

# End-of-Sale and End-of-Life Announcement for the Cisco A-SPK-ACTIVE Offer



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## Overview

### EOL14490

Cisco announces the end-of-sale and end-of-life dates for the Cisco A-SPK-ACTIVE Offer. The last day to order the affected product(s) is April 1, 2022. The last day to renew or add to an existing subscription is April 1, 2022. Customers with active service contracts and subscriptions (as applicable) will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts and subscriptions (as applicable), support will be available under the terms and conditions of customers' service contract and subscription.

Customers are encouraged to migrate to a Webex Suite EA subscription under Cisco Collaboration Flex Plan 3.0 (A-FLEX-3) The Webex Suite Ordering Guide is available at the link below:

<https://www.cisco.com/c/en/us/products/collateral/customer-collaboration/webex-suite-og.html>.

## End-of-life milestones

**Table 1.** End-of-life milestones and dates for the Cisco A-SPK-ACTIVE Offer

| Milestone  | Definition   | Date            |
|--|--|-----------------|
| <b>End-of-Life Announcement Date</b>             | The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.  | October 1, 2021 |
| <b>End-of-Sale Date*</b>                         | The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.  | April 1, 2022   |
| <b>End of Change/Renewal Date*: Subscription</b> | The last date to Renew or Add to an existing subscription.   | April 1, 2022   |
| <b>Last Date of Support**:<br/>Subscription</b>  | The last date to receive applicable subscription entitlements, service and support for the product as entitled by active subscriptions and service contracts(as applicable) or by warranty terms and conditions. After this date, all subscription and support services for the product are unavailable, and the product becomes obsolete. | March 31, 2025  |

\*The requested subscription start date needs to be on or before the End-of-Sale Date for new subscriptions, and on or before the End of Change/Renewal Date for subscription changes and renewals.

\*\*The projected subscription term end date for new or changing subscriptions needs to be on or before the Last Date of Support.

Customers are encouraged to migrate to a Webex Suite EA subscription under Cisco Collaboration Flex Plan 3.0 (A-FLEX-3) The Webex Suite Ordering Guide is available at the link below:

<https://www.cisco.com/c/en/us/products/collateral/customer-collaboration/webex-suite-og.html>.

## Product part numbers

**Table 2.** Product part numbers affected by this announcement

| End-of-Sale Product Part Number | Product Description                      | Replacement Product Part Number   | Replacement Product Description | Additional Information |
|---------------------------------|--|---|---------------------------------|------------------------|
| <b>A-SPK-ACTIVE</b>             | Collaboration Flex Plan Active User (1)  | See the Product Migration Options section below for detailed information on replacing this product. | -                               | -                      |
| <b>A-SPK-AU-C2-X</b>            | Included Cloud Calling (1)               | See the Product Migration Options section below for detailed information on replacing this product. | -                               | -                      |
| <b>A-SPK-AU-CDMT1-M3</b>        | Cloud Meetings                           | See the Product Migration Options section below for detailed information on replacing this product. | -                               | -                      |
| <b>A-SPK-AU-CDMT2-M3</b>        | Cloud Meetings                           | See the Product Migration Options section below for detailed information on replacing this product. | -                               | -                      |
| <b>A-SPK-AU-CDMT3-M3</b>        | Cloud Meetings                           | See the Product Migration Options section below for detailed information on replacing this product. | -                               | -                      |
| <b>A-SPK-AU-CLDMT-M3</b>        | Cloud Meetings                           | See the Product Migration Options section below for detailed information on replacing this product. | -                               | -                      |
| <b>A-SPK-AU-CMR-25-X</b>        | Included Collaboration Meeting Rooms (1) | See the Product Migration Options section below for detailed information on replacing this product. | -                               | -                      |
| <b>A-SPK-AU-C-PRM12</b>         | On-Premise Calling v12                   | See the Product Migration Options section below for detailed information on replacing this product. | -                               | -                      |

| End-of-Sale Product Part Number | Product Description                      | Replacement Product Part Number   | Replacement Product Description | Additional Information |
|---------------------------------|--|---|---------------------------------|------------------------|
| A-SPK-AU-EC-1K-X                | Event Center Capacity 1000 (1)           | See the Product Migration Options section below for detailed information on replacing this product. | -                               | -                      |
| A-SPK-AU-HSTCALL1               | Hosted Calling                           | See the Product Migration Options section below for detailed information on replacing this product. | -                               | -                      |
| A-SPK-AU-HSTCALL2               | Hosted Calling                           | See the Product Migration Options section below for detailed information on replacing this product. | -                               | -                      |
| A-SPK-AU-HSTCALL3               | Hosted Calling                           | See the Product Migration Options section below for detailed information on replacing this product. | -                               | -                      |
| A-SPK-AU-HUB-PRO                | Pro Pack for Cisco Webex Control Hub (1) | See the Product Migration Options section below for detailed information on replacing this product. | -                               | -                      |
| A-SPK-AU-HUB-PRO-X              | Included Pro Pack (^)                    | See the Product Migration Options section below for detailed information on replacing this product. | -                               | -                      |
| A-SPK-AU-M1-X                   | Included Business Messaging (1)          | See the Product Migration Options section below for detailed information on replacing this product. | -                               | -                      |
| A-SPK-AU-M2-X                   | Included Basic Meetings (1)              | See the Product Migration Options section below for detailed information on replacing this product. | -                               | -                      |
| A-SPK-AU-MC-X                   | Included Cisco WebEx Meeting Center (1)  | See the Product Migration Options section below for detailed information on replacing this product. | -                               | -                      |

| End-of-Sale Product Part Number | Product Description                            | Replacement Product Part Number   | Replacement Product Description | Additional Information |
|---------------------------------|--|---|---------------------------------|------------------------|
| <b>A-SPK-AU-PMMT1-M3</b>        | On-Premises Meetings                           | See the Product Migration Options section below for detailed information on replacing this product. | -                               | -                      |
| <b>A-SPK-AU-PMMT2-M3</b>        | On-Premises Meetings                           | See the Product Migration Options section below for detailed information on replacing this product. | -                               | -                      |
| <b>A-SPK-AU-PMMT3-M3</b>        | Business Messaging & Premise Advanced Meetings | See the Product Migration Options section below for detailed information on replacing this product. | -                               | -                      |
| <b>A-SPK-AU-PRMCALL1</b>        | On-Premises Calling                            | See the Product Migration Options section below for detailed information on replacing this product. | -                               | -                      |
| <b>A-SPK-AU-PRMCALL2</b>        | On-Premises Calling                            | See the Product Migration Options section below for detailed information on replacing this product. | -                               | -                      |
| <b>A-SPK-AU-PRMCALL3</b>        | On-Premises Calling                            | See the Product Migration Options section below for detailed information on replacing this product. | -                               | -                      |
| <b>A-SPK-AU-PRMMT-M3</b>        | On-Premises Meetings                           | See the Product Migration Options section below for detailed information on replacing this product. | -                               | -                      |
| <b>A-SPK-AU-RMSTG-X</b>         | Included file storage (1)                      | See the Product Migration Options section below for detailed information on replacing this product. | -                               | -                      |
| <b>A-SPK-AU-TAU</b>             | Toll Active User(1)                            | See the Product Migration Options section below for detailed information on replacing this product. | -                               | -                      |

| End-of-Sale Product Part Number | Product Description                     | Replacement Product Part Number   | Replacement Product Description | Additional Information |
|---------------------------------|---|---|---------------------------------|------------------------|
| A-SPK-AU-TAU+                   | Toll Active User Plus (1)               | See the Product Migration Options section below for detailed information on replacing this product. | -                               | -                      |
| A-SPK-AU-TAU+I                  | Toll Active User Plus International (1) | See the Product Migration Options section below for detailed information on replacing this product. | -                               | -                      |
| A-SPK-AU-TC-200-X               | Training Center 200 (1)                 | See the Product Migration Options section below for detailed information on replacing this product. | -                               | -                      |
| A-SPK-AU-WXSTG-X                | Included Cisco WebEx Storage            | See the Product Migration Options section below for detailed information on replacing this product. | -                               | -                      |
| A-SPKM3MCTCECSD-PV              | Cloud Meetings - Uplift                 | See the Product Migration Options section below for detailed information on replacing this product. | -                               | -                      |

## Product migration options

Customers are encouraged to migrate to a Webex Suite EA subscription under Cisco Collaboration Flex Plan 3.0 (A-FLEX-3) The Webex Suite Ordering Guide is available at the link below:

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Service prices for Cisco products are subject to change after the product End-of-Sale date.

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## For more information

For more information about the Cisco End-of-Life Policy, go to: <https://www.cisco.com/c/en/us/products/eos-eol-policy.html>.

For more information about the Cisco Product Warranties, go to: <https://www.cisco.com/c/en/us/products/warranty-listing.html>.

To subscribe to receive end-of-life/end-of-sale information, go to: <https://cway.cisco.com/mynotifications>.

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