End-of-Sale and End-of-Life Announcement for the Cisco Catalyst 6500 Series Supervisor Engine 720-3B/3BXL and Associated Memory Modules Only

EOL8147—Amended

Cisco announces the end-of-sale and end-of life dates for the Cisco Catalyst 6500 Series Supervisor Engine 720-3B/3BXL and Associated Memory Modules Only. The last day to order the affected product(s) is January 30, 2013. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

This announcement has no effect on any other Cisco Catalyst 6500 Series supervisor engine, line card, or chassis.

Table 1. End-of-Life Milestones and Dates for the Cisco Catalyst 6500 Series Supervisor Engine 720-3B/3BXL and Associated Memory Modules Only

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	January 31, 2012
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	January 30, 2013
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	April 30, 2013
End of SW Maintenance Releases Date: **HW 12.2(33)SXJ or 15.X SY: OS SW**	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software. Support will be on Release 12.2(33)SXJ or follow on release in IOS 15.X train.	January 30, 2016
	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes on 12.2(33)SXJ . After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software. Support will be on a follow on release in IOS 15.X train.	December 1, 2013

Milestone	Definition	Date
	Note: From the End of Software Maintenance Releases Date to the End of Software Maintenance Release through follow on release ("**Extended Period of Support**"), Cisco will provide only Critical Software Support defined as network services impacting bugs or security vulnerabilities that have been identified by the customer to Cisco TAC and subsequently qualified via Cisco's normal evaluation process. **Critical Software Support** will be provided according to the following terms and conditions: • Cisco TAC will first use commercially reasonable efforts to work with the Customer to determine the locality of impact and to find a workaround for the problem. • If an alternative workaround is not possible during the Extended Period of Support, then Cisco will make commercially reasonable efforts to provide a bug fix solution to remedy the problem. • If despite commercially reasonable efforts Cisco is unable to provide a software based solution, it may be necessary for the Customer to remove or upgrade the impacted software based systems to correct the problem.	
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	January 30, 2014
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	January 30, 2014
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	April 30, 2017
Last Date of Support: HW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	January 31, 2018

HW = Hardware   OS SW = Operating System Software   App. SW = Application Software

Table 2.   Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
MEM-A-S720-SP-1GB	1GB Memory Option for WS-S720-3B	See the Product Migration Options section below for detailed information on replacing this product.		
MEM-A-S720-SP-1GB=	1G Memory Upgrade Option spare	There is currently no replacement product available for this product.		
MEM-S2-512MB	Catalyst 6500 512MB DRAM on the Supervisor (SUP2 or SUP720)	See the Product Migration Options section below for detailed information on replacing this product.		
MEM-S2-512MB=	Catalyst 6500 512MB DRAM on the Supervisor (SUP2 or 720) Spare	There is currently no replacement product available for this product.		
WS-SUP720-3B	Catalyst 6500/Cisco 7600 Supervisor 720 Fabric MSFC3 PFC3B	VS-S2T-10G	Cat 6500 Sup 2T with 2 x 10GbE and 3 x 1GbE with MSFC5 PFC4	—
WS-SUP720-3B	Catalyst 6500/Cisco 7600 Supervisor 720 Fabric MSFC3 PFC3B	VS-S720-10G-3C	Cat 6500 Supervisor 720 with 2 x 10GbE and 3x1GE MSFC3 PFC3C	—
WS-SUP720-3B=	Catalyst 6500/Cisco 7600 Supervisor 720 Fabric MSFC3 PFC3B	VS-S2T-10G=	Cat 6500 Sup 2T with 2 x 10GbE and 3 x 1GbE with MSFC5 PFC4	—
WS-SUP720-3B=	Catalyst 6500/Cisco 7600 Supervisor 720 Fabric MSFC3 PFC3B	VS-S720-10G-3C=	Cat 6500 Supervisor 720 with 2 x 10GbE and 3x1GE MSFC3 PFC3C	—
WS-SUP720-3BXL	Catalyst 6500/Cisco 7600 Supervisor 720 Fabric MSFC3 PFC3BXL	VS-S2T-10G-XL	Cat 6500 Sup 2T with 2x10GbE and 3 x 1GbE with MSFC5 PFC4XL	—
WS-SUP720-3BXL	Catalyst 6500/Cisco 7600	VS-S720-10G-3CXL	Cat 6500 Supervisor 720	—

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
	Supervisor 720 Fabric MSFC3 PFC3BXL		with 2x10GbE and 3x1GE MSFC3 PFC3CXL	
WS-SUP720-3BXL=	Catalyst 6500/Cisco 7600 Supervisor 720 Fabric MSFC3 PFC3BXL	VS-S2T-10G-XL=	Cat 6500 Sup 2T with 2x10GbE and 3 x 1GbE with MSFC5 PFC4XL	—
WS-SUP720-3BXL=	Catalyst 6500/Cisco 7600 Supervisor 720 Fabric MSFC3 PFC3BXL	VS-S720-10G-3CXL=	Cat 6500 Supervisor 720 with 2x10GbE and 3x1GE MSFC3 PFC3CXL	—

Product Migration Options

Customers are encouraged to migrate to the Cisco Catalyst 6500 Series Supervisor Engine 2T for the latest technology innovation, scalability, and performance enhancements. Additionally, customers have the option to migrate to the Supervisor Engine 720-10G-3C,which supports Virtual Switching System (VSS) technology and functionality similar to what the Supervisor Engine 720-3B offers. Information about this product can be found at: http://www.cisco.com/en/US/products/hw/switches/ps708/index.html.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html

Customers may be able to continue to purchase the Cisco Catalyst 6500 Series Supervisor Engine 720-3B/3BXL and Associated Memory Modules Only through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: http://www.cisco.com/go/eos

Service prices for Cisco products are subject to change after the product End of Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html

For More Information

For more information about the Cisco Catalyst 6500 Series Supervisor Engine 720-10G with Virtual Switching System (VSS) or Supervisor Engine 2T, visit http://www.cisco.com/en/US/products/hw/switches/ps708/index.html, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/products_end-of-life_policy.html

For more information about the Cisco Product Warranties, go to: http://www.cisco.com/en/US/products/prod_warranties_listing.html

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