

End-of-Sale and End-of-Life Announcement for the Cisco Unified Communications Manager Versions 8.5 and 8.6

EOL9581 - Amended

Cisco announces the end-of-sale and end-of-life dates for the Cisco Unified Communications Manager Versions 8.5 and 8.6. The last day to order the affected product(s) is July 26, 2014. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Table 1. End-of-Life Milestones and Dates for the Cisco Unified Communications Manager Versions 8.5 and 8.6

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	January 25, 2014
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	July 26, 2014
Last Ship Date: App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	October 24, 2014
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	July 26, 2015
End of New Service Attachment Date: App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	July 26, 2015
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	October 21, 2016
Last Date of Support: App. SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	July 31, 2017

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CM8.5-K9-LAB	SW CM 8.5 Appliance, 100 DLUs, Lab Only	CM9.X-K9-LAB	SW CM 9.X Lab Only, 20 CUWL PRO, 5 TP Room	-
CM8.5-K9-NFR	SW CM 8.5 Appliance Not For Resale	CM9.X-K9-NFR	SW CM 9.X Not For Resale, 20 CUWL PRO, 5 TP Room	-
CM8.5-K9-NFR-TRNG	SW CM 8.5 Not For Resale Trng Partners Only	CM9.X-K9-NFR	SW CM 9.X Not For Resale, 20 CUWL PRO, 5 TP Room	-
CM8.5-K9-UPG-XU=	CUCM 8.5 Export Unrestricted Upgrade for PUT only	UCM-9.X-SW-K9-XU=	CUCM Software Version 9.X for PUT Only, Export Unrestricted	-
CM8.5-K9-UPG=	CUCM 8.5 Upgrade for PUT only	UCM-9.X-SW-K9=	CUCM Software Version 9.X for PUT Only	-
CM8.6-K9-LAB	SW CM 8.6 Appliance, 100 DLUs, Lab Only	CM9.X-K9-LAB	SW CM 9.X Lab Only, 20 CUWL PRO, 5 TP Room	-
CM8.6-K9-NFR	SW CM 8.6 Appliance Not For Resale	CM9.X-K9-NFR	SW CM 9.X Not For Resale, 20 CUWL PRO, 5 TP Room	-
CM8.6-K9-NFR-TRNG	SW CM 8.6 Not For Resale Trng Partners Only	CM9.X-K9-NFR	SW CM 9.X Not For Resale, 20 CUWL PRO, 5 TP Room	-
CM8.6-K9-UPG-XU=	CUCM 8.6 Upgrade Kit for PUT Only, Export Unrestricted	UCM-9.X-SW-K9-XU=	CUCM Software Version 9.X for PUT Only, Export Unrestricted	-
CM8.6-K9-UPG=	CUCM 8.6 Upgrade Kit for PUT Only	UCM-9.X-SW-K9=	CUCM Software Version 9.X for PUT Only	-
CM85-UCS-1000-KIT	CUCM 8.5 Media Kit for UCS	CUCM-VERS-9.X	CUCM Software Version 9.X	-
CM85-UCS-1000-UKIT	CUCM 8.5 Upgrade Media Kit for UCS	CUCM-VERS-9.X	CUCM Software Version 9.X	-
CM85-UCS-2500-KIT	CUCM 8.5 Media Kit for UCS	CUCM-VERS-9.X	CUCM Software Version 9.X	-
CM85-UCS-2500-UKIT	CUCM 8.5 Upgrade Media Kit for UCS	CUCM-VERS-9.X	CUCM Software Version 9.X	-
CM85-UCS-7500-KIT	CUCM 8.5 Media Kit for UCS	CUCM-VERS-9.X	CUCM Software Version 9.X	-
CM85-UCS-7500-UKIT	CUCM 8.5 Upgrade Media Kit for UCS	CUCM-VERS-9.X	CUCM Software Version 9.X	-
CM86-UCS-1000-KIT	CUCM Auto-Expansion Media Kit	CUCM-VERS-9.X	CUCM Software Version 9.X	-
CM86-UCS-1000-UKIT	CUCM Auto-Expansion Media Kit	CUCM-VERS-9.X	CUCM Software Version 9.X	-
CM86-UCS-2500-KIT	CUCM Auto-Expansion Media Kit	CUCM-VERS-9.X	CUCM Software Version 9.X	-
CM86-UCS-2500-UKIT	CUCM Auto-Expansion Media Kit	CUCM-VERS-9.X	CUCM Software Version 9.X	-
CM86-UCS-7500-KIT	CUCM Auto-Expansion Media Kit	CUCM-VERS-9.X	CUCM Software Version 9.X	-
CM86-UCS-7500-UKIT	CUCM Auto-Expansion Media Kit	CUCM-VERS-9.X	CUCM Software Version 9.X	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CUCM-TP-STRTR-BNDL	SW CM 8.0 and Licensing for TP 50 users	R-UCL-UCM-LIC-K9	Top Level SKU For 9.x/10.x User License - eDelivery	-
CUCM-UCS-1000-85	CUCM 8.5 - For UC on UCS 1000 user VM	There is currently no replacement product available for this product.	-	-
CUCM-UCS-1000-86	Unified Communications Manager 8.6 Server Software	There is currently no replacement product available for this product.	-	-
CUCM-UCS-2500-85	CUCM 8.5 - For UC on UCS 2500 user VM	There is currently no replacement product available for this product.	-	-
CUCM-UCS-2500-86	Unified Communications Manager 8.6 Server Software	There is currently no replacement product available for this product.	-	-
CUCM-UCS-7500-85	CUCM 8.5 - For UC on UCS 7500 user VM	There is currently no replacement product available for this product.	-	-
CUCM-UCS-7500-86	Unified Communications Manager 8.6 Server Software	There is currently no replacement product available for this product.	-	-
CUCM-USR-LIC	UC Manager UCL Top Level - 8.x	UCL-UCM-LIC-K9	Top Level Sku For 9.x/10.x User License	-
R-CM8.5-K9-UPG=	CUCM 8.5 Upgrade for PUT only	R-UCM-9.X-SW-K9=	CUCM Software Version 9.X for PUT Only - Electronic Delivery	-
R-CM8.6-K9-LAB	SW CM 8.6 Appliance, 100 DLUs, Lab Only	CM9.X-K9-LAB	SW CM 9.X Lab Only, 20 CUWL PRO, 5 TP Room	-
R-CM8.6-K9-NFR	SW CM 8.6 Appliance Not For Resale	CM9.X-K9-NFR	SW CM 9.X Not For Resale, 20 CUWL PRO, 5 TP Room	-
R-CM8.6-K9-NFRTRNG	SW CM 8.6 Not For Resale Trng Partners Only	CM9.X-K9-NFR	SW CM 9.X Not For Resale, 20 CUWL PRO, 5 TP Room	-
R-CM8.6-K9-UPG=	CUCM 8.6 Upgrade for PUT only	R-UCM-9.X-SW-K9=	CUCM Software Version 9.X for PUT Only - Electronic Delivery	-
R-CUCM-USR-LIC	Top Level Sku For User License	R-UCL-UCM-LIC-K9	Top Level SKU For 9.x/10.x User License - eDelivery	-
R-SME8.6-K9-NFR	SW CM-SME 8.6 Appliance Not For Resale	SME9.X-K9-NFR	SW CM-SME9.X Not For Resale Use Only	-
R-SME8.6-K9NFRTRNG	SW CM-SME 8.6 Not For Resale Trng Partners Only	SME9.X-K9-NFR	SW CM-SME9.X Not For Resale Use Only	-
R-UCM-UP85-CPW-K9=	Unified Communications Manager Upgrade to 8.5 - CUWL only	R-UCM-9.X-SW-K9=	CUCM Software Version 9.X for PUT Only - Electronic Delivery	-
R-UCM-UP86-CPW-K9=	Unified Communications Manager Upgrade to 8.6 - CUWL only	R-UCM-9.X-SW-K9=	CUCM Software Version 9.X for PUT Only - Electronic Delivery	-
SME-7845-85	SME 8.5 7845	There is currently no replacement product available for this product.	-	-
SME-7845-85-KIT	SME 8.5 Media Kit	SME-VERS-9.X	SME Software Version 9.X	-
SME-7845-86	SME 8.6 7845	There is currently no replacement product available for this product.	-	-
SME-7845-86-KIT	SME 8.6 Media Kit	SME-VERS-9.X	SME Software Version 9.X	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
SME-7845-86-UKIT	SME 8.6 Upgrade Media Kit	SME-VERS-9.X	SME Software Version 9.X	-
SME-UCS-85	SME 8.5 - For UCS	There is currently no replacement product available for this product.	-	-
SME-UCS-85-KIT	SME 8.5 Media Kit for UCS	SME-VERS-9.X	SME Software Version 9.X	-
SME-UCS-86	SME 8.6 UCS	There is currently no replacement product available for this product.	-	-
SME-UCS-86-KIT	SME 8.6 Media Kit	SME-VERS-9.X	SME Software Version 9.X	-
SME8.5-K9-LAB	SW CM-SME 8.5 Appliance, 100 DLUs, Lab Only	SME9.X-K9-LAB	SW CM-SME 9.X Lab Use Only	-
SME8.5-K9-NFR	SW CM-SME 8.5 Appliance Not For Resale	SME9.X-K9-NFR	SW CM-SME9.X Not For Resale Use Only	-
SME8.5-K9-NFR-TRNG	SW CM-SME 8.5 Not For Resale Trng Partners Only	SME9.X-K9-NFR	SW CM-SME9.X Not For Resale Use Only	-
SME8.6-K9-LAB	SW CM-SME 8.6 Appliance, 100 DLUs, Lab Only	SME9.X-K9-LAB	SW CM-SME 9.X Lab Use Only	-
SME8.6-K9-NFR	SW CM-SME 8.6 Appliance Not For Resale	SME9.X-K9-NFR	SW CM-SME9.X Not For Resale Use Only	-
SME8.6-K9-NFR-TRNG	SW CM-SME 8.6 Not For Resale Trng Partners Only	SME9.X-K9-NFR	SW CM-SME9.X Not For Resale Use Only	-
UCM-7816-85	Unified Communications Manager 8.5 Server Software	There is currently no replacement product available for this product.	-	-
UCM-7816-85-CPW	Cisco Unified Communication Manager 8.5 MCS-7816 SW License	There is currently no replacement product available for this product.	-	-
UCM-7816-85-KIT	CUCM 8.5 Media Kit	CUCM-VERS-9.X	CUCM Software Version 9.X	-
UCM-7816-85-KIT-XU	CUCM 8.5 Export Unrestricted Media Kit	CUCM-VERS-9.X-XU	CUCM Software Version 9.X Unrestricted	-
UCM-7816-85-UKIT	CUCM 8.5 Upgrade Media Kit	CUCM-VERS-9.X	CUCM Software Version 9.X	-
UCM-7816-85-XU	CUCM 8.5 Export Unrestricted Media Kit	CUCM-VERS-9.X-XU	CUCM Software Version 9.X Unrestricted	-
UCM-7816-86	Unified Communications Manager 8.6 Server Software	There is currently no replacement product available for this product.	-	-
UCM-7816-86-KIT	CUCM Auto-Expansion Media Kit	CUCM-VERS-9.X	CUCM Software Version 9.X	-
UCM-7816-86-KIT-XU	CUCM Auto-Expansion Media Kit	CUCM-VERS-9.X-XU	CUCM Software Version 9.X Unrestricted	-
UCM-7816-86-UKIT	CUCM Auto-Expansion Media Kit	CUCM-VERS-9.X	CUCM Software Version 9.X	-
UCM-7816-86-XU	Unified Communications Manager 8.6 Server Software	There is currently no replacement product available for this product.	-	-
UCM-7825-85	CUCM 8.5 7825	There is currently no replacement product available for this product.	-	-
UCM-7825-85-CPW	Cisco Unified Communication Manager 8.5 MCS-7825 SW License	There is currently no replacement product available for this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
UCM-7825-85-KIT	CUCM 8.5 Media Kit	CUCM-VERS-9.X	CUCM Software Version 9.X	-
UCM-7825-85-KIT-XU	CUCM 8.5 Export Unrestricted Media Kit	CUCM-VERS-9.X-XU	CUCM Software Version 9.X Unrestricted	-
UCM-7825-85-UKIT	CUCM 8.5 Upgrade Media Kit	CUCM-VERS-9.X	CUCM Software Version 9.X	-
UCM-7825-85-XU	CUCM 8.5 Export Unrestricted Media Kit	There is currently no replacement product available for this product.	-	-
UCM-7825-86	Unified Communications Manager 8.6 Server Software	There is currently no replacement product available for this product.	-	-
UCM-7825-86-KIT	CUCM Auto-Expansion Media Kit	CUCM-VERS-9.X	CUCM Software Version 9.X	-
UCM-7825-86-KIT-XU	CUCM Auto-Expansion Media Kit	CUCM-VERS-9.X-XU	CUCM Software Version 9.X Unrestricted	-
UCM-7825-86-UKIT	CUCM Auto-Expansion Media Kit	CUCM-VERS-9.X	CUCM Software Version 9.X	-
UCM-7825-86-XU	Unified Communications Manager 8.6 Server Software	There is currently no replacement product available for this product.	-	-
UCM-7835-85	CUCM 8.5 Media Kit	There is currently no replacement product available for this product.	-	-
UCM-7835-85-CPW	Cisco Unified Communication Manager 8.5 MCS-7835 SW License	There is currently no replacement product available for this product.	-	-
UCM-7835-85-KIT	CUCM 8.5 Media Kit	CUCM-VERS-9.X	CUCM Software Version 9.X	-
UCM-7835-85-KIT-XU	CUCM 8.5 Export Unrestricted Media Kit	CUCM-VERS-9.X-XU	CUCM Software Version 9.X Unrestricted	-
UCM-7835-85-UKIT	CUCM 8.5 Upgrade Media Kit	CUCM-VERS-9.X	CUCM Software Version 9.X	-
UCM-7835-85-XU	CUCM 8.5 Export Unrestricted Media Kit	There is currently no replacement product available for this product.	-	-
UCM-7835-86	Unified Communications Manager 8.6 Server Software	There is currently no replacement product available for this product.	-	-
UCM-7835-86-KIT	CUCM Auto-Expansion Media Kit	CUCM-VERS-9.X	CUCM Software Version 9.X	-
UCM-7835-86-KIT-XU	CUCM Auto-Expansion Media Kit	CUCM-VERS-9.X-XU	CUCM Software Version 9.X Unrestricted	-
UCM-7835-86-UKIT	CUCM Auto-Expansion Media Kit	CUCM-VERS-9.X	CUCM Software Version 9.X	-
UCM-7835-86-XU	Unified Communications Manager 8.6 Server Software	There is currently no replacement product available for this product.	-	-
UCM-7845-85	CUCM 8.5 Media Kit	There is currently no replacement product available for this product.	-	-
UCM-7845-85-KIT	CUCM 8.5 Media Kit	CUCM-VERS-9.X	CUCM Software Version 9.X	-
UCM-7845-85-KIT-XU	CUCM 8.5 Export Unrestricted Media Kit	CUCM-VERS-9.X-XU	CUCM Software Version 9.X Unrestricted	-
UCM-7845-85-UKIT	CUCM 8.5 Upgrade Media Kit	CUCM-VERS-9.X	CUCM Software Version 9.X	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
UCM-7845-85-XU	CUCM 8.5 Export Unrestricted Media Kit	There is currently no replacement product available for this product.	-	-
UCM-7845-86	Unified Communications Manager 8.6 Server Software	There is currently no replacement product available for this product.	-	-
UCM-7845-86-KIT	CUCM Auto-Expansion Media Kit	CUCM-VERS-9.X	CUCM Software Version 9.X	-
UCM-7845-86-KIT-XU	CUCM Auto-Expansion Media Kit	CUCM-VERS-9.X-XU	CUCM Software Version 9.X Unrestricted	-
UCM-7845-86-UKIT	CUCM Auto-Expansion Media Kit	CUCM-VERS-9.X	CUCM Software Version 9.X	-
UCM-7845-86-XU	Unified Communications Manager 8.6 Server Software	There is currently no replacement product available for this product.	-	-
UCM-UPG85-CPW-K9=	Unified Communications Manager Upgrade to 8.5 - CUWP only	UCM-9.X-SW-K9=	CUCM Software Version 9.X for PUT Only	-
UCM8.6-K9-NFR	SW CM 8.6 Appliance Not For Resale	CM9.X-K9-NFR	SW CM 9.X Not For Resale, 20 CUWL PRO, 5 TP Room	-
USME8.6-K9-NFR	SW CM-SME 8.6 Appliance Not For Resale	SME9.X-K9-NFR	SW CM-SME9.X Not For Resale Use Only	-

Product Migration Options

Customers are encouraged to migrate to the Cisco Unified Communications Manager Version 9.2 or later. Information about this product can be found at:

<http://www.cisco.com/en/US/products/sw/voicesw/ps556/index.html>.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at

http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase Cisco Unified Communications Manager Versions 8.5 and 8.6 through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco Unified Communications Manager Version 9.2 or later, visit <http://www.cisco.com/en/US/products/sw/voicesw/ps556/index.html>, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to: http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cisco/support/notifications.html>.

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