

End-of-Sale and End-of-Life Announcement for the Cisco Unified Communications Manager 11.x User Connect Licensing (UCL) Add-On Licenses (Tiers B and C)

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Cisco announces the end-of-sale and end-of-life dates for the Cisco Unified Communications Manager 11.x User Connect Licensing (UCL) Add-On Licenses (Tiers B and C). The last day to order the affected product(s) is January 31, 2016. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Table 1. End-of-life milestones and dates for the Cisco unified communications manager 11.x User Connect Licensing (UCL) Add-On Licenses (Tiers B and C)

| Milestone | Definition | Date |
|------------------------------------|---|------------------|
| End-of-Life Announcement Date | The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public. | August 2, 2015 |
| End-of-Sale Date | The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date. | January 31, 2016 |
| Last Ship Date License | The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time. | April 30, 2016 |
| End of New Service Attachment Date | For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract. | January 31, 2016 |

Table 2. Product part numbers affected by this announcement

| End-of-Sale Product Part Number | Product Description |
|---------------------------------|--|
| LIC-CUCM-11X-BAS-B | UC Manager-11.x Basic Single User-1K to 10K |
| LIC-CUCM-11X-BAS-C | UC Manager-11.x Basic Single User-Over 10K |
| LIC-CUCM-11X-ENH-B | UC Manager-11.x Enhanced Single User-1K to 10K |
| LIC-CUCM-11X-ENH-C | UC Manager-11.x Enhanced Single User-Over 10K |
| LIC-CUCM-11X-ESS-B | UC Manager-11.x Essential User License-1K to 10K |
| LIC-CUCM-11X-ESS-C | UC Manager-11.x Essential User License -Over 10K |
| LIC-UCM-11X-ENHP-B | UC Manager-11.x Enh Plus Single User-1K to 10K |
| LIC-UCM-11X-ENHP-C | UC Manager-11.x Enh Plus Single User-Over 10K |

Product migration options

There is no replacement available for the Cisco Unified Communications Manager 11.x User Connect Licensing (UCL) Add-On Licenses (Tiers B and C) at this time.

Unified Communications Manager User Connect Licensing (UCL) Tier A add-on licenses continue to be available. However, the UCL Tier B and Tier C add-on licenses will no longer be offered after the end-of-sale period identified in this bulletin.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries.

For more information, go to:

https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For more information

For more information about the Cisco End-of-Life Policy, go to: https://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to: https://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: <https://www.cisco.com/cisco/support/notifications.html>.

Subscribe for RSS notifications for End-of-Life and End-of-Sale notices

To subscribe to the End-of-Life and End-of-Sale RSS Feed, insert the following URL into your RSS application: https://www.cisco.com/web/feeds/products/end_of_life_rss.xml.

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