Cisco Collaboration Flex Plan - Cloud Calling and Meetings

Contents

Cisco Collaboration Flex Plan-Cloud Calling and Meetings

Cisco® Collaboration Flex Plan - Cloud Calling and Meetings includes Cisco's cloud Calling, cloud Meetings, and team collaboration capabilities in a single Named User subscription. It is ideal for customers who are getting started with Calling, Meetings, and team collaboration, and is optimized for organizations with fewer than 250 subscribers. It allows you to choose entitlements for cloud Calling and Meetings and team collaboration for specific, named knowledge workers. And it gives you flexibility as adoption increases. Following your initial deployment, you can add Calling and team collaboration entitlements for additional knowledge workers to your initial Calling and Meetings purchase. You can then add meetings entitlements for those additional knowledge workers when they are required.

The subscription covers entitlement and technical support for the following cloud services: Cisco Webex Calling or Cisco Webex Calling for SP, Cisco Webex Meetings, and Cisco Webex Teams.

Named User Buying Model

When you choose Cisco Collaboration Flex Plan - Cloud Calling and Meetings, you purchase services on a named user basis. There is no minimum purchase.

Under the Named User buying model, your payment obligation is based on the number of named users identified in your order, regardless of usage.

Your services usage is governed by the Cisco Universal Cloud Agreement and the Cisco Collaboration Flex Plan Offer Description available for download here.

Features and Benefits

When you choose Cisco Collaboration Flex Plan - Cloud Calling and Meetings, you receive entitlements to cloud calling, meetings, and team collaboration. Table 1 describes the features included in the subscription. Table 2 describes the add-on features that can be purchased in addition to your cloud Calling and Meetings subscription.

Table 1.   Included Features

Included feature	Benefit
Cisco Webex Calling	Cisco Webex Calling is the latest Cloud Calling offering that delivers proven enterprise-class Cisco hosted calling functionality. Cisco Webex Calling for SP is a cloud calling offer targeting Service Providers – delivering a proven enterprise-class cloud PBX.
Cisco Webex Meetings	Cisco Webex Meetings service with a capacity of 200 attendees per session. Branded microsite included. For supported languages, visit this site.
Messaging in Cisco Webex Teams	Secure, all-in-one team collaboration from Cisco Webex, Cisco Webex Teams is an app for continuous teamwork. Move work forward in secure work spaces where everyone can contribute anytime with messaging, file sharing, white boarding, video meetings, calling, and more.

Included feature	Benefit
Cisco Webex Teams file storage	Pools 10 GB of Webex Teams file storage per named user.
Soft client for Cisco Webex Calling for SP	The Cisco Calling app is the soft client application (for Windows, Mac, iOS, and Android) that provides the calling experience for the Cisco Webex Calling for SP solution. It can be private-labelled by Cisco BroadCloud service providers, using their own preferred brands.
Content management	Provides each site with 10 GB of Network-Based Recording (NBR) storage for Cisco Webex meetings.
Cisco Webex Conferencing Audio (voice over IP [VoIP])	Each named user has unlimited access to VoIP. Cisco Webex VoIP capabilities may not be available to participants in certain countries. Refer to the "Important Information Regarding Audio Services" section of the Cisco Webex Audio Offering data sheet for more details.
Cisco Webex Conferencing Audio (toll dial-in audio) **Or** **Cisco Cloud Connected Audio Service Provider User**	Each named user has unlimited access to global toll call-in services. Local toll call-in number(s) are provided for participants in covered countries to join a Cisco Webex meeting. Refer to Table 2 in the Cisco Webex Audio Offering data sheet for a list of covered countries. Or, Under the Cloud Connected Audio Service Provider (CCA SP User) audio option, a service provider partner peers with Cisco and provides the transport and access (phone numbers) to a customer, while Cisco provides audio bridging. The service provider partner also provides lifecycle support, that is, day-0, day-1, and day-2 support. Full voice and call control (call hold, forward, transfer); 10 devices per user - voicemail supports Cisco, third-party, and analog devices.

Table 2.   Add-On Features and Deployment Model Availability

Add-on feature	Benefit
Webex Calling only users	Cisco Webex Calling is the latest cloud calling offering that delivers proven, enterprise-class, Cisco hosted calling functionality. The offer is based on the BroadCloud Calling platform, coupled with key Cisco commercial and administrative tools, to provide a best-in-class, fully featured cloud calling solution. These users will also receive teams messaging.
Webex Calling for SP only users	Cisco Webex Calling for SP is a cloud calling offer targeting Service Providers – delivering a proven enterprise-class cloud PBX
Common area device calling	Add-on licenses for common-area phone and desktop devices are available for customers who have common-area devices not associated with Named Users. A Common Area phone option is available for Webex Calling or Cisco Webex Calling for SP providing analog phone type functionality with a minimal set of additional feature capabilities.
Cisco Webex Audio (bridge country callback audio)	Each Cloud Calling and Meetings user has unlimited access to global toll call-in plus bridge country callback services. Local toll call-in numbers are provided for participants to join a Cisco Webex meeting. Bridge country callback audio allows participants in the bridge country to join a Cisco Webex meeting by having the meeting call them at the number they specify after they've joined over the web. Bridge country callback audio is available only to participants in certain countries. Refer to the "Important Information Regarding Audio Services" section of the Cisco Webex audio offering data sheet for a list of covered countries.

Add-on feature	Benefit
Cisco Webex Audio (global callback audio)	Each Cloud Calling and Meetings user has unlimited access to global toll call-in plus global callback. Local toll call-in numbers are provided for participants joining a Cisco Webex meeting. Global Callback Audio allows participants in covered countries to join a Cisco Webex meeting by having the meeting call them at the number they specify once they've joined over the web. Refer to the Cisco Webex Audio data sheet (Table 3) for a list of covered countries.
Cisco Webex Events	Cisco Webex Events service with a capacity of 1000 attendees per session.
Cisco Webex Training	Cisco Webex Training service with a capacity of 1000 attendees per session.
Cisco Webex Support	Cisco Webex Support service with a capacity of 5 attendees per session.
Pro Pack for Cisco Webex Control Hub	With Pro Pack for Cisco Webex Control Hub, administrators can provision, manage, and analyze the entire Cisco Webex experience. Pro Pack delivers additional levels of security controls, compliance management, and business insights to meet the needs of customers who are looking for advanced capabilities. Content management (unlimited NBR storage) is included when you purchase Pro Pack.
Content management	Unlimited NBR storage.
Cisco Webex Teams 1TB file storage	Additional file storage space in excess of the 10 GB provided per user with the core offer. Purchased in unitary increments.
Cloud device registration	The cloud device registration provides the ability to register Cisco video devices purchased up front to the Cisco Webex cloud, with no need for on-premises infrastructure.

Technical Support and Customer Success Services

Cisco offers support services covering the areas of problem resolution, customer success and adoption, and designated support management in three service tiers: Basic, Enhanced, and Premium. Basic support is included at no additional cost for the duration of your subscription. For more information about the available technical support services, contact your partner or Cisco sales agent.

Ordering Information

To place an order, contact your local Cisco certified partner or Cisco sales agent. If you need help finding a partner in your area, use the partner Locator. Your partner or Cisco sales agent can also assist with any modifications to your subscription after your initial order is placed. U.S. only customers are eligible to order Cisco Collaboration Flex Plan - Cloud Calling and Meetings.

Entry-Level Webex Service

If you elect not to renew your subscription, your Webex account will be converted to an entry-level cloud service. The free cloud service has fewer features and differing usage limits than the paid cloud service. Cisco may at any time change those features and limits at our discretion and without notice. Cisco may also deactivate or delete your free account and any related data if you exceed the 5-GB storage limit per entry-level Webex service user.

Cisco Capital

Flexible Payment Solutions to Help you Achieve your Objectives

Cisco Capital makes it easier to get the right technology to achieve your objectives, enable business transformation and help you stay competitive. We can help you reduce the total cost of ownership, conserve capital, and accelerate growth. In more than 100 countries, our flexible payment solutions can help you acquire hardware, software, services and complementary third-party equipment in easy, predictable payments. Learn more.