

End-of-Sale and End-of-Life Announcement for the Cisco Unified Workspace Licensing Meetings Edition for Cisco Business Edition 6000

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Overview

EOL13463

Cisco announces the end-of-sale and end-of-life dates for the Cisco Unified Workspace Licensing Meetings Edition for Cisco Business Edition 6000. The last day to order the affected product(s) is February 1, 2021. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

This bulletin is specific to the following licenses:

- Cisco Business Edition 6000 licenses quoted under top-level product ID R-CBE6K-K9 (licenses quoted under different top-level product IDs like CUWL-12X-K9 are covered in other bulletins).
- Feature-level Cisco Unified Workspace Licensing Meetings Edition for Cisco Business Edition 6000 (abbreviated in this bulletin as "BE6000 UWL MTG").
- Versions 11x and 12x (BE6000 UWL MTG version 10x is covered in bulletins EOL12641 and EOL12775, because version 10x end-of-life dates precede this offer's end-of-life).

Renewing to Collaboration Flex Plan

Cisco is committed to long-term support for our customers with on-premises calling deployments. We are also committed to supporting our customers as they move to cloud calling. Our Collaboration Flex Plan supports both deployment models. In September 2021, we announced that customers with perpetual on-premises calling deployments should renew to Collaboration Flex Plan. Some of the customer benefits of Flex Plan include:

- Flexible payment methods - monthly, annual, and full
- Software Support that is included - never find yourself uncovered
- Simplified licensing structure
- Better license entitlements to Cisco Collaboration solutions
- An easy migration to the cloud

The last day to renew Software Support Services (SWSS) for perpetual on-premises calling has been moved up to October 30, 2021. Customers who need additional licensing and / or to renew software support after this date will be able to get full support for their on-premises calling deployments by renewing to Collaboration Flex Plan.

For more information about Collaboration Flex Plan 3.0, reference the ordering guides at this link:

<https://www.cisco.com/c/en/us/partners/tools/collaboration-ordering-guides.html>

End-of-life milestones

Table 1. End-of-life milestones and dates for the Cisco Unified Workspace Licensing Meetings Edition for Cisco Business Edition 6000

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	August 3, 2020
End-of-Sale Date: App SW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	February 1, 2021
Last Ship Date: App SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	May 2, 2021
End of SW Maintenance Releases Date: App SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	February 1, 2022
End of New Service Attachment Date: App SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	October 30, 2021
End of Service Contract Renewal Date: App SW	The last date to extend or renew a service contract for the product.	October 30, 2021
Last Date of Support: App SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	February 29, 2024

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Product part numbers

Table 2. Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
BE6K-START-MTG35	BE6000 Starter Bundle with 35 UWL Meetings Licenses	See the Product Migration Options section below for detailed information on replacing this product.	-	-
BE6K-UWL-BAS2MTG	BE6000 Upgrade Basic without applications to CUWL Meetings	See the Product Migration Options section below for detailed information on replacing this product.	-	-
BE6K-UWL-BASA2MTG	BE6000 Upgrade Basic with applications to	See the Product Migration Options	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
	CUWL Pro	section below for detailed information on replacing this product.		
BE6K-UWL-ENH2MTG	BE6000 Upgrade Enhanced without applications to CUWL Meeting	See the Product Migration Options section below for detailed information on replacing this product.	-	-
BE6K-UWL-ENHA2MTG	BE6000 Upgrade Enhanced with applications to CUWL Meetings	See the Product Migration Options section below for detailed information on replacing this product.	-	-
BE6K-UWL-ENHP2MTG	BE6000 Upgrade Enh Plus without applications to CUWL Meeting	See the Product Migration Options section below for detailed information on replacing this product.	-	-
BE6K-UWL-ENHPA2MTG	BE6000 Upgrade Enh Plus with applications to CUWL Meetings	See the Product Migration Options section below for detailed information on replacing this product.	-	-
BE6K-UWL-MTG	Cisco Business Edition 6000 - Meetings Workspace License	See the Product Migration Options section below for detailed information on replacing this product.	-	-
BE6K-UWL-PRO2MTG	BE6000 Upgrade CUWL Professional to CUWL Meetings	See the Product Migration Options section below for detailed information on replacing this product.	-	-
BE6K-UWL-STD2MTG	BE6000 Upgrade CUWL Standard to CUWL Meetings	See the Product Migration Options section below for detailed information on replacing this product.	-	-
BE-UWL-11X-MTG	BE6000 CUWL Meetings 11.x Users - Service Use Only	See the Product Migration Options section below for detailed information on replacing this product.	-	-
BE-UWL-12X-MTG	BE6000 CUWL Meetings 12.x Users - For Service Attach Only	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
MIG-11X-BAS2MTG	BE6000 Upgrade 11.x Basic license to CUWL Meetings	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MIG-11X-ENH2MTG	BE6000 Upgrade 11.x Enhanced license to CUWL Meetings	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MIG-11X-ENHP2MTG	BE6000 Upgrade 11.x Enhanced Plus license to CUWL Meetings	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MIG-11X-STD2MTG	BE6000 Upgrade 11.x CUWL Std license to CUWL Meetings	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MIG-12X-BAS2MTG	BE6000 License Feature Upgrade 12.x UCL Basic to CUWL Mtgs	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MIG-12X-ENH2MTG	BE6000 License Feature Upgrade 12.x UCL Enhanced to CUWL Mtg	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MIG-12X-ENHP2MTG	BE6000 License Feature Upg 12.x UCL Enh Plus to CUWL Meeting	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MIG-12X-STD2MTG	BE6000 License Feature Upg 12.x CUWL Std to CUWL Meetings	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UCM-11X-UWLMTG	BE6000 UCM v11 CUWL Professional User License	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UPG-6K-MTG	BE6000 CUWL Meetings - SW Upgrade	See the Product Migration Options section below for	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
		detailed information on replacing this product.		

Product migration options

Customers who need additional licensing or to attach / renew software support after October 30, 2021 will be able to get full support for their on-prem calling deployments with Collaboration Flex Plan.

For more information about Collaboration Flex Plan 3.0, reference the ordering guides at this link: <https://www.cisco.com/c/en/us/partners/tools/collaboration-ordering-guides.html>

Service prices for Cisco products are subject to change after the product End-of-Sale date.

For more information

For more information about the Cisco End-of-Life Policy, go to: <https://www.cisco.com/c/en/us/products/eos-eol-policy.html>.

For more information about the Cisco Product Warranties, go to: <https://www.cisco.com/c/en/us/products/warranty-listing.html>.

To subscribe to receive end-of-life/end-of-sale information, go to: <https://cway.cisco.com/mynotifications>.

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