

End-of-Sale and End-of-Life Announcement for the Cisco Lancope Installation and Training Services

EOL11832

Cisco announces the end-of-sale and end-of-life dates for the Cisco Lancope Installation and Training Services. The last day to order the affected product(s) is June 30, 2017. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Table 1. End-of-Life Milestones and Dates for the Cisco Lancope Installation and Training Services

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	June 1, 2017
End-of-Sale Date License	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	June 30, 2017
Last Ship Date License	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	June 30, 2017

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
L-LC-INST-BND-1WK=	StealthWatch Initial Installation Service (UA BND)	ASF-CORE-SW-DEP	Cisco Security Deployment Service for Stealthwatch	-
L-LC-INST-BND1	StealthWatch Initial Installation Service for BND1	ASF-CORE-SW-DEP	Cisco Security Deployment Service for Stealthwatch	-
L-LC-TRAINING	StealthWatch Training.	See the Product Migration Options section below for detailed information on replacing this product.	-	-
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Product Migration Options

The Migration of the remote Stealthwatch install known as the BND or Bundled Services to the Full Deployment Services will benefit the customer by doing an on-site trip to walk the customer through the implementation, set up the initial Alarms and provide knowledge transfer. The service also has a 1 to 2 hour follow up call after 20 to 30 days to even further refine the alarms in Stealthwatch. All existing remote BND Services will be honored as we phase out these services and move towards the full Deployment services. There are multiple migration options from the L-LC-TRAINING=. Customers are encouraged to use the Cisco Stealthwatch training PID's depending on the duration required: TRN-SWATCH-G (One person, one day). TRN-SWATCH-A (2-day class, up to 10 students). TRN-SWATCH-AA (Add one student to 2-day class. Must be used with TRN-SWATCH-A). TRN-SWATCH-B (3-day class, up to 10 students). TRN-SWATCH-BA (Add one student to 3-day class. Must be used with TRN-SWATCH-B).

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:

http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>.

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