

End-of-Sale and End-of-Life
Announcement for the
Cisco Secure Cloud Mailbox
Defense SKUs
(Product still orderable via
ETD-SEC-SUB under new
brand name Email Threat
Defense)

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Overview

EOL15301 - Amended

Cisco announces the end-of-sale dates for the Cisco Secure Cloud Mailbox Defense SKUs (Product still orderable via ETD-SEC-SUB under new brand name Email Threat Defense). The last day to order the affected product(s) is October 2, 2024. The last day to renew or add to an existing subscription is October 2, 2024. Customers with active service contracts and subscriptions (as applicable) will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts and subscriptions (as applicable), support will be available under the terms and conditions of customers' service contract and subscription.

Email Threat Defense is the new brand name for Cisco Secure Cloud Mailbox Defense. Email Threat Defense is orderable under ETD-SEC-SUB. Existing customers that are on CMD-SEC-SUB offer, upon renewal, should order ETD-SEC-SUB (Email Threat Defense Essentials) bundle to receive same features coverage.

End-of-life milestones

Table 1. End-of-life milestones and dates for the Cisco Secure Cloud Mailbox Defense SKUs (Product still orderable via ETD-SEC-SUB under new brand name Email Threat Defense)

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	April 3, 2024
End-of-Sale Date*	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	October 2, 2024
End of Change/Renewal Date*: Subscription	The last date to Renew or Add to an existing subscription.	October 2, 2024
Last Date of Support**: Subscription	The last date to receive applicable subscription entitlements, service and support for the product as entitled by active subscriptions and service contracts(as applicable) or by warranty terms and conditions. After this date, all subscription and support services for the product are unavailable, and the product becomes obsolete.	October 31, 2027

*The requested subscription start date needs to be on or before the End of Sale Date for new subscriptions, and on or before the End of Change/Renewal Date for subscription changes and renewals.

**The projected subscription term end date for new or changing subscriptions needs to be on or before the Last Date of Support.

Product Part Numbers

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CES-IMD-LIC	Cisco Internal Mailbox Defense License	See Product Migration Options section for details.	Email Threat Defense	-
CMD-ESS-LIC	Cisco Cloud Mailbox Defense Essential License	See Product Migration Options section for details.	Email Threat Defense	See the Enrollment/Suite/Billing product section below for detailed information for this product
CMD-SEC-SUB	Cisco Cloud Mailbox Defense XaaS Subscription	See Product Migration Options section for details.	Email Threat Defense	-
I-CES-IMD-LIC	Cisco Secure Email Cloud Include Internal Mailbox Defense	See Product Migration Options section for details.	Email Threat Defense	-

Product Migration Options

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For more information

For more information about the Cisco End-of-Life Policy, go to:

<https://www.cisco.com/c/en/us/products/eos-eol-policy.html>.

For more information about the Cisco Product Warranties, go to:

<https://www.cisco.com/c/en/us/products/warranty-listing.html>.

To subscribe to receive end-of-life/end-of-sale information, go to:

<https://cway.cisco.com/mynotifications>.

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