



End-of-Sale and End-of-Life Announcement for the Cisco UCS C250 M2 Extended-Memory Rack-Mount Server

EOL8666

Cisco announces the end-of-sale and end-of life dates for the Cisco UCS C250 M2 Extended-Memory Rack-Mount Server. The last day to order the affected product(s) is November 14, 2012. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco UCS C250 M2 Extended-Memory Rack-Mount Server

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	August 15, 2012
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	November 14, 2012
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	February 12, 2013
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	November 14, 2013
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	November 14, 2013
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	February 9, 2017
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	November 30, 2017

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
N20-BHTS7	CPU heat sink for UCS C250 M2 Rack Server - 130W	There is currently no replacement product available for this product.		
N20-BHTS7=	CPU heat sink for UCS C250 M2 Rack Server - 130W	There is currently no replacement product available for this product.		
R200-1032RAIL	Rail Kit for UCS C250 Rack Servers (27 to 37-in racks)	There is currently no replacement product available for this product.		
R200-1032RAIL=	Rail Kit for UCS C250 Rack Servers (27 to 37-in racks)	There is currently no replacement product available for this product.		
R250-2480805W	UCS C250 M2 Srvr w/1PSU, DVD w/o CPU, mem, HDD, or PCIe card	UCSC-C240-M3S2	UCS C240 M3 SFFw/oExpdr, CPU,mem, HD, PCIe, PSUw/rail kit,	—
R250-2480805W=	UCS C250 M2 Srvr w/DVD, w/o CPU, mem, HDD, PSU or PCIe card	UCSC-C240-M3S2=	UCS C240 M3 SFFw/o CPU, mem, HD, PCIe, PSU, rail kit	—
R250-CBLARM	Cable Management Arm for R200-1032RAIL	There is currently no replacement product available for this product.		
R250-CBLARM=	Cable Management for R200-1032RAIL	There is currently no replacement product available for this product.		
R250-PSU2-850W	850W power supply for the UCS C250 M2	There is currently no replacement product available for this product.		
R250-PSU2-850W=	850W power supply for the UCS C250 M2	There is currently no replacement product available for this product.		
UCS-EZ-C250-192GB	UCS EZ C250 Pack w/X5690, 48x4GB DIMMs, 1 VIC	There is currently no replacement product available for this product.		
UCS-SP-C250P	UCS SP BNDL C250-2x5675, 12x8GB, 2xPS, 2x146GbHD1xRAID	There is currently no replacement product available for this product.		
UCSC-CMA-C250	Reversible Cable Management Arm for UCSC-RAIL-C250	There is currently no replacement product available for this product.		
UCSC-CMA-C250=	Reversible Cable Management Arm for UCSC-RAIL-C250	There is currently no replacement product available for this product.		
UCSC-RAIL-C250	Rail Kit for UCS C250 Rack Servers	There is currently no replacement product available for this product.		
UCSC-RAIL-C250=	Rail Kit for UCS C250 Rack Servers	There is currently no replacement product available for this product.		
UCSC-RAIL-KT-C250	Shortened Rail Kit for UCS C250 Rack Servers	There is currently no replacement product available for this product.		
UCSC-RAIL-KT-C250=	Shortened Rail Kit for UCS C250 Rack Servers	There is currently no replacement product available for this product.		

Product Migration Options

Customers are encouraged to migrate to the Cisco UCS C240 M3 Rack Server. Information about this product can be found at: <http://www.cisco.com/en/US/products/ps12370/index.html>.

Service prices for Cisco products are subject to change after the product End of Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html

For More Information

For more information about the Cisco UCS C240 M3 Rack Server, visit <http://www.cisco.com/en/US/products/ps12370/index.html>, or contact your local account representative.

To request information about the Cisco UCS C240 M3 Rack Server, send an e-mail to ask-ucs-pm@cisco.com.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/products_end-of-life_policy.html

For more information about the Cisco Product Warranties, go to: http://www.cisco.com/en/US/products/prod_warranties_listing.html

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cisco/support/notifications.html>

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