

End-of-Sale and End-of-Life Announcement for the Cisco Business Edition 6000 12.5 version and remainder of Perpetual Licensing for Applications

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Overview

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Cisco announces the end-of-sale and end-of life dates for the Cisco Business Edition 6000 12.5 version and remainder of Perpetual Licensing for Applications. The last day to order the affected product(s) is April 24, 2021 . Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

This bulletin applies to all Business Edition 6000-specific perpetual licenses under top level product ID R-CBE6K-K9, including starter packs for new deployments, addon users for new or existing deployments, and version / feature-level upgrades on existing deployments.

This bulletin does NOT apply to Business Edition 6000/7000 appliances or the overall Business Edition 6000 solution.

Renewing to Collaboration Flex Plan

Cisco is committed to long-term support for our customers with on-premises calling deployments. We are also committed to supporting our customers as they move to cloud calling. Our Collaboration Flex Plan supports both deployment models. In September 2021, we announced that customers with perpetual on-premises calling deployments should renew to Collaboration Flex Plan. Some of the customer benefits of Flex Plan include:

- Flexible payment methods - monthly, annual, and full
- Software Support that is included - never find yourself uncovered
- Simplified licensing structure
- Better license entitlements to Cisco Collaboration solutions
- An easy migration to the cloud

The last day to renew Software Support Services (SWSS) for perpetual on-premises calling has been moved up to October 30, 2021. Customers who need additional licensing and / or to renew software support after this date will be able to get full support for their on-premises calling deployments by renewing to Collaboration Flex Plan.

For more information about Collaboration Flex Plan 3.0, reference the ordering guides at this link: <https://www.cisco.com/c/en/us/partners/tools/collaboration-ordering-guides.html>

End-of-life milestones

Table 1. End-of-Life Milestones and Dates for the Cisco Business Edition 6000 12.5 version and remainder of Perpetual Licensing for Applications

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	January 23, 2021
End-of-Sale Date: App SW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	April 24, 2021
Last Ship Date: App SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	July 24, 2021
End of SW Maintenance Releases Date: App SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	April 23, 2022
End of New Service Attachment Date: App SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	October 30, 2021
End of Service Contract Renewal Date: App SW	The last date to extend or renew a service contract for the product.	October 30, 2021
Last Date of Support: App SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	April 30, 2024

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Product part numbers

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
BE-12X-UCL-STR	BE6000 v12 UCL Starter licenses (35-pack)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
BE-12X-UWLS-STR	BE6000 v12 UWL Standard Starter licenses (35-pack)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
BE6000-V12-ADDON	Business Edition 6000 v12 Add-on licenses	See the Product Migration Options section below for	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
		detailed information on replacing this product.		
BE6K-START-UCL35	BE6000 Starter Bundle with 35 UCL Enh and 35 vmail Licenses	See the Product Migration Options section below for detailed information on replacing this product.	-	-
BE6K-START-UWL35	BE6000 Starter Bundle with 35 UWL Standard Licenses	See the Product Migration Options section below for detailed information on replacing this product.	-	-
BE6K-SW-12.5	Business Edition 6000 v12.5 export restricted software	See the Product Migration Options section below for detailed information on replacing this product.	-	-
BE6K-SW-12.5-XU	Business Edition 6000 v12.5 export unrestricted software	See the Product Migration Options section below for detailed information on replacing this product.	-	-
BE6K-UCL-BAS	Cisco Business Edition 6000 - Basic User Connect License	See the Product Migration Options section below for detailed information on replacing this product.	-	-
BE6K-UCL-BAS2ENH	BE6000 Upgrade Basic to Enhanced	See the Product Migration Options section below for detailed information on replacing this product.	-	-
BE6K-UCL-BAS2ENHP	BE6000 Upgrade Basic to Enhanced Plus	See the Product Migration Options section below for detailed information on replacing this product.	-	-
BE6K-UCL-ENH	Cisco Business Edition 6000 - Enhanced User Connect License	See the Product Migration Options section below for detailed information on replacing this product.	-	-
BE6K-UCL-ENH2ENHP	BE6000 Upgrade Enhanced to Enhanced Plus	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
BE6K-UCL-ENHP	Cisco Business Edition 6000 - Enhanced Plus User Connect Lic	See the Product Migration Options section below for detailed information on replacing this product.	-	-
BE6K-UCL-ESS	Cisco Business Edition 6000 - Essential User Connect License	See the Product Migration Options section below for detailed information on replacing this product.	-	-
BE6K-UCL-ESS2BAS	BE6000 Upgrade Essential to Basic	See the Product Migration Options section below for detailed information on replacing this product.	-	-
BE6K-UCL-ESS2ENH	BE6000 Upgrade Essential to Enhanced	See the Product Migration Options section below for detailed information on replacing this product.	-	-
BE6K-UCL-ESS2ENHP	BE6000 Upgrade Essential to Enhanced Plus	See the Product Migration Options section below for detailed information on replacing this product.	-	-
BE6K-UCL-TP-RM	Cisco Business Edition 6000 - Telepresence Room System User	See the Product Migration Options section below for detailed information on replacing this product.	-	-
BE6K-UPG-PAK	Cisco Business Edition 6K Upg - PAK - Partial Fulfillment	See the Product Migration Options section below for detailed information on replacing this product.	-	-
BE6K-UWL-BAS2STD	BE6000 Upgrade Basic without applications to CUWL Standard	See the Product Migration Options section below for detailed information on replacing this product.	-	-
BE6K-UWL-BASA2STD	BE6000 Upgrade Basic with applications to CUWL Standard	See the Product Migration Options section below for detailed information on replacing this product.	-	-
BE6K-UWL-CM2BE	BE6000 Upgrade Enhanced without applications to CUWL	See the Product Migration Options section below for	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
	Std	detailed information on replacing this product.		
BE6K-UWL-CMAPP2BE	BE6000 Upgrade Enhanced with applications to CUWL Std	See the Product Migration Options section below for detailed information on replacing this product.	-	-
BE6K-UWL-ENHP2STD	BE6000 Upgrade Enhanced Plus without applications to CUWLStd	See the Product Migration Options section below for detailed information on replacing this product.	-	-
BE6K-UWL-STD	Cisco Business Edition 6000 - Workspace License Standard	See the Product Migration Options section below for detailed information on replacing this product.	-	-
BE6K-UXL-START	BE6K Starter Pack - Single Fulfillment Enforcement	See the Product Migration Options section below for detailed information on replacing this product.	-	-
BE-UWL-12X-STD	BE6000 CUWL Standard 12.x Users - For Service Attach Only	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MIG-12X-BAS2ENH	BE6000 License Feature Upgrade 12.x UCL Basic to UCL Enhance	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MIG-12X-BAS2ENHP	BE6000 License Feature Upgrade 12.x UCL Basic to UCL EnhPlus	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MIG-12X-BAS2STD	BE6000 Lic Feature Upgrade 12.x UCL Basic to CUWL Std.	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MIG-12X-ENH2ENHP	BE6000 Lic Feature Upgrade 12.x UCL Enh to UCL Enh Plus	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
MIG-12X-ENH2STD	BE6000 License Feature Upgrade 12.x UCL Enhanced to CUWL Std	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MIG-12X-ENHP2STD	BE6000 License Feature Upg 12.x Enh Plus to CUWL Standard	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MIG-12X-ESS2BAS	BE6000 License Feature Upg 12.x UCL Essential to UCL Basic	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MIG-12X-ESS2ENH	BE6000 License Feature Upg 12.x UCL Essential to UCL Enh	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MIG-12X-ESS2ENHP	BE6000 License Feature Upg 12.x UCL Essential to UCL Enh +	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MIG-12X-UCN-BTOS	BE6000 License Feature Upg 12.x Unity Cxn Basic User to CUWL	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MIG-VCS-BE6K-ENH	Mig - VCS to BE6000 Enh - mig 1 video endpoint per user	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MIG-VCS-BE6K-ENHP	Mig - VCS to BE6000 EnhPlus - mig 2 video endpoints per user	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MIG-VCS-BE6K-TP	Mig - VCS to BE6000 TP Room-mig of immersive video endpoints	See the Product Migration Options section below for detailed information on replacing this product.	-	-
R-CBE6K-K9	Cisco Business Edition 6000-Electronic SW Delivery-Top Level	See the Product Migration Options section below for	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
		detailed information on replacing this product.		
R-UC-CBE6K-K9	BE6K SWSS Starter for UC Users	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UCM-12X-BAS-UCL	BE6000 UCM 12X Basic User Connect Lic (new, addon, vers-upg)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UCM-12X-ENHP-UCL	BE6000 UCM 12X Enh Plus User Conn Lic (new, addon, vers-upg)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UCM-12X-ENH-UCL	BE6000 UCM 12X Enh User Connect Lic (new, addon, vers-upg)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UCM-12X-ESS-UCL	BE6000 UCM 12X Ess User Connect Lic (new, addon, vers-upg)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UCM-12X-TP-UCL	BE6000 UCM 12X TP Room User Conn Lic (new, addon, vers-upg)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UCM-12X-UWLSTDMTG	BE6000 UCM 12X User Lic CUWL Std Mtgs (new, addon, vers-upg)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UCN-12X-VM-UCL	BE6000 Unity Connection 12x Basic Voicemail Lic addon to UCL	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UC-UCME	UC320, UC500 or UCME	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
UCXN-12X-SCPORTS	BE6000 Unity Connection 12x - VM Speech Connect Ports	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UCXN-12X-UWLSTDMTG	BE6000 Unity Connection 12X Enh VM User for CUWL Std or Mtgs	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UPG-6K-BAS	BE6000 Basic UCL - GCSC SW Upgrade	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UPG-6K-ENH	BE6000 Enhanced UCL - GCSC SW Upgrade	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UPG-6K-ENHP	BE6000 Enhanced Plus UCL - GCSC SW Upgrade	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UPG-6K-ESS	BE6000 Essential UCL - GCSC SW Upgrade	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UPG-6K-STD	BE6000 CUWL Standard - SW Upgrade	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UPG-6K-TP-RM	BE6000 TelePresence Room System UCL - GCSC SW Upgrade	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UPG-6K-VM	BE6000 Messaging UCL - GCSC SW Upgrade	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UPG-BE6K-ENHP	BE 6000 - Enhanced Plus User Connect License Upg with	See the Product Migration Options section below for	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
	UCSS	detailed information on replacing this product.		
UPG-BE6K-TP-RM	Cisco Business Edition 6000 TP Room UCL - SW Upg with UCSS	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UWL-REINST-PRO	Cisco Business Edition 6000 - Reinststate UWL Professional	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UWL-REINST-STD	Cisco Business Edition 6000 - Reinststate UWL Standard	See the Product Migration Options section below for detailed information on replacing this product.	-	-
BE6K-UCL-VM	Cisco Business Edition 6000- Voicemail/Unified Messaging UCL	See the Product Migration Options section below for detailed information on replacing this product.	-	-
R-JABBER-ADDON-K9	Jabber for Everyone Addon Top Level - Electronic Delivery	See the Product Migration Options section below for detailed information on replacing this product.	-	-
ER12-USR-1	EMRGNCY RSPNDR USR LIC 1 PHN FOR NEW 12X SYSTEM	See the Product Migration Options section below for detailed information on replacing this product.	-	-
ER12-USR-1-UPG	EMRGNCY RSPNDR USR LIC 1 PHN UPGD TO 12X FROM 9X OR EARLIER	See the Product Migration Options section below for detailed information on replacing this product.	-	-
ECRR-FCC-NA	FCC Emergency Call Routing Regulations Not Apply	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UCXN	Migrating from Unity Connection Standalone to CUWL	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
UNITY	Migrating from Unity Standalone to CUWL	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UC-10.X	Version 10.x	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UC-11.X	Version 11.x	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UC-8.X-OR-EARLIER	Version 8.x or Earlier	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UC-9.X	Version 9.x	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SME-PAK	Include PAK Auto-expanding PAK for SME	See the Product Migration Options section below for detailed information on replacing this product.	-	-
OTHER-APP	Migrating from Other Application to CUWL	See the Product Migration Options section below for detailed information on replacing this product.	-	-
LIC-EXP-MSFT	Microsoft Interoperability Option	See the Product Migration Options section below for detailed information on replacing this product.	-	-

Product migration options

Customers who need additional licensing or to attach / renew software support after October 30, 2021 will be able to get full support for their on-prem calling deployments with Collaboration Flex Plan.

For more information about Collaboration Flex Plan 3.0, reference the ordering guides at this link: <https://www.cisco.com/c/en/us/partners/tools/collaboration-ordering-guides.html>

Service prices for Cisco products are subject to change after the product End of Sale date.

For more information

For more information about the Cisco End-of-Life Policy, go to: <https://www.cisco.com/c/en/us/products/eos-eol-policy.html>.

For more information about the Cisco Product Warranties, go to: <https://www.cisco.com/c/en/us/products/warranty-listing.html>.

To subscribe to receive end-of-life/end-of-sale information, go to: <https://cway.cisco.com/mynotifications>.

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