

# End-of-Sale and End-of-Life Announcement for the Cisco A-SPK-NAMED-USER Offer

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## Overview

### EOL14836

Cisco announces the end-of-sale and end-of-life dates for the Cisco A-SPK-NAMED-USER Offer. The last day to order the affected product(s) is April 14, 2023. The last day to renew or add to an existing subscription is April 13, 2024. Customers with active service contracts and subscriptions (as applicable) will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts and subscriptions (as applicable), support will be available under the terms and conditions of customers' service contract and subscription.

Customers are encouraged to migrate to the Webex Suite NU subscription under Cisco Collaboration Flex Plan 3.0 (A-FLEX-3) Offer. The Cisco Collaboration Flex Plan Ordering Guide can be found at this link:

<https://www.cisco.com/c/en/us/products/collateral/unified-communications/spark-flex-plan/collaboration-flex-plan3-og.html>.

## End-of-life milestones

**Table 1.** End-of-life milestones and dates for the Cisco A-SPK-NAMED-USER Offer

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	October 14, 2022
<b>End-of-Sale Date*</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	April 14, 2023
<b>End of SW Maintenance Releases Date: Subscription</b>	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	April 13, 2024
<b>End of Change/Renewal Date*: Subscription</b>	The last date to Renew or Add to an existing subscription.	April 13, 2024
<b>Last Date of Support**: Subscription</b>	The last date to receive applicable subscription entitlements, service and support for the product as entitled by active subscriptions and service contracts(as applicable) or by warranty terms and conditions. After this date, all subscription and support services for the product are unavailable, and the product becomes obsolete.	April 30, 2025

\*The requested subscription start date needs to be on or before the End-of-Sale Date for new subscriptions, and on or before the End of Change/Renewal Date for subscription changes and renewals.

\*\*The projected subscription term end date for new or changing subscriptions needs to be on or before the Last Date of Support.

## Product part numbers

**Table 2.** Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
<b>A-SPK-NAMED-USER</b>	Webex Named User Meetings	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>A-SPK-NU-C2-X</b>	Included Cloud Calling (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>A-SPK-NU-CMR-25-X</b>	Included Collaboration Meeting Rooms (Cloud) Named User (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>A-SPK-NU-EC100</b>	Event Center Capacity 1000 (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>A-SPK-NU-EC1000</b>	Event Center Capacity 1000 (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>A-SPK-NU-EXP-MSFT</b>	Expressway Microsoft Interopability	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>A-SPK-NU-EXP-RMS</b>	Expressway Rich Media Session Licenses	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>A-SPK-NU-HUB-PRO</b>	Pro Pack for Cisco Webex Control Hub (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
<b>A-SPK-NU-M1</b>	Business Messaging (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>A-SPK-NU-M1-X</b>	Included Business Messaging (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>A-SPK-NU-M2-X</b>	Included Basic Meetings (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>A-SPK-NU-M3</b>	Business Messaging and Advanced Meetings (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>A-SPK-NU-MC-X</b>	Included WebEx Meeting Center (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>A-SPK-NU-MSG</b>	Basic Messaging (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>A-SPK-NU-MSG-ADMT</b>	Basic Messaging and Advanced Meetings (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>A-SPK-NU-MSG-BMTG</b>	Basic Messaging and Basic Meetings (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>A-SPK-NU-MSG-INT</b>	Basic Business Messaging	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
<b>A-SPK-NU-RMSTG-X</b>	Included file storage (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>A-SPK-NU-TC200</b>	Training Center 200 (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>A-SPK-NU-TNU+</b>	Toll Named Users Plus (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>A-SPK-NU-TNU+I</b>	Toll Named Users Plus International (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>A-SPK-NU-WXSTG-X</b>	Included WebEx Storage (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>A-SPK-CCA-SP-P-COM</b>	CCA-SP for CMR (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>A-SPK-CCASP-INT</b>	Cloud Connected Audio SP integration	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>A-SPK-CS-TOLLUSER</b>	Toll Named Users	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>A-SPK-EARLY-TERM</b>	Early Termination Fee (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
<b>A-SPK-EC-10G-APAC</b>	A-SPK Webex Edge Connect 10Gbps Peering Link APAC	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>A-SPK-EC-1G-APAC</b>	A-SPK Webex Edge Connect 1Gbps Peering Link APAC	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>A-SPK-EC-500M-APAC</b>	A-SPK Webex Edge Connect 500Mbps Peering Link APAC	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>A-SPK-EC-5G-APAC</b>	A-SPK Webex Edge Connect 5Gbps Peering Link APAC	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>A-SPK-EDGCON-10GB</b>	A-SPK Webex Edge Connect 10Gbps Peering Link US/UK/AMSTERDAM	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>A-SPK-EDGCON-1GB</b>	A-SPK Webex Edge Connect 1Gbps Peering Link US/UK/AMSTERDAM	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>A-SPK-EDGCON-500MB</b>	A-SPK Webex Edge Connect 500MB Peering Link US/UK/AMSTERDAM	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>A-SPK-EDGCON-5GB</b>	A-SPK Webex Edge Connect 5Gbps Peering Link US/UK/AMSTERDAM	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>A-SPK-EDGEAUD-USER</b>	A-SPK Webex Edge Audio EC & NU	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
A-SPK-ND-BRD	Cisco Webex Board 55/70 Subscription	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-STORAGE-X	File storage and Webex NBR storage	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-TA-TNU-BCT	Bridge Country Toll (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-TA-TNU-IT	Global Toll (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-

## Product migration options

Customers are encouraged to migrate to the Webex Suite NU subscription under Cisco Collaboration Flex Plan 3.0 (A-FLEX-3) Offer. The Cisco Collaboration Flex Plan Ordering Guide can be found at this link:

<https://www.cisco.com/c/en/us/products/collateral/unified-communications/spark-flex-plan/collaboration-flex-plan3-og.html>.

Service prices for Cisco products are subject to change after the product end-of-sale date.



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## For more information

For more information about the Cisco End-of-Life Policy, go to: <https://www.cisco.com/c/en/us/products/eos-eol-policy.html>.

For more information about the Cisco Product Warranties, go to: <https://www.cisco.com/c/en/us/products/warranty-listing.html>.

To subscribe to receive end-of-life/end-of-sale information, go to: <https://cway.cisco.com/mynotifications>.

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