

# End-of-Sale and End-of-Life Announcement for the Cisco HCM-F 11.X for subscription

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## Overview

### EOL13890

Cisco announces the end-of-sale and end-of-life dates for the Cisco HCM-F 11.X for subscription. The last day to order the affected product(s) is March 24, 2021. The last day to renew or add to an existing subscription is March 24, 2021. Customers with active service contracts and subscriptions (as applicable) will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts and subscriptions (as applicable), support will be available under the terms and conditions of customers' service contract and subscription.

## End-of-life milestones

**Table 1.** End-of-Life Milestones and Dates for the Cisco HCM-F 11.X for subscription

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	September 23, 2020
<b>End-of-Sale Date*</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	March 24, 2021
<b>End of Change/Renewal Date*: Subscription</b>	The last date to Renew or Add to an existing subscription.	March 24, 2021
<b>Last Date of Support**: Subscription</b>	The last date to receive applicable subscription entitlements, service and support for the product as entitled by active subscriptions and service contracts(as applicable) or by warranty terms and conditions. After this date, all subscription and support services for the product are unavailable, and the product becomes obsolete.	March 31, 2024

\* The requested subscription start date needs to be on or before the End of Sale Date for new subscriptions, and on or before the End of Change/Renewal Date for subscription changes and renewals.

\*\* The projected subscription term end date for new or changing subscriptions needs to be on or before the Last Date of Support.

## Product part numbers

**Table 2.** Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
A-FLEX-HCMF-11X-K9	HCMF SW Bundle v11 (1)	A-FLEX-HCMF-12X-K9	HCMF SW Bundle v12 (1)	This PID was earlier part of <a href="#">EOL13297</a>
A-FLEX-HCMF-11X	HCMF v11 License (1)	A-FLEX-HCMF-12X	HCMF v12 License (1)	This PID was earlier part of <a href="#">EOL13297</a>

## Product migration options

Service prices for Cisco products are subject to change after the product End-of-Sale date.

## For more information

For more information about the Cisco End-of-Life Policy, go to:

[https://www.cisco.com/en/US/products/products\\_end-of-life\\_policy.html](https://www.cisco.com/en/US/products/products_end-of-life_policy.html).

For more information about the Cisco Product Warranties, go to:

[https://www.cisco.com/en/US/products/prod\\_warranties\\_listing.html](https://www.cisco.com/en/US/products/prod_warranties_listing.html).

To subscribe to receive end-of-life/end-of-sale information, go to:

<https://www.cisco.com/cisco/support/notifications.html>.

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