End-of-Sale and End-of-Life Announcement for the Cisco Unified Communications Manager 9.x User Connect Licensing (UCL) Add-On Licenses (Tiers B and C)

EOL10512 - Amended

Cisco announces the end-of-sale and end-of-life dates for the Cisco Unified Communications Manager 9.x User Connect Licensing (UCL) Add-On Licenses (Tiers B and C). The last day to order the affected product(s) is January 31, 2016. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Table 1.   End-of-Life Milestones and Dates for the Cisco Unified Communications Manager 9.x User Connect Licensing (UCL) Add-On Licenses (Tiers B and C)

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	August 2, 2015
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	January 31, 2016
Last Ship Date License	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	April 30, 2016
End of New Service Attachment Date	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	January 31, 2016
End of Service Contract Renewal Date: **App SW**	The last date to extend or renew a service contract for the product. The extension or renewal period cannot extend beyond the last date of support.	March 26, 2018
Last Date of Support **APP SW**	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	December 31, 2018

Table 2.   Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description
LIC-CUCM-9X-BAS-B	UC Manager-9.x Basic Single User-1K to 10K
LIC-CUCM-9X-BAS-C	UC Manager-9.x Basic Single User-Over 10K
LIC-CUCM-9X-ENH-B	UC Manager-9.x Enhanced Single User-1K to 10K
LIC-CUCM-9X-ENH-C	UC Manager-9.x Enhanced Single User-Over 10K
LIC-CUCM-9X-ENHP-B	UC Manager-9.x Enh Plus Single User-1K to 10K
LIC-CUCM-9X-ENHP-C	UC Manager-9.x Enh Plus Single User-Over 10K
LIC-CUCM-9X-ESS-B	UC Manager-9.x Essential User License-1K to 10K
LIC-CUCM-9X-ESS-C	UC Manager-9.x Essential User License -Over 10K
UP-UCM9TO10-ENHP-B	Upg to UCM 10.x Enh Plus from 9.x - 1K-10K Users
UP-UCM9TO10-ENHP-C	Upg to UCM 10.x Enh Plus from 9.x - > 10K Users
UP-UCM9TO11-ENHP-B	Upg to UCM 11.x Enh Plus from 9.x - 1K-10K Users
UP-UCM9TO11-ENHP-C	Upg to UCM 11.x Enh Plus from 9.x - > 10K Users
UPG-CUCM-BASIC-B	Upgrade to UC Manager Basic - 1K - 10K Users
UPG-CUCM-BASIC-C	Upgrade to UC Manager Basic - Above 10K Users
UPG-CUCM-ENHP-B	Upgrade to UCM 9/10/11 Enh Plus from v8.x or earlier- 1K-10K
UPG-CUCM-ENHP-C	Upgrade to UCM 9/10/11 Enh Plus from v8.x or earlier - > 10K
UPG-CUCM-ESS-USR-B	Upgrade to UC Manager Essential - 1K - 10K Users
UPG-CUCM-ESS-USR-C	Upgrade to UC Manager Essential - Above 10K Users
UPG-CUCM-USR-B	Upgrade to UC Manager Enhanced - 1K - 10K Users
UPG-CUCM-USR-C	Upgrade to UC Manager Enhanced - Above 10K Users
UPG-UCM9TO10-BAS-B	Upg to UCM 10.x Basic from 9.x - 1K-10K Users
UPG-UCM9TO10-BAS-C	Upg to UCM 10.x Basic from 9.x - > 10K Users
UPG-UCM9TO10-ENH-B	Upg to UCM 10.x Enhanced from 9.x - 1K-10K Users
UPG-UCM9TO10-ENH-C	Upg to UCM 10.x Enhanced from 9.x - > 10K Users
UPG-UCM9TO10-ESS-B	Upg to UCM 10.x Essential from 9.x - 1K-10K Users
UPG-UCM9TO10-ESS-C	Upg to UCM 10.x Essential from 9.x - > 10K Users
UPG-UCM9TO11-BAS-B	Upg to UCM 11.x Basic from 9.x - 1K-10K Users
UPG-UCM9TO11-BAS-C	Upg to UCM 11.x Basic from 9.x - > 10K Users
UPG-UCM9TO11-ENH-B	Upg to UCM 11.x Enhanced from 9.x - 1K-10K Users
UPG-UCM9TO11-ENH-C	Upg to UCM 11.x Enhanced from 9.x - > 10K Users
UPG-UCM9TO11-ESS-B	Upg to UCM 11.x Essential from 9.x - 1K-10K Users
UPG-UCM9TO11-ESS-C	Upg to UCM 11.x Essential from 9.x - > 10K Users

Product Migration Options

Cisco Unified Communications Manager User Connect Licensing (UCL) Tier A Add-on Licenses continue to be available, however, the UCLAdd-On Licenses (Tiers B and C) will be no longer be offered after the End-of-Sale period identified in this bulletin. Customers wanting to expand their licenses can use the UCL Tier A add-on Licenses.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

Please refer to "End-of-Sale and End-of-Life Announcement for the Cisco Unified Communications Manager and Session Management Edition Software Version 9.x at http://www.cisco.com/c/en/us/products/collateral/unified-communications/unified-communications-manager-callmanager/eos-eol-notice-c51-735216.html.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to: http://www.cisco.com/en/US/products/prod_warranties_listing.html.

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