



The bridge to possible

Product End-of-Life Notice

Cisco public

End-of-Sale and End-of-Life Announcement for the Cisco Business Edition 6000 Software Version 10.x (and Select Older Software) for New Systems and Version Upgrades

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Overview

EOL12641 - Amended

Cisco announces the end-of-sale and end-of life dates for the Cisco Business Edition 6000 Software Version 10.x (and Select Older Software) for New Systems and Version Upgrades . The last day to order the affected product(s) is July 2, 2019 . Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

End-of-life milestones

Table 1. End-of-Life Milestones and Dates for the Cisco Business Edition 6000 Software Version 10.x (and Select Older Software) for New Systems and Version Upgrades

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	January 1, 2019
End-of-Sale Date: App SW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	July 2, 2019
Last Ship Date: App SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	September 30, 2019
End of SW Maintenance Releases Date: App SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	July 1, 2020
End of New Service Attachment Date: App SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	July 1, 2020
End of Service Contract Renewal Date: App SW	The last date to extend or renew a service contract for the product.	September 27, 2021
Last Date of Support: App SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	July 31, 2022

HW = Hardware

OS SW = Operating System Software

App. SW = Application Software

In response to the worldwide COVID-19 pandemic, Cisco Engineering is providing a limited extension to End of Software Maintenance for version 10.5 from Jul 1, 2020 until Oct 1, 2020 , to help Customers continue use their existing servers and plan for an upgrade. For more details refer:

<https://www.cisco.com/c/en/us/products/unified-communications/unified-communications-manager-callmanager/limited-extension-of-software-maintance-support-for-cucm-10-5-release.html>.

Product part numbers

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
BE-10X-UCL-STR	BE6000 v10 UCL Starter licenses	BE-12X-UCL-STR	BE6000 v12 UCL Starter licenses (35-pack)	-
BE-10X-UWLS-STR	BE6000 v10 UWL Standard Starter licenses	BE-12X-UWLS-STR	BE6000 v12 UWL Standard Starter licenses (35-pack)	-
BE6K-BAS-UPG	BE6000 Basic UCL - Standard SW Upgrade	UPG-6K-BAS	BE6000 Basic UCL - GCSC SW Upgrade	-
BE6K-ENH-UPG	BE6000 Enhanced UCL - Standard SW Upgrade	UPG-6K-ENH	BE6000 Enhanced UCL - GCSC SW Upgrade	-
BE6K-ENHP-UPG	BE6000 Enhanced Plus UCL - Standard SW Upgrade	UPG-6K-ENHP	BE6000 Enhanced Plus UCL - GCSC SW Upgrade	-
BE6K-ESS-UPG	BE6000 Essential UCL - Standard SW Upgrade	UPG-6K-ESS	BE6000 Essential UCL - GCSC SW Upgrade	-
BE6K-START-UCL200	BE 6000 - UCL Starter Bundle with 200 Enh + 200 VM Licenses	BE6K-START-UCL35	BE6000 Starter Bundle with 35 UCL Enh and 35 vmail Licenses	-
BE6K-START-UWL200	BE 6000 - User License Starter Bundle with 200 UWL Licenses	BE6K-START-UWL35	BE6000 Starter Bundle with 35 UWL Standard Licenses	-
BE6K-SW-10.X	Business Edition 6000 v10 export restricted software	BE6K-SW-12.5	Business Edition 6000 v12.5 export restricted software	-
BE6K-SW-10.X-XU	Business Edition 6000 v10 export unrestricted software	BE6K-SW-12.5-XU	Business Edition 6000 v12.5 export unrestricted software	-
BE6K-TP-RM-UPG	BE6000 TelePresence Room System UCL - Standard SW Upgrade	UPG-6K-TP-RM	BE6000 TelePresence Room System UCL - GCSC SW Upgrade	-
BE6K-UC-125	BE6K UC Users - Up to 125 users - Service Use Only	There is currently no replacement product available for this product.	-	-
BE6K-UC-250	BE6K UC Users - Up to 250 users - Service Use	There is currently no replacement product	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
	Only	available for this product.		
BE6S-SW-10.X	Business Edition 6000S v10 export restricted software	BE6K-SW-12.5	Business Edition 6000 v12.5 export restricted software	-
BE6S-SW-10.X-XU	Business Edition 6000S v10 export unrestricted software	BE6K-SW-12.5-XU	Business Edition 6000 v12.5 export unrestricted software	-
BE6S-SW-10X11X-K9	Media (no lic) for Cisco Collaboration 10.x, Export Restr	There is currently no replacement product available for this product.	-	-
BE6S-SW-10X11X-XU	Media (no lic) for Cisco Collaboration 10.x, Export Unrestr	There is currently no replacement product available for this product.	-	-
UPG-UCM9TO10-BAS	BE6000 Upgrade 9.x Basic license to 10.x	UCM-12X-BAS-UCL	BE6000 UCM 12X Basic User Connect Lic (new, addon, vers-upg)	-
UPG-UCM9TO10-BAS=	Upg to UCM 10.x Bas from 9.x	There is currently no replacement product available for this product.	-	-
UPG-UCM9TO10-ENH	BE6000 Upgrade 9.x Enhanced license to 10.x	UCM-12X-ENH-UCL	BE6000 UCM 12X Enh User Connect Lic (new, addon, vers-upg)	-
UPG-UCM9TO10-ENH=	Upg to UCM 10.x Enh from 9.x	There is currently no replacement product available for this product.	-	-
UPG-UCM9TO10-ENHP	BE6000 Upgrade 9.x Enhanced Plus license to 10.x	UCM-12X-ENHP-UCL	BE6000 UCM 12X Enh Plus User Conn Lic (new, addon, vers-upg)	-
UPG-UCM9TO10-ESS	BE6000 Upgrade 9.x Essential license to 10.x	UCM-12X-ESS-UCL	BE6000 UCM 12X Ess User Connect Lic (new, addon, vers-upg)	-
UPG-UCM9TO10-ESS=	Upg to UCM 10.x Ess from 9.x	There is currently no replacement product available for this product.	-	-
UPG-UCM9TO10-PRO	UC Manager Upgrade PRO, v9.x to v10.x, 1 user	UCM-12X-UWLSTDMTG	BE6000 UCM 12X User Lic CUWL Std Mtgs (new, addon, vers-upg)	-
UPG-UCM9TO10-STD	UC Manager Upgrade STD, v9.x to v10.x, 1 user	UCM-12X-UWLSTDMTG	BE6000 UCM 12X User Lic CUWL Std Mtgs (new, addon, vers-upg)	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
UPG-UCM9TO10-TP	BE6000 Upgrade 9.x TP Room license to 10.x	UCM-12X-TP-UCL	BE6000 UCM 12X TP Room User Conn Lic (new, addon, vers-upg)	-
UPG-UCN9TO10-VM	BE6000 Upgrade 9.x Basic Voicemail license to 10.x	UCN-12X-VM-UCL	BE6000 Unity Connection 12x Basic Voicemail Lic addon to UCL	-
UPG-UCXN9TO10-PRO	Unity Connection Upgrade PRO, v9.x to v10.x, 1 user	UCXN-12X-UWLSTDMTG	BE6000 Unity Connection 12X Enh VM User for CUWL Std or Mtgs	-
UPG-UCXN9TO10-STD	Unity Connection Upgrade STD, v9.x to v10.x, 1 user	UCXN-12X-UWLSTDMTG	BE6000 Unity Connection 12X Enh VM User for CUWL Std or Mtgs	-

Product migration options

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For more information

For more information about the Cisco End-of-Life Policy, go to:

https://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:

https://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<https://www.cisco.com/cisco/support/notifications.html>.

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