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CISCO

End-of-Sale and End-of-Life Announcement for the Cisco Business Edition 7000M (M5) and 7000H (M5) Appliances

Contents

Overview

EOL13472

Cisco announces the end-of-sale and end-of-life dates for the Cisco Business Edition 7000M (M5) and 7000H (M5) Appliances. The last day to order the affected product(s) is March 2, 2023. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

End-of-life milestones

Table 1.   End-of-life milestones and dates for the Cisco Business Edition 7000M (M5) and 7000H (M5) Appliances

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	December 1, 2022
End-of-Sale Date: HW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	March 2, 2023
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	May 31, 2023
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	March 1, 2024
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	March 1, 2024
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	May 28, 2027
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	February 29, 2028

HW = Hardware   OS SW = Operating System Software   App. SW = Application Software

Product part numbers

Table 2.   Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
BE7M-M5-K9	Cisco Business Edition 7000M (M5) Appliance, Export Restr SW	See the Product Migration Options section below for detailed information on replacing this product.	–	–
BE7M-M5-XU	Cisco Business Edition 7000M (M5) Appliance, Exp Unrestr SW	See the Product Migration Options section below for detailed information on replacing this product.	–	–
BE7H-M5-K9	Cisco Business Edition 7000H (M5) Appliance, Export Restr SW	See the Product Migration Options section below for detailed information on replacing this product.	–	–
BE7H-M5-XU	Cisco Business Edition 7000H (M5) Appliance, Exp Unrestr SW	See the Product Migration Options section below for detailed information on replacing this product.	–	–
BE7K-CPU	2.6 GHz 6132/140W 14C/19.25MB Cache/DDR4 2666MHz	See the Product Migration Options section below for detailed information on replacing this product.	–	–
BE7K-DISK	300GB 12G SAS 10K RPM SFF HDD	See the Product Migration Options section below for detailed information on replacing this product.	–	–
BE7K-NIC1	Intel i350 Quad Port 1Gb Adapter	See the Product Migration Options section below for detailed information on replacing this product.	–	–
BE7K-NIC2	Intel i350 Quad Port 1Gb Adapter	See the Product Migration Options section below for detailed information on replacing this product.	–	–

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
BE7K-PCIERISER	Riser 1B incl 3 PCIe slots (x8, x8, x8); all slots from CPU1	See the Product Migration Options section below for detailed information on replacing this product.	–	–
BE7K-RAIDCTRLR	Cisco 12G Modular RAID controller with 4GB cache	See the Product Migration Options section below for detailed information on replacing this product.	–	–
BE7K-RAM	16GB DDR4-2666-MHz RDIMM/PC4-21300/single rank/x4/1.2v	See the Product Migration Options section below for detailed information on replacing this product.	–	–
BE7K-RAM-M5-NEW	16GB DDR4-2933-MHz RDIMM/1Rx4/1.2v	See the Product Migration Options section below for detailed information on replacing this product.	–	–

Product migration options

BE7M-M5-K9 appliances may migrate to BE7M-M6-K9 appliances. BE7M-M5-XU appliances may migrate to BE7M-M6-XU appliances. BE7H-M5-K9 appliances may migrate to BE7H-M6-K9 appliances. BE7H-M5-XU appliances may migrate to BE7H-M6-XU appliances. In all cases, any existing embedded virtualization offer (BE6/7K-VIRTBASP-7X, BE6/7K-VIRTENH-7X) may be transferred to the new appliance

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For more information

For more information about the Cisco End-of-Life Policy, go to: https://www.cisco.com/c/en/us/products/eos-eol-policy.html.

For more information about the Cisco Product Warranties, go to: https://www.cisco.com/c/en/us/products/warranty-listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: https://cway.cisco.com/mynotifications.

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