



The bridge to possible

Product End-of-Life Notice

Cisco public

End-of-Sale and End-of-Life Announcement for the Cisco Select 1900, 2900, 3900 Software & Components

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Overview

EOL13421

Cisco announces the end-of-sale and end-of-life dates for the Cisco Select 1900, 2900, 3900 Software & Components. The last day to order the affected product(s) is November 2, 2020. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

End-of-life milestones

Table 1. End-of-life milestones and dates for the Cisco Select 1900, 2900, 3900 Software & Components

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	May 4, 2020
End-of-Sale Date: HW, OS SW, App SW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	November 2, 2020
Last Ship Date: HW, OS SW, App SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	January 31, 2021
End of SW Maintenance Releases Date: HW, OS SW, App SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	November 2, 2021
End of Vulnerability/Security Support: HW	The last date that Cisco Engineering may release a planned maintenance release or scheduled software remedy for a security vulnerability issue.	November 2, 2023
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	November 2, 2021
End of New Service Attachment Date: HW, OS SW, App SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	November 2, 2021
End of Service Contract Renewal Date: App SW	The last date to extend or renew a service contract for the product.	January 29, 2023

Milestone	Definition	Date
End of Service Contract Renewal Date: HW,OS SW	The last date to extend or renew a service contract for the product.	January 28, 2025
Last Date of Support: App SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	November 30, 2023
Last Date of Support: HW,OS SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	November 30, 2025

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Product part numbers

Table 2. Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description
PWR-1941-POE=	Cisco 1941 AC Power Supply with Power Over Ethernet
S19CUK9-15501T	Cisco 1900C UNIVERSAL-CHINA
S19CUK9-15501T=	Cisco 1900C UNIVERSAL-CHINA
S19CNPEK9-15501T	Cisco 1900C UNIVERSAL-CHINA
S19CNPEK9-15501T=	Cisco 1900C UNIVERSAL-CHINA
C1F1VISR1900S-02	Tracker PID v02 Fnd Perpetual ISR1900S - no delivery
C1-SL19-DATA-APPK9	Cisco ONE DATA features for 1900 series APP license
SL-19-DATA-AX-K9	Data RTU for Cisco 1900 Series
CISCOUTM2100	Unified Threat Management 2100 Bundle
1941-2901-FANBLWR=	Cisco 1941/2901 Fan Blower Assembly
2921-51-FANASSY-2=	Cisco 2921/2951 Fan Assembly and Bezel
2921-51-FANASSY-2	Cisco 2921/2951 Fan Assembly and Bezel
ACS-2900-RM-19=	19 inch rack mount kit for Cisco 2911/2921/2951 ISR
ACS-2900-RM-19	19 inch rack mount kit for Cisco 2911/2921/2951 ISR
ACS-2901-RM-19=	19 inch rack mount kit for Cisco 2901 ISR
ACS-2901-RM-19	19 inch rack mount kit for ISR Cisco 2901 and Cisco 891-24X
CAB-ACSA	AC Power Cord (South Africa), C13, BS 546, 1.8m
CAB-ACSA=	^AC Power Cord (South Africa), C13, BS 546, 1.8m
CAB-ACSAF=	AC Power Cord (South Africa), C13, BS 546, 1.8m
SL-29-DATA-AX-K9	Data RTU for Cisco 2901-2951

End-of-Sale Product Part Number	Product Description
C1-ISR-UPG-M	Cisco ONE Upgrade for ISR
C1F1VISR3900S-02	Tracker PID v02 Fnd Perpetual ISR3900S - no delivery
C1-SL-39-DATAAPPK9	Cisco ONE DATA features for 3900 series APP license
C1-SL-39-UC-K9	Cisco ONE Unified Communication Lic for Cisco 3900 Series
SL-39-DATA-AX-K9	Data RTU for Cisco 3900 Series

Product migration options

There is no replacement available for the Cisco Select 1900, 2900, 3900 Software & Components at this time.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at:

https://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco Select 1900, 2900, 3900 Software & Components through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to:

<https://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For more information

For more information about the Cisco End-of-Life Policy, go to:

https://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:

https://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<https://www.cisco.com/cisco/support/notifications.html>.

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