



The bridge to possible

Product bulletin
Cisco public

End of Life Announcement for the Cisco Identity Services Engine Software Version 2.4

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PB743964

Cisco announces the end-of-life dates for the Cisco Identity Services Engine (ISE) Software Versions 2.4.

End of life milestones and dates

Milestone	Definition	Date
End of Life Notice	Announcement of end-of-life of the product posted on Cisco.com.	26 th June 2020
Software Maintenance	From this date, Cisco will only publish fixes for security vulnerabilities and severity 1 issues pertaining to the release as determined by the Cisco ISE team.	26 th December 2020
End of Software Maintenance	The last date on which Cisco Engineering may release the final software maintenance releases or bug fixes, if any. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software including Sev 1 and security vulnerabilities.	26 th December 2021
Last Date of Support	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product will become unavailable, and the product becomes obsolete.	26 th December 2022

Product migration options

Install and upgrade guides:

<https://www.cisco.com/c/en/us/support/security/identity-services-engine/products-installation-guides-list.html>.

Ordering Guide:

https://www.cisco.com/c/dam/en/us/products/collateral/security/identity-services-engine/guide_c07-656177.pdf.

Customers are encouraged to review the Cisco ISE ordering guide and to speak with their sales representative to ensure that they migrate to the correct mix of Cisco ISE products.

Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For more information

For more information about the Cisco End-of-Life Policy, go to:

https://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:

https://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<https://www.cisco.com/cisco/support/notifications.html>.

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