

End-of-Sale and End-of-Life Announcement for the Cisco IOS XE 16.2.1

EOL10913

Cisco announces the end-of-sale and end-of-life dates for the Cisco IOS XE 16.2.1. The last day to order the affected product(s) is October 11, 2016. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Table 1. End-of-Life Milestones and Dates for the Cisco IOS XE 16.2.1

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	April 12, 2016
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	October 11, 2016
Last Ship Date: OS SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	October 11, 2016
End of SW Maintenance Releases Date: OS SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes for IOSXE 16.2.1. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software. The only exception is Vulnerability/Security issues that will be addressed as shown in the End of Vulnerability/Security Support milestone below.	April 12, 2017
End of Vulnerability/Security Support: OS SW	The last date that Cisco Engineering may release bug fixes for Vulnerability or Security issues for IOSXE 16.2.1. After this date, bug fixes for Vulnerability or Security issues identified in IOSXE 16.2.1 may be provided through later supported software releases. Note that there will be no rebuild releases of IOSXE 16.2.1 provided after this End of Vulnerability/Security Support milestone date.	October 11, 2017
Last Date of Support: OS SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	October 31, 2021

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Product Migration Options

Customers are encouraged to migrate to Cisco IOS XE 16.3.1. Information about this product can be found at: <http://www.cisco.com/c/en/us/support/ios-nx-os-software/ios-xe-16/tsd-products-support-series-home.html>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more Information about the Cisco IOS XE 16.3.1, visit <http://www.cisco.com/c/en/us/support/ios-nx-os-software/ios-xe-16/tsd-products-support-series-home.html>, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to:
http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:
http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:
<http://www.cisco.com/cisco/support/notifications.html>.

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