

End-of-Sale and End-of-Life Announcement for the Cisco Unified Workplace Licenses - Meetings Edition



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Overview

EOL13529

Cisco announces the end-of-sale and end-of-life dates for the Cisco Unified Workplace Licenses - Meetings Edition. The last day to order the affected product(s) is February 1, 2021. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Renewing to Collaboration Flex Plan

Cisco is committed to long-term support for our customers with on-premises calling deployments. We are also committed to supporting our customers as they move to cloud calling. Our Collaboration Flex Plan supports both deployment models. In September 2021, we announced that customers with perpetual on-premises calling deployments should renew to Collaboration Flex Plan. Some of the customer benefits of Flex Plan include:

- Flexible payment methods - monthly, annual, and full
- Software Support that is included - never find yourself uncovered
- Simplified licensing structure
- Better license entitlements to Cisco Collaboration solutions
- An easy migration to the cloud

The last day to renew Software Support Services (SWSS) for perpetual on-premises calling has been moved up to October 30, 2021. Customers who need additional licensing and / or to renew software support after this date will be able to get full support for their on-premises calling deployments by renewing to Collaboration Flex Plan.

For more information about Collaboration Flex Plan 3.0, reference the ordering guides at this link:

<https://www.cisco.com/c/en/us/partners/tools/collaboration-ordering-guides.html>

End-of-life milestones

Table 1. End-of-Life Milestones and Dates for the Cisco Unified Workplace Licenses – Meetings Edition

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	August 3, 2020
End-of-Sale Date: App SW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	February 1, 2021
Last Ship Date: App SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	May 2, 2021
End of SW Maintenance Releases Date: App SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	February 1, 2022
End of New Service Attachment Date: App SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	October 30, 2021
End of Service Contract Renewal Date: App SW	The last date to extend or renew a service contract for the product.	October 30, 2021
Last Date of Support: App SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	February 29, 2024

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Product part numbers

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
MGEP+A-UWL-10X-MTG	Migrate Enh Plus UCM + App to UWL Meetings 10.x User	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MGEP+A-UWL-11X-MTG	Migrate Enh Plus UCM + App to UWL Meetings 11.x User	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MGEP+A-UWL-12X-MTG	Migrate Enh Plus UCM + App to UWL Meetings 12.x User	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MGEP+A-UWL-DOD-	Migrate Enh Plus UCM + App to UWL	See the Product Migration Options section below for	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
MTG	Meetings DOD User	detailed information on replacing this product.		
MIGAPP-UWL-12X-MTG	Migrate from Qualifying Applications to UWL Mtngs 12.x User	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MIGB+A-UWL-10X-MTG	Migrate Bas UCM + App to UWL Meetings Edition 10.x User	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MIGB+A-UWL-11X-MTG	Migrate Bas UCM + App to UWL Meetings Edition 11.x User	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MIGB+A-UWL-12X-MTG	Migrate Bas UCM + App to UWL Meetings Edition 12.x User	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MIGB+A-UWL-DOD-MTG	Migrate Bas UCM + App to UWL Meetings Edition DOD User	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MIGB-UWL-10X-MTG	Migrate Basic UCM to UWL Meetings Edition 10.x User	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MIGB-UWL-11X-MTG	Migrate Basic UCM to UWL Meetings Edition 11.x User	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MIGB-UWL-12X-MTG	Migrate Basic UCM to UWL Meetings Edition 12.x User	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MIGB-UWL-DOD-MTG	Migrate Basic UCM to UWL Meetings Edition DOD User	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MIGE+A-UWL-10X-MTG	Migrate Enh UCM + App to UWL Meetings Edition 10.x User	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MIGE+A-UWL-11X-MTG	Migrate Enh UCM + App to UWL Meetings Edition 11.x User	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
MIGE+A-UWL-12X-MTG	Migrate Enh UCM + App to UWL Meetings Edition 12.x User	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MIGE+A-UWL-DOD-MTG	Migrate Enh UCM + App to UWL Meetings Edition DOD User	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MIGE-UWL-10X-MTG	Migrate Enhanced UCM to UWL Meetings Edition 10.x User	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MIGE-UWL-11X-MTG	Migrate Enhanced UCM to UWL Meetings Edition 11.x User	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MIGE-UWL-12X-MTG	Migrate Enhanced UCM to UWL Meetings Edition 12.x User	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MIGE-UWL-DOD-MTG	Migrate Enhanced UCM to UWL Meetings Edition DOD User	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MIGEP-UWL-10X-MTG	Migrate Enh Plus UCM to UWL Meetings Edition 10.x User	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MIGEP-UWL-11X-MTG	Migrate Enh Plus UCM to UWL Meetings Edition 11.x User	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MIGEP-UWL-12X-MTG	Migrate Enh Plus UCM to UWL Meetings Edition 12.x User	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MIGEP-UWL-DOD-MTG	Migrate Enh Plus UCM to UWL Meetings Edition DOD User	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MIGP-UWL-10X-MTG	Migrate Pro single user to Meetings - install base only	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MIGP-UWL-11X-MTG	Migrate Pro single user to Meetings -	See the Product Migration Options section below for	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
	install base only	detailed information on replacing this product.		
MIGP-UWL-12X-MTG	Migrate Pro single user to Meetings - install base only	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MIGP-UWL-DOD-MTG	Migrate Pro single user to Meetings - install base only	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MIGS-UWL-10X-MTG	Migrate Standard single user to Meetings - install base only	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MIGS-UWL-11X-MTG	Migrate Standard single user to Meetings - install base only	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MIGS-UWL-12X-MTG	Migrate Standard single user to Meetings - install base only	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MIGS-UWL-DOD-MTG	Migrate Standard single user to Meetings - install base only	See the Product Migration Options section below for detailed information on replacing this product.	-	-
NEW-UWL-10X-M-SLED	New CUWL Mtngs Edition 10.x Usr, SLED/Govt/Edu Only, 1 Usr	See the Product Migration Options section below for detailed information on replacing this product.	-	-
NEW-UWL-10X-MTG	New CUWL Meetings Edition 10.x User, 1 User	See the Product Migration Options section below for detailed information on replacing this product.	-	-
NEW-UWL-11X-M-SLED	New CUWL Mtngs Edition 11.x Usr, SLED/Govt/Edu Only, 1 Usr	See the Product Migration Options section below for detailed information on replacing this product.	-	-
NEW-UWL-11X-MTG	New CUWL Meetings Edition 11.x User, 1 User	See the Product Migration Options section below for detailed information on replacing this product.	-	-
NEW-UWL-12X-MTG	New CUWL Meetings Edition 12.x User, 1 User	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
NEW-UWL-DOD-M-SLED	New CUWL Mtngs Edition DOD Usr, SLED/Govt/Edu Only, 1 Usr	See the Product Migration Options section below for detailed information on replacing this product.	-	-
NEW-UWL-DOD-MTG	New CUWL Meetings Edition DOD User, 1 User	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UPG-UWL-10X-MTG	Upgrade CUWL Meetings Edition to 10.x, 1 User	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UPG-UWL-11X-MTG	Upgrade CUWL Meetings Edition to 11.x, 1 User	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UPG-UWL-12X-MTG	Upgrade CUWL Meetings Edition to 12.x, 1 User	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UPG-UWL-DOD-MTG	Upgrade CUWL Meetings Edition to DOD, 1 User	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UWL-10X-MTG	CUWL Meetings 10.x Users - Service Use Only	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UWL-10X-MTG-P	CUWL Meetings 10.x Users - Service Use Only	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UWL-11X-MTG	CUWL Meetings 11.x Users - Service Use Only	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UWL-11X-MTG-P	CUWL Meetings 11.x Users - Service Use Only	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UWL-12X-MTG	CUWL Meetings 12.x Users - Service Use Only	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UWL-DOD-MTG	CUWL Meetings DOD Users - Service Use	See the Product Migration Options section below for	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
	Only	detailed information on replacing this product.		
CUWL-PRE-K9	Unified Workspace Licensing - Top Level for PRE	See the Product Migration Options section below for detailed information on replacing this product.	-	-
LIC-UWL-PRE-A	Services Mapping SKU, Under 1K UWL PRE users	See the Product Migration Options section below for detailed information on replacing this product.	-	-
LIC-UWL-PRE-B	Services Mapping SKU, 1K-10K UWL PRE users	See the Product Migration Options section below for detailed information on replacing this product.	-	-
LIC-UWL-PRE-C	Services Mapping SKU, Over 10K UWL PRE users	See the Product Migration Options section below for detailed information on replacing this product.	-	-
LIC-UWL-PRE-SLED-A	Services Mapping SKU, Under 1K UWL PRE users	See the Product Migration Options section below for detailed information on replacing this product.	-	-
LIC-UWL-PRE-SLED-B	Services Mapping SKU, 1K-10K UWL PRE users	See the Product Migration Options section below for detailed information on replacing this product.	-	-
LIC-UWL-PRE-SLED-C	Services Mapping SKU, Over 10K UWL PRE users	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MIG-UWL-STD-TO-PRE	Migrate Standard single user to PRE - install base only	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MIGA-CMAPP-UWL-PRE	Migrate Advanced UCM UCAPP single user to PRE - install base	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MIGA-UCM-UWL-PRE	Migrate Advanced UCM user to PRE - UCM install base only	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MIGB-CMAPP-UWL-PRE	Migrate Basic UCM UCAPP single user to PRE - install base	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
MIGB-UCM-UWL-PRE	Migrate Basic UCM user to PRE - UCM install base only	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MIGE-CMAPP-UWL-PRE	Migrate Enhanced UCM UCAPP single user to PRE - install base	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MIGE-UCM-UWL-PRE	Migrate UCM Enhanced user to PRE - UCM install base only	See the Product Migration Options section below for detailed information on replacing this product.	-	-
NEW-UWL-PRE	New CUWL Premium Edition User, 1 User	See the Product Migration Options section below for detailed information on replacing this product.	-	-
NEW-UWL-PRE-SLED	New CUWL Premium Edition Usr, SLED/Govt/Edu Only, 1 Usr	See the Product Migration Options section below for detailed information on replacing this product.	-	-
R-CUWL-PRE-K9	Unified Workspace Licensing - Top Level for PRE	See the Product Migration Options section below for detailed information on replacing this product.	-	-

Product migration options

Customers who need additional licensing or to attach / renew software support after October 30, 2021 will be able to get full support for their on-prem calling deployments with Collaboration Flex Plan.

For more information about Collaboration Flex Plan 3.0, reference the ordering guides at this link: <https://www.cisco.com/c/en/us/partners/tools/collaboration-ordering-guides.html>

Service prices for Cisco products are subject to change after the product End-of-Sale date.

For more information

For more information about the Cisco End-of-Life Policy, go to: <https://www.cisco.com/c/en/us/products/eos-eol-policy.html>.

For more information about the Cisco Product Warranties, go to: <https://www.cisco.com/c/en/us/products/warranty-listing.html>.

To subscribe to receive end-of-life/end-of-sale information, go to: <https://cway.cisco.com/mynotifications>.

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