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CISCO

End-of-Sale and End-of-Life Announcement for the Cisco Webex-Named User (A-WX-NAMED-USER) Offer

Contents

Overview

EOL14724

Cisco announces the end-of-sale and end-of-life dates for the Cisco Webex-Named User (A-WX-NAMED-USER) Offer. The last day to order the affected product(s) is November 23, 2022. The last day to renew or add to an existing subscription is November 23, 2022 . Customers with active service contracts and subscriptions (as applicable) will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts and subscriptions (as applicable), support will be available under the terms and conditions of customers' service contract and subscription.

Customers are encouraged to migrate to Cisco Collaboration Flex Plan 3.0 (A-FLEX-3).

The Ordering Guide is available at the link below: https://www.cisco.com/c/en/us/products/collateral/unified-communications/spark-flex-plan/guide-c07-744224.html.

End-of-life milestones

Table 1. End-of-life milestones and dates for the Cisco Webex-Named User (A-WX-NAMED-USER) Offer

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	May 25, 2022
End-of-Sale Date*	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	November 23, 2022
End of Change/Renewal Date*: Subscription	The last date to Renew or Add to an existing subscription.	November 23, 2022
Last Date of Support**: Subscription	The last date to receive applicable subscription entitlements, service and support for the product as entitled by active subscriptions and service contracts(as applicable) or by warranty terms and conditions. After this date, all subscription and support services for the product are unavailable, and the product becomes obsolete.	November 30, 2025

*The requested subscription start date needs to be on or before the End-of-Sale Date for new subscriptions, and on or before the End of Change/Renewal Date for subscription changes and renewals.

**The projected subscription term end date for new or changing subscriptions needs to be on or before the Last Date of Support.

Product part numbers

Table 2.   Product PART NUMBERS AFFECTED BY THIS ANNOUNCEMENT

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
A-WX-NAMED-USER	Webex Named User	See the Product Migration Options section below for detailed information on replacing this product.	–	–
A-WX-AU-AUSCB	Toll Active Users Plus Australia	See the Product Migration Options section below for detailed information on replacing this product.	–	–
A-WX-AU-EE-1K	Webex Active User with Enterprise Edition 1,000 (1)	See the Product Migration Options section below for detailed information on replacing this product.	–	–
A-WX-CS-MNTH	Monthly Committed Audio Spend (1)	See the Product Migration Options section below for detailed information on replacing this product.	–	–
A-WX-CS-PREMTOLL	Premium Toll Committed Spend	See the Product Migration Options section below for detailed information on replacing this product.	–	–
A-WX-EC-10G-APAC	A-WX Webex Edge Connect 10Gbps Peering Link APAC	See the Product Migration Options section below for detailed information on replacing this product.	–	–
A-WX-EC-1G-APAC	A-WX Webex Edge Connect 1Gbps Peering Link APAC	See the Product Migration Options section below for detailed information on replacing this product.	–	–
A-WX-EC-500-APAC	A-WX Webex Edge Connect 500Mbps Peering Link APAC	See the Product Migration Options section below for detailed information on replacing this product.	–	–

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
A-WX-EC-5G-APAC	A-WX Webex Edge Connect 5Gbps Peering Link APAC	See the Product Migration Options section below for detailed information on replacing this product.	–	–
A-WX-EDGCON-10GB	A-WX Webex Edge Connect 10Gbps Peering Link US/UK/AMSTERDAM	See the Product Migration Options section below for detailed information on replacing this product.	–	–
A-WX-EDGCON-1GB	A-WX Webex Edge Connect 1Gbps Peering Link US/UK/AMSTERDAM	See the Product Migration Options section below for detailed information on replacing this product.	–	–
A-WX-EDGCON-500MB	A-WX Webex Edge Connect 500Mbps Peering Link US/UK/AMSTERDAM	See the Product Migration Options section below for detailed information on replacing this product.	–	–
A-WX-EDGCON-5GB	A-WX Webex Edge Connect 5Gbps Peering Link US/UK/AMSTERDAM	See the Product Migration Options section below for detailed information on replacing this product.	–	–
A-WX-MTGBROKER	Telehealth Meeting Broker Lite	See the Product Migration Options section below for detailed information on replacing this product.	–	–
A-WX-NU-AUSCB	Toll Users Named Users Plus Australia	See the Product Migration Options section below for detailed information on replacing this product.	–	–
A-WX-NU-EE1K	Webex Enterprise Edition 1,000	See the Product Migration Options section below for detailed information on replacing this product.	–	–
A-WX-NU-EE-1K	Webex Enterprise Edition 1,000	See the Product Migration Options section below for detailed information on replacing this product.	–	–

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
A-WX-NU-EE200	Webex Enterpise Edition 200	See the Product Migration Options section below for detailed information on replacing this product.	–	–
A-WX-NU-EE-200	Webex Enterpise Edition 200	See the Product Migration Options section below for detailed information on replacing this product.	–	–
A-WX-NU-EEOVR	Named User Enterprise Edition Attendee Overage	See the Product Migration Options section below for detailed information on replacing this product.	–	–
A-WX-NU-EE-OVR	Named User Enterprise Edition Attendee Overage (1)	See the Product Migration Options section below for detailed information on replacing this product.	–	–
A-WX-NU-HUB-PRO	WebEx Control Hub Pro - Named User	See the Product Migration Options section below for detailed information on replacing this product.	–	–
A-WX-NU-MTGS200	Webex Meetings 200 w/o Webex app	See the Product Migration Options section below for detailed information on replacing this product.	–	–
A-WX-NU-MTGS-200	Webex Meetings 200 with Webex app (1)	See the Product Migration Options section below for detailed information on replacing this product.	–	–
A-WX-NU-MTGS25	Webex Meetings 25 w/o Webex app	See the Product Migration Options section below for detailed information on replacing this product.	–	–
A-WX-NU-MTGSOVR	Named User Meeting Center Attendee Overage	See the Product Migration Options section below for detailed information on replacing this product.	–	–

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
A-WX-NU-TEAMS	Webex app	See the Product Migration Options section below for detailed information on replacing this product.	–	–
A-WX-US-PREMTOLL	Premium Toll	See the Product Migration Options section below for detailed information on replacing this product.	–	–
A-WX-CS-TA-BCCB	Bridge Country Call-back (1)	See the Product Migration Options section below for detailed information on replacing this product.	–	–
A-WX-CS-TA-BCT	Bridge Country Toll Call-in (1)	See the Product Migration Options section below for detailed information on replacing this product.	–	–
A-WX-CS-TA-BCTF	Bridge Country Toll Free Call-in (1)	See the Product Migration Options section below for detailed information on replacing this product.	–	–
A-WX-CS-TA-ICB	Global Call Me (1)	See the Product Migration Options section below for detailed information on replacing this product.	–	–
A-WX-CS-TA-IT	Global Toll (1)	See the Product Migration Options section below for detailed information on replacing this product.	–	–
A-WX-CS-TA-ITF	Global Toll Free (1)	See the Product Migration Options section below for detailed information on replacing this product.	–	–
A-WX-EDGEAUD-USER	A-WX Webex Edge Audio EC & NU	See the Product Migration Options section below for detailed information on replacing this product.	–	–

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
A-WX-NU-CMR-25	Named User Collaboration Meeting Rooms Capacity 25 (1)	See the Product Migration Options section below for detailed information on replacing this product.	–	–
A-WX-NU-ECTR-100	Event Center Capacity 100 (1)	See the Product Migration Options section below for detailed information on replacing this product.	–	–
A-WX-NU-ECTR-1K	Event Center Capacity 1000 (1)	See the Product Migration Options section below for detailed information on replacing this product.	–	–
A-WX-NU-ECTR-3K	Event Center Capacity 3000 (1)	See the Product Migration Options section below for detailed information on replacing this product.	–	–
A-WX-NU-ECTR-500	Event Center Capacity 500 (1)	See the Product Migration Options section below for detailed information on replacing this product.	–	–
A-WX-NU-ECTR-OVR	Event Center Attendee Overage (1)	See the Product Migration Options section below for detailed information on replacing this product.	–	–
A-WX-NU-MTGS-25	Webex Meetings 25 with Webex app (1)	See the Product Migration Options section below for detailed information on replacing this product.	–	–
A-WX-NU-MTGS-OVR	Named User Meeting Center Attendee Overage (1)	See the Product Migration Options section below for detailed information on replacing this product.	–	–
A-WX-NU-RMSTG-OVR	Spark Message Storage Overage	See the Product Migration Options section below for detailed information on replacing this product.	–	–

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
A-WX-NU-SCTR-5	Support Center Capacity 5 (1)	See the Product Migration Options section below for detailed information on replacing this product.	–	–
A-WX-NU-SCTR-OVR	Support Center Capacity Overage (1)	See the Product Migration Options section below for detailed information on replacing this product.	–	–
A-WX-NU-TCTR-200	Training Center Capacity 200 (1)	See the Product Migration Options section below for detailed information on replacing this product.	–	–
A-WX-NU-TCTR-30	Training Center Capacity 30 (1)	See the Product Migration Options section below for detailed information on replacing this product.	–	–
A-WX-NU-TCTR-OVR	Training Center Attendee Overage (1)	See the Product Migration Options section below for detailed information on replacing this product.	–	–
A-WX-NU-TNU	Toll Users Named Users (1)	See the Product Migration Options section below for detailed information on replacing this product.	–	–
A-WX-NU-TNU+	Toll Users Named Users Plus	See the Product Migration Options section below for detailed information on replacing this product.	–	–
A-WX-NU-TNU+I	Toll Users Named Users Plus International	See the Product Migration Options section below for detailed information on replacing this product.	–	–
A-WX-STORAGE-ADD	Webex Add-on Storage (1)	See the Product Migration Options section below for detailed information on replacing this product.	–	–

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
A-WX-STORAGE-OVR	Webex Storage Overage (1)	See the Product Migration Options section below for detailed information on replacing this product.	–	–
A-WX-US-TA-AB	Audio Broadcast (1)	See the Product Migration Options section below for detailed information on replacing this product.	–	–
A-WX-US-TA-BCCB	Bridge Country Call-back (1)	See the Product Migration Options section below for detailed information on replacing this product.	–	–
A-WX-US-TA-BCT	Bridge Country Toll Call-in (1)	See the Product Migration Options section below for detailed information on replacing this product.	–	–
A-WX-US-TA-BCTF	Bridge Country Toll Free Call-in (1)	See the Product Migration Options section below for detailed information on replacing this product.	–	–
A-WX-US-TA-ICB	Global Call Me (1)	See the Product Migration Options section below for detailed information on replacing this product.	–	–
A-WX-US-TA-IT	Global Toll (1)	See the Product Migration Options section below for detailed information on replacing this product.	–	–
A-WX-US-TA-ITF	Global Toll Free (1)	See the Product Migration Options section below for detailed information on replacing this product.	–	–
A-WX-STORAGE-INC	Webex Included Storage (1)	See the Product Migration Options section below for detailed information on replacing this product.	–	–

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
A-WX-VOIP	WebEx VoIP (1)	See the Product Migration Options section below for detailed information on replacing this product.	–	–

Product migration options

Customers are encouraged to migrate to Cisco Collaboration Flex Plan 3.0 (A-FLEX-3).

The Ordering Guide is available at the link below: https://www.cisco.com/c/en/us/products/collateral/unified-communications/spark-flex-plan/guide-c07-744224.html.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

For more information

For more information about the Cisco End-of-Life Policy, go to: https://www.cisco.com/c/en/us/products/eos-eol-policy.html.

For more information about the Cisco Product Warranties, go to: https://www.cisco.com/c/en/us/products/warranty-listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: https://cway.cisco.com/mynotifications.

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