

# End-of-Sale and End-of-Life Announcement for the Cisco UCS Manager Release 4.0



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## Overview

### EOL14562

Cisco announces the end-of-sale and end-of life dates for the Cisco UCS Manager Release 4.0. The last day to order the affected product(s) is February 7, 2022. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

## End-of-life milestones

**Table 1.** End-of-life milestones and dates for the Cisco UCS Manager Release 4.0

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	November 8, 2021
<b>End-of-Sale Date OS SW</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	February 7, 2022
<b>Last Ship Date OS SW</b>	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	May 8, 2022
<b>End of SW Maintenance Releases Date OS SW</b>	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	February 7, 2023
<b>End of New Service Attachment Date OS SW</b>	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	February 7, 2023
<b>End of Service Contract Renewal Date OS SW</b>	The last date to extend or renew a service contract for the product.	May 5, 2026
<b>Last Date of Support OS SW</b>	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	February 28, 2027

HW = Hardware

OS SW = Operating System Software

App. SW = Application Software

## Product part numbers

**Table 2.** Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
N20-FW016	UCS 5108 Blade Chassis FW Package 4.0	N20-FW017	UCS 5108 Blade Chassis FW Package 4.1	-
N20-FW016-HX	UCS Blade Server Chassis FW Package 4.0 for HyperFlex	N20-FW017-HX	UCS Blade Server Chassis FW Package 4.1 for HyperFlex	-
N10-MGT016	UCS Manager v4.0	N10-MGT017	UCS Manager v4.1 and Intersight Managed Mode v4.1	-
N10-MGT016-HX	UCS Manager v4.0 for HyperFlex	N10-MGT017-HX	UCS Manager v4.1 for HyperFlex	-

## Product migration options

Cisco goes through a very rigorous process to ensure that customers receive support. However in rare occasions, due to component supplier limitations, there may be a need for customer to migrate to a part that is an upgrade of something comparable or better than what they previously bought. This may require customer to upgrade to a different Software and OS version or even the closest generation of an equivalent server that may be currently shipping at the time.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

[https://www.cisco.com/web/about/ac227/ac228/ac231/about\\_cisco\\_takeback\\_recycling.html](https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html).

## For more information

For more information about the Cisco End-of-Life Policy, go to: <https://www.cisco.com/c/en/us/products/eos-eol-policy.html>.

For more information about the Cisco Product Warranties, go to: <https://www.cisco.com/c/en/us/products/warranty-listing.html>.

To subscribe to receive end-of-life/end-of-sale information, go to: <https://cway.cisco.com/mynotifications>.

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