# End-of-Sale and End-of-Life Announcement for the Cisco HCS Public Sector Perpetual Licenses

# Contents

## Overview

Cisco announces the end-of-sale and end-of-life dates for the Cisco HCS Public Sector Perpetual Licenses. The last day to order the affected product(s) is October 16, 2019. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

## End-of-life milestones

**Table 1.**     End-of-life milestones and Dates for the Cisco HCS public sector perpetual licenses

| Milestone | Definition | Date |
|---|---|---|
| End-of-Life Announcement Date | The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public. | April 17, 2019 |
| End-of-Sale Date: App SW | The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date. | October 16, 2019 |
| Last Ship Date: App SW | The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time. | January 14, 2020 |
| End of SW Maintenance Releases Date: App SW | The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software. | October 15, 2020 |
| End of New Service Attachment Date: App SW | For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract. | October 15, 2020 |
| End of Service Contract Renewal Date: App SW | The last date to extend or renew a service contract for the product. | January 11, 2022 |
| Last Date of Support: App SW | The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete. | October 31, 2022 |

HW = Hardware          OS SW = Operating System Software          App. SW = Application Software

# Product part numbers

**Table 2.**    Product part numbers affected by this announcement

| End-of-Sale Product Part Number | Product Description | Replacement Product Part Number | Replacement Product Description | Additional Information |
|---|---|---|---|---|
| HCS-B-F-MIG-OPA-LE | HCS Basic to Foundation Migration | A-FLEX | Collaboration Flex Plan | - |
| HCS-BAS-OPA-DI-LE | HCS Basic User License | A-FLEX | Collaboration Flex Plan | - |
| HCS-BAS-OPA-PS | HCS Basic User for Public Sector | A-FLEX | Collaboration Flex Plan | - |
| HCS-BTOF-OPA-PS | HCS Basic to Foundation Migration for Public Sector | A-FLEX | Collaboration Flex Plan | - |
| HCS-BTOS-OPA-PS | HCS Basic to Standard Migration for Public Sector | A-FLEX | Collaboration Flex Plan | - |
| HCS-ESS-OPA-DI-LE | HCS Essential User License | A-FLEX | Collaboration Flex Plan | - |
| HCS-F-S-MIG-OPA-LE | HCS Foundation to Standard Migration | A-FLEX | Collaboration Flex Plan | - |
| HCS-FND-OPA-DI-LE | HCS Foundation User License | A-FLEX | Collaboration Flex Plan | - |
| HCS-FND-OPA-PS | HCS Foundation User for Public Sector | A-FLEX | Collaboration Flex Plan | - |
| HCS-FTOS-OPA-PS | HCS Foundation to Standard Migration for Public Sector | A-FLEX | Collaboration Flex Plan | - |
| HCS-K9-LE-BUNDLE | HCS LE Top Level Part Number | A-FLEX | Collaboration Flex Plan | - |
| HCS-PC-HI-PS | HCS 10.x Prime Collab High End Single Codec Endpoint PS | A-FLEX | Collaboration Flex Plan | - |
| HCS-PC-MID-PS | HCS 10.x Prime Collaboration Mid Range Endpoint PS | A-FLEX | Collaboration Flex Plan | - |
| HCS-PC-MULT-PS | HCS 10.x Prime Collab High End Multi Codec Endpoint PS | A-FLEX | Collaboration Flex Plan | - |
| HCS-STD-OPA-DI-LE | HCS Standard User License | A-FLEX | Collaboration Flex Plan | - |
| HCS-STD-OPA-PS | HCS Standard User for Public Sector | A-FLEX | Collaboration Flex Plan | - |
| HCS-TP-ROOM-10X-LE | HCS Large Enterprise Vid Lic 10.x for | A-FLEX | Collaboration Flex Plan | - |

| End-of-Sale Product Part Number | Product Description | Replacement Product Part Number | Replacement Product Description | Additional Information |
|---|---|---|---|---|
| | TelePresence Room | | | |
| UCXN10-HCS-BAS-PS | HCS Unity Connection 10.x Basic Messaging User for Public Se | A-FLEX | Collaboration Flex Plan | - |
| UCXN10-HCS-ENH-PS | HCS Unity Connection 10.x Enhanced Messaging User for Public | A-FLEX | Collaboration Flex Plan | - |
| UCXN10-PS-BAS-USR | Cisco Unity Connection 10.x Add-on for Public Sector | A-FLEX | Collaboration Flex Plan | - |
| UCXN11-HCS-BAS-PS | HCS Unity Connection 11.x Basic Messaging User for Public Se | A-FLEX | Collaboration Flex Plan | - |
| UCXN11-HCS-ENH-PS | HCS Unity Connection 11.x Enhanced Messaging User for Public | A-FLEX | Collaboration Flex Plan | - |
| UCXN11-HCSLE-B-USR | HCS Unity Connection 11.x Basic Messaging User | A-FLEX | Collaboration Flex Plan | - |
| UCXN11-HCSLE-E-USR | HCS Unity Connection 10.x Enhanced Messaging User | A-FLEX | Collaboration Flex Plan | - |
| UCXN11-PS-BAS-USR | Cisco Unity Connection 11.x Add-on for Public Sector | A-FLEX | Collaboration Flex Plan | - |

## Product migration options

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

# For more information

For more information about the Cisco End-of-Life Policy, go to: https://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to: https://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: https://www.cisco.com/cisco/support/notifications.html.

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