenses (Tier A)

EOL10705

Cisco announces the end-of-sale and end-of life dates for the Cisco Unified Communications Manager 8.x User Connect Licensing (UCL) Add-On Licenses (Tier A). The last day to order the affected product(s) is July 31, 2016. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Table 1. End-of-Life Milestones and Dates for the Cisco Unified Communications Manager 8.x User Connect Licensing (UCL) Add-On Licenses (Tier A)

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	November 30, 2015
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	July 31, 2016
Last Ship Date License	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	October 30, 2016
End of New Service Attachment Date	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	July 31, 2016
End of Service Contract Renewal Date: App SW	The last date to extend or renew a service contract for the product. The extension or renewal period cannot extend beyond the last date of support.	October 21, 2016
Last Date of Support APP SW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	July 31, 2017

Table 2.   Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
LIC-CUCM-BA2ENH-A	UC Manager Basic to Enhanced User License Upgrade - Under 1K	There is currently no replacement product available for this product.		
LIC-CUCM-BASIC-A	Unified Communications Manager Basic Single User-Under 1K	LIC-CUCM-10X-BAS-A	UC Manager-10.x Basic Single User-Under 1K	
LIC-CUCM-ESS-A	UC Manager Essential - Less than 1K Users	LIC-CUCM-10X-ESS-A	UC Manager-10.x Essential User License User-Under 1K	
LIC-CUCM-USR-A	Unified Communications Manager Enhanced Single User-Under 1K	LIC-CUCM-10X-ENH-A	UC Manager-10.x Enhanced Single User-Under 1K	

Product Migration Options

Note that end-of-sale and end-of-life announcements have been made for Tiers B and C of the add-on licenses (versions 8 and later). Customers are encouraged to migrate to the Cisco Unified Communications Manager 10.x User Connect Licensing (UCL) Add-On Licenses as indicated in Table 2.

Service prices for Cisco products are subject to change after the product End of Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/products_end-of-life_policy.html

For more information about the Cisco Product Warranties, go to: http://www.cisco.com/en/US/products/prod_warranties_listing.html

To subscribe to receive end-of-life/end-of-sale information, go to: http://www.cisco.com/cisco/support/notifications.html

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