

End-of-Sale and End-of-Life Announcement for the Cisco ONE WAN Mid Cycle Refresh PIDs for ISR3900

EOL12381 – Amended

Cisco announces the end-of-sale and end-of-life dates for the Cisco ONE WAN Mid Cycle Refresh PIDs for ISR3900. The last day to order the affected product(s) is June 30, 2018. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center(TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Table 1. End-of-Life Milestones and Dates for the Cisco ONE WAN Mid Cycle Refresh PIDs for ISR3900

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	March 30, 2018
End-of-Sale Date: App SW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	June 30, 2018
Last Ship Date: App SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	September 30, 2018
End of SW Maintenance Releases Date: App SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	June 30, 2019
End of New Service Attachment Date: App SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	June 30, 2019
End of Service Contract Renewal Date: App SW	The last date to extend or renew a service contract for the product.	September 30, 2020
Last Date of Support: App SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	June 30, 2021

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
C1AUAISR3900SK9	Cisco ONE Advanced App Services Perpetual ISR3900 Std	C1A1AISR4400SK9	Cisco ONE Advanced App Services Perpetual ISR4400	-
C1AUAISR3900SK9=	Cisco ONE Advanced App Services Perpetual ISR3900 Std	There is currently no replacement product available for this product.	-	-
C1AUUISR3900SK9	Cisco ONE Upg-to Advanced App Services Perpetual ISR3900	C1A2UISR4400SK9	Cisco ONE Upg-to Advanced App Services Perpetual ISR4400	-
C1AUUISR3900SK9=	Cisco ONE Upg-to Advanced App Services Perpetual ISR3900	There is currently no replacement product available for this product.	-	-
C1F1AISR3900SK9	Cisco ONE Foundation Perpetual ISR3900 Std	C1F1AISR4431SK9	Cisco ONE Foundation Perpetual ISR4431	-
C1F1AISR3900SK9=	Cisco ONE Foundation Perpetual ISR3900 Std	There is currently no replacement product available for this product.	-	-
C1F1UISR3900SK9	Cisco ONE Upg-to Foundation Perpetual ISR3900 Std	C1F2UISR4431SK9	Cisco ONE Upg-to Foundation Perpetual ISR4431	-
C1F1UISR3900SK9=	Cisco ONE Upg-to Foundation Perpetual ISR3900 Std	There is currently no replacement product available for this product.	-	-

Product Migration Options

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco End-of-Life Policy, go to:

https://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:

https://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<https://www.cisco.com/cisco/support/notifications.html>.

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To subscribe to the End-of-Life and End-of-Sale RSS Feed, insert the following URL into your RSS application:

https://www.cisco.com/web/feeds/products/end_of_life_rss.xml.

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