



The bridge to possible

Product End-of-Life Notice

Cisco public

# End-of-Sale and End-of-Life Announcement for the Cisco TelePresence Video Communication Server (VCS)

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# Contents

Overview	3
End-of-life milestones	3
Product part numbers	4
Product migration options	9
For more information	9

## Overview

### EOL13335

Cisco announces the end-of-sale and end-of-life dates for the Cisco TelePresence Video Communication Server (VCS). The last day to order the affected product(s) is December 29, 2020. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

## End-of-life milestones

**Table 1.** End-of-life milestones and dates for the Cisco TelePresence Video Communication Server (VCS)

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	June 30, 2020
<b>End-of-Sale Date: App SW, License</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	December 29, 2020
<b>Last Ship Date: App SW, License</b>	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	March 29, 2021
<b>End of SW Maintenance Releases Date: App SW</b>	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	December 29, 2022
<b>End of New Service Attachment Date: App SW</b>	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	December 29, 2021
<b>End of Service Contract Renewal Date: App SW</b>	The last date to extend or renew a service contract for the product.	March 27, 2023
<b>Last Date of Support: App SW</b>	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	December 31, 2023

HW = Hardware

OS SW = Operating System Software

App. SW = Application Software

## Product part numbers

**Table 2.** Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
<b>LIC-VCS-JITC</b>	VCS Advanced Account Security (JITC)	See Product Migration Options section for details.	Cisco Expressway	-
<b>LIC-VCS-OCS</b>	VCS Microsoft Interoperability	See Product Migration Options section for details.	Cisco Expressway	-
<b>LIC-VCS-OCS-EA</b>	VCS Microsoft Lync Integration License	See Product Migration Options section for details.	Cisco Expressway	-
<b>LIC-VCS-SPUPG-PAK</b>	VCS Starter Pack Upgrade PAK	See Product Migration Options section for details.	Cisco Expressway	-
<b>LIC-VVCS-C-M-PAK</b>	Config Only E-Delivery Virtual VCS Control Migration PAK pid	See Product Migration Options section for details.	Cisco Expressway	-
<b>LIC-VVCS-C-PAK</b>	Config Only E-Delivery Virtual VCS Control PAK pid	See Product Migration Options section for details.	Cisco Expressway	-
<b>LIC-VVCS-E-M-PAK</b>	Config Only E-Del Virtual VCS Expressway Migration PAK pid	See Product Migration Options section for details.	Cisco Expressway	-
<b>LIC-VVCS-E-PAK</b>	Config Only E-Delivery Virtual VCS Expressway PAK pid	See Product Migration Options section for details.	Cisco Expressway	-
<b>L-VCS-10</b>	Order L-VCS-PAK for E-dlrvyof 10 VCS non-traversal calls	See Product Migration Options section for details.	Cisco Expressway	-
<b>L-VCS-1730TURN</b>	VCS 1730 TURN Relay option	See Product Migration Options section for details.	Cisco Expressway	-
<b>L-VCS-20</b>	Order L-VCS-PAK for E-dlrvyof 20 VCS non-traversal calls	See Product Migration Options section for details.	Cisco Expressway	-
<b>L-VCS-200</b>	Order L-VCS-PAK for E-delivryof 200 VCS non-traversal calls	See Product Migration Options section for details.	Cisco Expressway	-
<b>L-VCS-2500REG</b>	Additional 2,500 Registrations	See Product Migration Options section for details.	Cisco Expressway	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
<b>L-VCS-300</b>	Order L-VCS-PAK for E-delivryof 300 VCS non-traversal calls	See Product Migration Options section for details.	Cisco Expressway	-
<b>L-VCS-50</b>	Order L-VCS-PAK for E-dlvry of 50 VCS non-traversal calls	See Product Migration Options section for details.	Cisco Expressway	-
<b>L-VCS-DEVPROV</b>	Order L-VCS-PAK forE-dlvryof VCS Enable Device Provisioning	See Product Migration Options section for details.	Cisco Expressway	-
<b>L-VCS-DI</b>	VCS Advanced Networking	See Product Migration Options section for details.	Cisco Expressway	-
<b>L-VCSE-10</b>	Order L-VCS-PAK for E-dlvry of 10 VCS traversal calls	See Product Migration Options section for details.	Cisco Expressway	-
<b>L-VCSE-20</b>	Order L-VCS-PAK for E-dlvry of 20 VCS traversal calls	See Product Migration Options section for details.	Cisco Expressway	-
<b>L-VCSE-5</b>	Order L-VCS-PAK for E-dlvry of 5 VCS traversal calls	See Product Migration Options section for details.	Cisco Expressway	-
<b>L-VCSE-50</b>	Order L-VCS-PAK for E-dlvry of 50 VCS traversal calls	See Product Migration Options section for details.	Cisco Expressway	-
<b>L-VCS-FINDME</b>	Order L-VCS-PAK for E-dlvry of VCS FindMe application	See Product Migration Options section for details.	Cisco Expressway	-
<b>L-VCS-JITC</b>	Order L-VCS-PAK forE-dlvryof VCS Adv Account Security(JITC)	See Product Migration Options section for details.	Cisco Expressway	-
<b>L-VCS-OCS</b>	VCS MSFT Interoperability	See Product Migration Options section for details.	Cisco Expressway	-
<b>L-VCS-PAK</b>	VCS Licenses PAK PIDs	See Product Migration Options section for details.	Cisco Expressway	-
<b>R-VMVCS-C-M-K9</b>	For HW Migration to E-Delivery Virtual VCS Control Only	See Product Migration Options section for details.	Cisco Expressway	-
<b>R-VMVCS-CTRL-K9</b>	E-Delivery - Virtual VCS Control, incl FindMe app	See Product Migration Options section for details.	Cisco Expressway	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
<b>R-VMVCS-E-M-K9</b>	For HW Migration to E-Delivery Virtual VCS Expressway Only	See Product Migration Options section for details.	Cisco Expressway	-
<b>R-VMVCS-EXPWY-K9</b>	E-Delivery-Virtual VCS Expressway, Dual Ntwrk interface	See Product Migration Options section for details.	Cisco Expressway	-
<b>SW-VCS-12.X-K9</b>	Software Image for VCS with Encryption, Version 12	See Product Migration Options section for details.	Cisco Expressway	-
<b>SW-VCS-14.X-K9</b>	Software Image for VCS with Encryption, Version X14	See Product Migration Options section for details.	Cisco Expressway	-
<b>SW-VCS-8.X</b>	Software Image for VCS, Version 8.X	See Product Migration Options section for details.	Cisco Expressway	-
<b>TMP-VMVCS-CTRL-K9</b>	TMP Trade-in PID for Virtual VCS Control	See Product Migration Options section for details.	Cisco Expressway	-
<b>TMP-VMVCS-EXPWY-K9</b>	TMP Trade-in PID for Virtual VCS Expressway	See Product Migration Options section for details.	Cisco Expressway	-
<b>CTI-ATP-VM-VCSE-K9</b>	ATP Demo - Virtual VCS Expressway	See Product Migration Options section for details.	Cisco Expressway	-
<b>CTI-ATP-VM-VCSC-K9</b>	ATP Demo Version - Virtual VCS Control	See Product Migration Options section for details.	Cisco Expressway	-
<b>LIC-VCS-2500REG</b>	Additional 2,500 Registrations	See Product Migration Options section for details.	Cisco Expressway	-
<b>LIC-VCS-FINDME+</b>	Autoexpand ONLY - Video Communication Server and FindMe app	See Product Migration Options section for details.	Cisco Expressway	-
<b>LIC-VCS-DI+</b>	Autoexpand Use ONLY - VCS Advanced Networking	See Product Migration Options section for details.	Cisco Expressway	-
<b>L-ATP-VCSE-10</b>	Electronic Delivery - ATP Demo - VCS, 10 Traversal Calls	See Product Migration Options section for details.	Cisco Expressway	-
<b>L-ATP-VCS-20</b>	Electronic Delivery - ATP Demo-VCS,20 Non-trvrsl Ntwrk Calls	See Product Migration Options section for details.	Cisco Expressway	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
<b>L-ATP-VCS-FINDME</b>	Electronic Delivery - ATP Demo-Video Comms Srvr - FindMe app	See Product Migration Options section for details.	Cisco Expressway	-
<b>L-ATP-VCS-DI</b>	Electronic Delivery-ATP Demo-VCS D Ntwrk Intface, Static NAT	See Product Migration Options section for details.	Cisco Expressway	-
<b>LIC-VCS-DEVPROV</b>	Enable Device Provisioning, Free, VCS Control ONLY	See Product Migration Options section for details.	Cisco Expressway	-
<b>LIC-VCSE-E</b>	Enable Expressway feature	See Product Migration Options section for details.	Cisco Expressway	-
<b>LIC-VCS-GW</b>	Enable GW Feature (H323-SIP)	See Product Migration Options section for details.	Cisco Expressway	-
<b>LIC-VCS-BASE-K9</b>	License Key - VCS Encrypted Software Image	See Product Migration Options section for details.	Cisco Expressway	-
<b>LIC-VCS-BASE</b>	License Key - VCS Non-encrypted Software Image	See Product Migration Options section for details.	Cisco Expressway	-
<b>LIC-SW-VMVCS-K9</b>	Software Release Key for Encrypted Virtual VCS Application	See Product Migration Options section for details.	Cisco Expressway	-
<b>LIC-SW-VMVCS</b>	Software Release Key for Virtual VCS Application	See Product Migration Options section for details.	Cisco Expressway	-
<b>LIC-VCS-1800TURN</b>	VCS 1800 TURN Relay option	See Product Migration Options section for details.	Cisco Expressway	-
<b>LIC-VCS-DI</b>	VCS Advanced Networking	See Product Migration Options section for details.	Cisco Expressway	-
<b>LIC-VCS-10</b>	Video Comm Server 10 Add Non-traversal Network Calls	See Product Migration Options section for details.	Cisco Expressway	-
<b>LIC-VCS-10+</b>	Video Comm Server 10 Add Non-traversal Network Calls	See Product Migration Options section for details.	Cisco Expressway	-
<b>LIC-VCS-200</b>	Video Comm Server 200 Add Non-traversal Network Calls	See Product Migration Options section for details.	Cisco Expressway	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
<b>LIC-VCSE-300</b>	Video Comm Server 300 Add Non-traversal Network Calls	See Product Migration Options section for details.	Cisco Expressway	-
<b>LIC-VCSE-50</b>	Video Comm Server 50 Add Non-traversal Network Calls	See Product Migration Options section for details.	Cisco Expressway	-
<b>LIC-VCSE-20</b>	Video Comm Server, 20 Add Non-traversal Network Calls	See Product Migration Options section for details.	Cisco Expressway	-
<b>LIC-VCSE-10</b>	Video Communication Server - 10 Traversal Calls	See Product Migration Options section for details.	Cisco Expressway	-
<b>LIC-VCSE-100</b>	Video Communication Server - 100 Traversal Calls	See Product Migration Options section for details.	Cisco Expressway	-
<b>LIC-VCSE-20</b>	Video Communication Server - 20 Traversal Calls	See Product Migration Options section for details.	Cisco Expressway	-
<b>LIC-VCSE-5</b>	Video Communication Server - 5 Traversal Calls	See Product Migration Options section for details.	Cisco Expressway	-
<b>LIC-VCSE-5+</b>	Video Communication Server - 5 Traversal Calls	See Product Migration Options section for details.	Cisco Expressway	-
<b>LIC-VCSE-50</b>	Video Communication Server - 50 Traversal Calls	See Product Migration Options section for details.	Cisco Expressway	-
<b>LIC-VCSE-FINDME</b>	Video Communication Server - FindMe application	See Product Migration Options section for details.	Cisco Expressway	-
<b>CTI-VMVCS-CTRL-K9</b>	Virtual VCS Control - includes FindMe application	See Product Migration Options section for details.	Cisco Expressway	-
<b>CTI-VMVCS-EXPWY-K9</b>	Virtual VCS Expressway - includes Dual Network interface	See Product Migration Options section for details.	Cisco Expressway	-



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## Product migration options

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at:

[https://www.cisco.com/web/partners/incentives\\_and\\_promotions/tmp.html](https://www.cisco.com/web/partners/incentives_and_promotions/tmp.html).

Customers may be able to continue to purchase the Cisco TelePresence Video Communication Server (VCS) through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to:

<https://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

[https://www.cisco.com/web/about/ac227/ac228/ac231/about\\_cisco\\_takeback\\_recycling.html](https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html).

## For more information

For more information about the Cisco End-of-Life Policy, go to:

[https://www.cisco.com/en/US/products/products\\_end-of-life\\_policy.html](https://www.cisco.com/en/US/products/products_end-of-life_policy.html).

For more information about the Cisco Product Warranties, go to:

[https://www.cisco.com/en/US/products/prod\\_warranties\\_listing.html](https://www.cisco.com/en/US/products/prod_warranties_listing.html).

To subscribe to receive end-of-life/end-of-sale information, go to:

<https://www.cisco.com/cisco/support/notifications.html>.

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