



End-of-Sale and End-of-Life Announcement for the Cisco Cloud Calling & Meetings Bundle Offer

Contents

Overview	3
End-of-life milestones	3
Product part numbers	4
Product migration options	5
For more information	5

Overview

EOL13452 - Amended

Cisco announces the end-of-sale and end-of-life dates for the Cisco Cloud Calling & Meetings Bundle Offer. The last day to order the affected product(s) is November 24, 2020. The last day to renew or add to an existing subscription is November 24, 2020. Customers with active service contracts and subscriptions (as applicable) will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts and subscriptions (as applicable), support will be available under the terms and conditions of customers' service contract and subscription.

Customers should migrate to Cisco Collaboration Flex Plan 3.0. The ordering guide for Flex Plan 3.0 can be found at the link below:

<https://www.cisco.com/c/en/us/products/collateral/unified-communications/spark-flex-plan/guide-c07-744224.html>

End-of-life milestones

Table 1. End-of-life milestones and dates for the Cisco Cloud Calling & Meetings Bundle Offer

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	May 26, 2020
End-of-Sale Date*	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	November 24, 2020
Last Ship Date: Subscription	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	November 24, 2020
End of SW Maintenance Releases Date: Subscription	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	November 24, 2021
End of New Service Attachment Date: Subscription	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	November 24, 2020
End of Service Contract Renewal Date: Subscription	The last date to extend or renew a service contract for the product.	November 24, 2020

Milestone	Definition	Date
End of Change/Renewal Date*: Subscription	The last date to Renew or Add to an existing subscription.	November 24, 2020
Last Date of Support**: Subscription	The last date to receive applicable subscription entitlements, service and support for the product as entitled by active subscriptions and service contracts(as applicable) or by warranty terms and conditions. After this date, all subscription and support services for the product are unavailable, and the product becomes obsolete.	November 30, 2023

*The requested subscription start date needs to be on or before the End-of-Sale Date for new subscriptions, and on or before the End of Change/Renewal Date for subscription changes and renewals.

**The projected subscription term end date for new or changing subscriptions needs to be on or before the Last Date of Support.

Product part numbers

Table 2. Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
A-FLEX-B-COM-BNDL	Cloud Calling and Meetings Webex Calling for SP Common area	No Replacement	-	-
A-FLEX-BC-BNDL-ENT	Cloud Calling and Meetings Webex Calling entitlement	No Replacement	-	-
A-FLEX-C-COM-BNDL	Cloud Calling and Meetings Webex Calling Common area	No Replacement	-	-
A-FLEX-MSGBNDL-ENT	Cloud Calling and Meetings Teams entitlement	No Replacement	-	-
A-FLEX-MTBNDL-ENT	Cloud Calling and Meetings Meetings entitlement	No Replacement	-	-
A-FLEX-NUBL-BNDL	Cloud Calling and Meetings Webex Calling for SP only	No Replacement	-	-
A-FLEX-NUCL-BNDL	Cloud Calling and Meetings Webex Calling only	No Replacement	-	-
A-FLEX-NUCMBL-BNDL	Cloud Calling and Meetings with Webex Calling for SP	No Replacement	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
A-FLEX-NUCMCL-BNDL	Cloud Calling and Meetings with Webex Calling	No Replacement	-	-
A-FLEX-NUCMCL-BNDL	Cloud Calling and Meetings with Webex Calling	No Replacement		-
A-FLEX-WC-BNDL-ENT	Cloud Calling and Meetings Webex Calling entitlement	No Replacement		-

Product migration options

Customers should migrate to Cisco Collaboration Flex Plan 3.0. The ordering guide for Flex Plan 3.0 can be found at the link below:

<https://www.cisco.com/c/en/us/products/collateral/unified-communications/spark-flex-plan/guide-c07-744224.html>

For more information

For more information about the Cisco End-of-Life Policy, go to:

https://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:

https://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<https://www.cisco.com/cisco/support/notifications.html>.

Any authorized translation issued by Cisco Systems or affiliates of this end-of-life Product Bulletin is intended to help customers understand the content described in the English version. This translation is the result of a commercially reasonable effort; however, if there are discrepancies between the English version and the translated document, please refer to the English version, which is considered authoritative.

Americas Headquarters
Cisco Systems, Inc.
San Jose, CA

Asia Pacific Headquarters
Cisco Systems (USA) Pte. Ltd.
Singapore

Europe Headquarters
Cisco Systems International BV Amsterdam,
The Netherlands

Cisco has more than 200 offices worldwide. Addresses, phone numbers, and fax numbers are listed on the Cisco Website at <https://www.cisco.com/go/offices>.

Cisco and the Cisco logo are trademarks or registered trademarks of Cisco and/or its affiliates in the U.S. and other countries. To view a list of Cisco trademarks, go to this URL: <https://www.cisco.com/go/trademarks>. Third-party trademarks mentioned are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (1110R)