End-of-Sale and End-of-Life Announcement for the Cisco Unified Communications Manager Version 8.x Phone Units and Device License Units

EOL9857 - Amended

Cisco announces the end-of-sale and end-of life dates for the Cisco Unified Communications Manager Version 8.x Phone Units and Device License Units. The last day to order the affected product(s) is January 20, 2015. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Table 1. End-of-Life Milestones and Dates for the Cisco Unified Communications Manager Version 8.x Phone Units and Device License Units

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	July 22, 2014
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	January 20, 2015
Last Ship Date: App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	April 20, 2015
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	January 20, 2016
End of New Service Attachment Date: App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	January 20, 2016
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	April 17, 2017
Last Date of Support: App. SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	January 31, 2018

HW = Hardware   OS SW = Operating System Software   App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
3911-PER-ROOM	Number of 3911 per room	There is currently no replacement product available for this product.	-	-
3951-PER-ROOM	Number of 3951 per room	There is currently no replacement product available for this product.	-	-
6921-PER-ROOM	Number of 6921 per room	There is currently no replacement product available for this product.	-	-
6941-PER-ROOM	Number of 6941 per room	There is currently no replacement product available for this product.	-	-
6961-PER-ROOM	Number of 6961 per room	There is currently no replacement product available for this product.	-	-
7906-PER-ROOM	Number of 7906 per room	There is currently no replacement product available for this product.	-	-
7911-PER-ROOM	Number of 7911 per room	There is currently no replacement product available for this product.	-	-
792X-PER-ROOM	Number of 792X per room	There is currently no replacement product available for this product.	-	-
7931-PER-ROOM	Number of 7931 per room	There is currently no replacement product available for this product.	-	-
794X-PER-ROOM	Number of 794X per room	There is currently no replacement product available for this product.	-	-
796X-PER-ROOM	Number of 796X per room	There is currently no replacement product available for this product.	-	-
797X-PER-ROOM	Number of 797X per room	There is currently no replacement product available for this product.	-	-
ADV-SIP-PER-ROOM	Number of 3rd-party Advanced SIP Phones per room	There is currently no replacement product available for this product.	-	-
BASIC-SIP-PER-ROOM	Number of 3rd-party Basic SIP Phones per room	There is currently no replacement product available for this product.	-	-
CM-DL-10000-CTDP=	CM DLU FOR DEV PTR ONLY	There is currently no replacement product available for this product.	-	-
CM6.0-6.1-U-K9=	SW Upgrade CM 6.0 to 6.1	There is currently no replacement product available for this product.	-	-
CM71-K9-UPG=	SW Upgrade to CUCM 7.1.5 for ESW/UCSS	There is currently no replacement product available for this product.	-	-
CP-6921-C-K9-APACP	Cisco UC Phone 6921, Charcoal, Std handset, APAC	There is currently no replacement product available for this product.	-	-
CP-6921-C-K9-LATAM	Cisco UC Phone 6921, Charcoal, Std Handset, LATAM	There is currently no replacement product available for this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CP-6921-CL-K9-APAC	Cisco Unified IP Phone 6921, Charcoal, light handset, APAC	There is currently no replacement product available for this product.	-	-
CP-6921-CLK9-APACP	Cisco UC Phone 6921, Charcoal, light handset, APAC	There is currently no replacement product available for this product.	-	-
CP-6921-CLK9-LATAM	Cisco UC Phone 6921, Charcoal, Slimline Hdst, LATAM	There is currently no replacement product available for this product.	-	-
CP-6921-W-K9-APACP	Cisco UC Phone 6921, White, Std handset, APAC	There is currently no replacement product available for this product.	-	-
CP-6921-WLK9-APACP	Cisco UC Phone 6921, White, light handset, APAC	There is currently no replacement product available for this product.	-	-
CP-6941-C-K9-LATAM	Cisco UC Phone 6941, Charcoal, Std Handset, LATAM	There is currently no replacement product available for this product.	-	-
CP-6941-CLK9-LATAM	Cisco UC Phone 6941, Charcoal, Slimline Hdst, LATAM	There is currently no replacement product available for this product.	-	-
CP-7941G-PROMO	Cisco Unified IP Phone 7941G With License - Special Bundle	There is currently no replacement product available for this product.	-	-
CP-7942G-APACSP	Cisco UC phone 7942G AsiaPac Bundle	There is currently no replacement product available for this product.	-	-
CUCM-TP-BNDL-UPG	Upgrade a TP Cluster Ala Carte	There is currently no replacement product available for this product.	-	-
HOSP-TERMS	Mandatory Hospitality Terms and Conditions	There is currently no replacement product available for this product.	-	-
L-3PTY-DL-10000=	Unified CM 3rd Party DLU for eLD - 10,000 units	There is currently no replacement product available for this product.	-	-
L-3PTY-DL-1000=	Unified CM 3rd Party DLU for eLD - 1,000 units	There is currently no replacement product available for this product.	-	-
L-3PTY-DL-100=	Unified CM 3rd Party DLU for eLD - 100 units	There is currently no replacement product available for this product.	-	-
L-3PTY-DL-100K=	Unified CM 3rd Party DLU for eLD - 100,000 units	There is currently no replacement product available for this product.	-	-
L-3PTY-DL-10=	Unified CM 3rd Party DLU for eLD- 10 units	There is currently no replacement product available for this product.	-	-
L-3PTY-DL-1M=	Unified CM 3rd Party DLU for eLD - 1,000,000 units	There is currently no replacement product available for this product.	-	-
L-3PTY-DL-25000=	Unified CM 3rd Party DLU for eLD - 25,000 units	There is currently no replacement product available for this product.	-	-
L-3PTY-DL-50000=	Unified CM 3rd Party DLU for eLD - 50,000 units	There is currently no replacement product available for this product.	-	-
L-3PTY-DL-5000=	Unified CM 3rd Party DLU for eLD - 5,000 units	There is currently no replacement product available for this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
L-3PTY-DL-500=	Unified CM 3rd Party DLU for eLD - 500 units	There is currently no replacement product available for this product.	-	-
L-3PTY-DL-500K=	Unified CM 3rd Party DLU for eLD - 500,000 units	There is currently no replacement product available for this product.	-	-
L-CM-DL-1000000=	Unified CM Device License For ELD 1,000,000 Units	There is currently no replacement product available for this product.	-	-
L-CM-DL-100000=	Unified CM Device License For ELD 100,000 Units	There is currently no replacement product available for this product.	-	-
L-CM-DL-10000=	Unified CM Device License For ELD 10,000 Units	There is currently no replacement product available for this product.	-	-
L-CM-DL-1000=	Unified CM Device License For ELD - 1000 Units	There is currently no replacement product available for this product.	-	-
L-CM-DL-100=	Unified CM Device License For ELD - 100 Units	There is currently no replacement product available for this product.	-	-
L-CM-DL-10=	Unified CM Device License For ELD - 10 Units	There is currently no replacement product available for this product.	-	-
L-CM-DL-25000=	Unified CM Device License For ELD 25,000 Units	There is currently no replacement product available for this product.	-	-
L-CM-DL-500000=	Unified CM Device License For ELD 500,000 Units	There is currently no replacement product available for this product.	-	-
L-CM-DL-50000=	Unified CM Device License For ELD 50,000 Units	There is currently no replacement product available for this product.	-	-
L-CM-DL-5000=	Unified CM Device License For ELD 5,000 Units	There is currently no replacement product available for this product.	-	-
L-CM-DL-500=	Unified CM Device License For ELD - 500 Units	There is currently no replacement product available for this product.	-	-
L-CM6.0-7816=	License Unified CM 6.0 7816 Appliance, 500 seats, eLD	There is currently no replacement product available for this product.	-	-
L-LIC-CM-DL	Top level part number for Unified CM Device Licenses	R-UCL-UCM-LIC-K9	Top Level SKU For 9.x/10.x User License - eDelivery	-
L-SW-CCM-UL-7911=	CUCM 3.x or 4.x RTU lic. for single IP Phone 7911, spare	There is currently no replacement product available for this product.	-	-
LIC-3PTY-DL-10	Unified CM Third-Party Device License - 10 units	There is currently no replacement product available for this product.	-	-
LIC-3PTY-DL-10000=	CallManager 3rd Party Device License - 10,000 units	There is currently no replacement product available for this product.	-	-
LIC-3PTY-DL-1000=	CallManager 3rd Party Device License - 1,000 units	There is currently no replacement product available for this product.	-	-
LIC-3PTY-DL-100=	CallManager 3rd Party Device License - 100 units	There is currently no replacement product available for this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
LIC-3PTY-DL-100K=	CallManager 3rd Party Device License - 100,000 units	There is currently no replacement product available for this product.	-	-
LIC-3PTY-DL-10=	CallManager 3rd Party Device License - 10 units	There is currently no replacement product available for this product.	-	-
LIC-3PTY-DL-1M=	CallManager 3rd Party Device License - 1,000,000 units	There is currently no replacement product available for this product.	-	-
LIC-3PTY-DL-25000=	CallManager 3rd Party Device License - 25,000 units	There is currently no replacement product available for this product.	-	-
LIC-3PTY-DL-50000=	CallManager 3rd Party Device License - 50,000 units	There is currently no replacement product available for this product.	-	-
LIC-3PTY-DL-5000=	CallManager 3rd Party Device License - 5,000 units	There is currently no replacement product available for this product.	-	-
LIC-3PTY-DL-500=	CallManager 3rd Party Device License - 500 units	There is currently no replacement product available for this product.	-	-
LIC-3PTY-DL-500K=	CallManager 3rd Party Device License - 500,000 units	There is currently no replacement product available for this product.	-	-
LIC-CM-DL	Top level part number for Unified CM Device Licenses	R-UCL-UCM-LIC-K9	Top Level SKU For 9.x/10.x User License - eDelivery	-
LIC-CM-DL-10	Unified CM Device License - 10 units	There is currently no replacement product available for this product.	-	-
LIC-CM-DL-1000000=	CallManager Device License - 1,000,000 units	There is currently no replacement product available for this product.	-	-
LIC-CM-DL-100000=	CallManager Device License - 100,000 units	There is currently no replacement product available for this product.	-	-
LIC-CM-DL-10000=	CallManager Device License - 10,000 units	There is currently no replacement product available for this product.	-	-
LIC-CM-DL-1000=	CallManager Device License - 1,000 units	There is currently no replacement product available for this product.	-	-
LIC-CM-DL-100=	CallManager Device License - 100 units	There is currently no replacement product available for this product.	-	-
LIC-CM-DL-10=	CallManager Device License - 10 units	There is currently no replacement product available for this product.	-	-
LIC-CM-DL-25000=	CallManager Device License - 25,000 units	There is currently no replacement product available for this product.	-	-
LIC-CM-DL-500000=	CallManager Device License - 500,000 units	There is currently no replacement product available for this product.	-	-
LIC-CM-DL-50000=	CallManager Device License - 50,000 units	There is currently no replacement product available for this product.	-	-
LIC-CM-DL-5000=	CallManager Device License - 5,000 units	There is currently no replacement product available for this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
LIC-CM-DL-500=	CallManager Device License - 500 units	There is currently no replacement product available for this product.	-	-
LIC-CM-TOTAL	Unified CM Device License - 10 units	There is currently no replacement product available for this product.	-	-
LIC-CM-VID-SCCP=	Single User License For SCCP Video Device	There is currently no replacement product available for this product.	-	-
LIC-CM7.X-2500=	License CM7.X Additional 2500 Users	There is currently no replacement product available for this product.	-	-
PXY-7X-SPM-SW	SIP Proxy Mode License 7.x	There is currently no replacement product available for this product.	-	-
PXY-7X-SPM-SW=	SIP Proxy Mode License 7.x	There is currently no replacement product available for this product.	-	-
R-SW-CCM-UL-7941=	CUCM 3.x or 4.x RTU lic. for single IP Phone 7941, spare	There is currently no replacement product available for this product.	-	-
SW-CCM-UL-7906	CUCM 3.x or 4.x RTU lic. for single IP Phone 7906	There is currently no replacement product available for this product.	-	-
SW-CCM-UL-7906=	CUCM 3.x or 4.x RTU lic. for single IP Phone 7906, spare	There is currently no replacement product available for this product.	-	-
SW-CCM-UL-7911	CUCM 3.x or 4.x RTU lic. for single IP Phone 7911	There is currently no replacement product available for this product.	-	-
SW-CCM-UL-7911=	CUCM 3.x or 4.x RTU lic. for single IP Phone 7911, spare	There is currently no replacement product available for this product.	-	-
SW-CCM-UL-7921G	CUCM 3.x or 4.x RTU lic. for single W IP Phone 7921G	There is currently no replacement product available for this product.	-	-
SW-CCM-UL-7921G=	CUCM 3.x or 4.x RTU lic. for single W IP Phone 7921G. spare	There is currently no replacement product available for this product.	-	-
SW-CCM-UL-7925G	Communication Manager 4.x License for single Cisco 7925G	There is currently no replacement product available for this product.	-	-
SW-CCM-UL-7925G=	Communication Manager 4.x License for single Cisco 7925G	There is currently no replacement product available for this product.	-	-
SW-CCM-UL-7936	CUCM 3.x or 4.x RTU lic. for single Conf. Station 7936	There is currently no replacement product available for this product.	-	-
SW-CCM-UL-7936=	CUCM 3.x or 4.x RTU lic. for single Conf. Stn 7936, spare	There is currently no replacement product available for this product.	-	-
SW-CCM-UL-7937	CUCM 3.x or 4.x RTU lic. for single Conf. Station 7937	There is currently no replacement product available for this product.	-	-
SW-CCM-UL-7937=	CUCM 3.x or 4.x RTU lic. for single Conf. Stn 7936, spare	There is currently no replacement product available for this product.	-	-
SW-CCM-UL-7940	CUCM 3.x or 4.x RTU lic. for single IP Phone 7940	There is currently no replacement product available for this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
SW-CCM-UL-7940=	CUCM 3.x or 4.x RTU lic. for single IP Phone 7940, spare	There is currently no replacement product available for this product.	-	-
SW-CCM-UL-7941	CUCM 3.x or 4.x RTU lic. for single IP Phone 7941	There is currently no replacement product available for this product.	-	-
SW-CCM-UL-7941=	CUCM 3.x or 4.x RTU lic. for single IP Phone 7941, spare	There is currently no replacement product available for this product.	-	-
SW-CCM-UL-7942	CUCM 3.x or 4.x RTU lic. for single IP Phone 7942	There is currently no replacement product available for this product.	-	-
SW-CCM-UL-7942=	CUCM 3.x or 4.x RTU lic. for single IP Phone 7942, spare	There is currently no replacement product available for this product.	-	-
SW-CCM-UL-7945	CUCM 3.x or 4.x RTU lic. for single IP Phone 7945	There is currently no replacement product available for this product.	-	-
SW-CCM-UL-7945=	CUCM 3.x or 4.x RTU lic. for single IP Phone 7945, spare	There is currently no replacement product available for this product.	-	-
SW-CCM-UL-7960	CUCM 3.x or 4.x RTU lic. for single IP Phone 7960	There is currently no replacement product available for this product.	-	-
SW-CCM-UL-7960=	CUCM 3.x or 4.x RTU lic. for single IP Phone 7960, spare	There is currently no replacement product available for this product.	-	-
SW-CCM-UL-7961	CUCM 3.x or 4.x RTU lic. for single IP Phone 7961	There is currently no replacement product available for this product.	-	-
SW-CCM-UL-7961=	CUCM 3.x or 4.x RTU lic. for single IP Phone 7961, spare	There is currently no replacement product available for this product.	-	-
SW-CCM-UL-7962	CUCM 3.x or 4.x RTU lic. for single IP Phone 7962	There is currently no replacement product available for this product.	-	-
SW-CCM-UL-7962=	CUCM 3.x or 4.x RTU lic. for single IP Phone 7962, spare	There is currently no replacement product available for this product.	-	-
SW-CCM-UL-7965	CUCM 3.x or 4.x RTU lic. for single IP Phone 7965	There is currently no replacement product available for this product.	-	-
SW-CCM-UL-7965=	CUCM 3.x or 4.x RTU lic. for single IP Phone 7965, spare	There is currently no replacement product available for this product.	-	-
SW-CCM-UL-7970	CUCM 3.x or 4.x RTU lic. for single IP Phone 7970	There is currently no replacement product available for this product.	-	-
SW-CCM-UL-7970=	CUCM 3.x/4.x RTU license for single IP Phone 7970, spare	There is currently no replacement product available for this product.	-	-
SW-CCM-UL-7971G	CUCM 3.x/4.x RTU license for single IP Phone 7971	There is currently no replacement product available for this product.	-	-
SW-CCM-UL-7971G=	CUCM 3.x/4.x RTU license for single IP Phone 7971, spare	There is currently no replacement product available for this product.	-	-
SW-CCM-UL-7975	CUCM 3.x/4.x RTU license for single IP Phone 7975	There is currently no replacement product available for this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
SW-CCM-UL-7975=	CUCM 3.x/4.x RTU license for single IP Phone 7975, spa	There is currently no replacement product available for this product.	-	-
SW-CCM-UL-7985	CUCM 3.x/4.x RTU license for single IP Phone 7985	There is currently no replacement product available for this product.	-	-
SW-CCM-UL-7985=	CUCM 3.x/4.x RTU license for single IP Phone 7985, spare	There is currently no replacement product available for this product.	-	-
SW-CCM-UL-ANA	CUCM 3.x/4.x RTU license for single ATA	There is currently no replacement product available for this product.	-	-
SW-CCM-UL-ANA=	CUCM 3.x/4.x RTU license for single ATA, spare	There is currently no replacement product available for this product.	-	-
SW-CCM-UL-IPCOMM=	CUCM 3.x/4.x RTU license single IP Communicator, spare	There is currently no replacement product available for this product.	-	-
SW-CCM-UL-UPGRD=	CUCM 3.x/4.x RTU license upgrade, spare	There is currently no replacement product available for this product.	-	-
UCM-HOSP-DLU-1	UCM Hospitality - Device Licence Units (DLUs)	There is currently no replacement product available for this product.	-	-
UCM-HOSP-LIC-1	UCM Hospitality Licenses	There is currently no replacement product available for this product.	-	-
UCM-HOSP-ROOMS	UCM Hospitality - Number of Hotel rooms	There is currently no replacement product available for this product.	-	-
UCM-HOSPITALITY	UC Hospitality Licensing	There is currently no replacement product available for this product.	-	-
UNIFIED-CM7.1	CUCM 7.1 top level part number	R-UCL-UCM-LIC-K9	Top Level SKU For 9.x/10.x User License - eDelivery	-

Product Migration Options

Customers are encouraged to migrate to the Cisco Unified Communications Manager v 9.2 or later. Information about this product can be found at: http://www.cisco.com/en/US/products/sw/voicesw/ps556/index.html.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase Cisco Unified Communications Manager Version 8.x Phone Units and Device License Units the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: http://www.cisco.com/go/eos.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For More Information Cisco Unified Communications Manager Version 9.2 or later, visit http://www.cisco.com/en/US/products/sw/voicesw/ps556/index.html, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to: http://www.cisco.com/en/US/products/prod_warranties_listing.html.

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