

Cisco SAN Insights Discovery

- Q** **What is Cisco® SAN Insights Discovery?**
- A** Cisco SAN Insights Discovery is a next-generation SAN health-check tool designed to provide in-depth data for existing SAN switch fabrics. The tool provides information to support switch and port performance, topology, inventory, End Of Life (EOL), and End Of Support (EOS).
- Q** **What is the cost of Cisco SAN Insights Discovery?**
- A** Cisco SAN Insights Discovery is available as a free tool.
- Q** **What products are supported by Cisco SAN Insights Discovery?**
- A** Cisco SAN Insights Discovery supports discovery for both Cisco and Brocade SAN switches.
- Q** **How does Cisco SAN Insights Discovery work?**
- A** Cisco SAN Insights Discovery has two components. The first is the Cisco SAN Insights Discovery collector, which can be downloaded from Cisco.com. This collector is responsible for gathering SAN switch information at the customer location. This collector runs as a standalone binary, does not need to be installed on the host operating system, and gathers only “show” commands from the SAN switches it is discovering. The second component is the analysis portal, which is cloud hosted on csid.cisco.com. This analysis portal provides visualization into the data that has been gathered by the collector.
- Q** **What operating systems does the Cisco SAN Insights Discovery collector support?**
- A** The Cisco SAN Insights Discovery collector can be run on both Windows and Linux distributions.
- Q** **What kind of information does the Cisco SAN Insights Discovery collector gather?**
- A** The Cisco SAN Insights Discovery collector uses only show commands to gather information about inventory, and queries ports for the performance data.
- Q** **Where do I upload the collection after I have gathered it locally in my environment?**
- A** Please visit <https://csid.cisco.com> to upload your collection. After you log in, you will see a button to upload your new report. You can either use your company SSO (single sign on) or leverage your Cisco.com account to log in.
- Q** **Is my data secure on csid.cisco.com?**
- A** Yes, Cisco SAN Insights Discovery uses all of the same security compliance as defined in the Cisco security compliance documentation. Since each account has its own tenancy, the data is not shared unless the account owner explicitly provides access to the reports.

For more information on CSDL please visit: https://www.cisco.com/c/dam/en_us/about/doing_business/trust-center/docs/cisco-secure-development-lifecycle.pdf.

Q Can I share my reports for someone else to view?

A Yes, Cisco SAN Insights Discovery has a mechanism in which you can share reports for others to see. This can be very helpful if you are looking for support for an upgrade or simply would like someone else to provide assistance with a help check. To provide access in csid.cisco.com, navigate under the three lines (horizontal lines) at the top left, click on System, User Management, and select Add on the right side of the page. Here you can add email addresses of those you wish to allow access. By default, no one has access to reports or data unless the user/owner (tenant) provides access.



Q Can I download my reports?

A Yes, Cisco SAN Insights Discovery has a mechanism in which you can download reports. Simply navigate to the My Reports page and click on the gray download box in the top right of each report. This will download a Microsoft Excel file for viewing offline.

Q Can I view my reports without uploading to Cisco?

A No, Cisco SAN Insights Discovery has two components, and these two components work together to provide a seamless experience for the user. The data gathered by the collector is simply raw output from the switches and does not add any value on its own. Once the collection gets uploaded to csid.cisco.com, the data is converted and formatted into a modern-looking report that provides a massive amount of value when evaluating the health of your SAN fabrics. As stated previously, the report can be downloaded from csid.cisco.com, but only after the collection has been uploaded first and parsed by the system.

Q Where can I get more information on Cisco SAN Insights Discovery?

A Please check out <https://www.cisco.com/site/us/en/products/networking/cloud-networking-switches/storage-area-networking/index.html>