

End-of-Sale and End-of-Life Announcement for the Cisco Video Surveillance Manager 7

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Overview

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Cisco announces the end-of-sale and end-of-life dates for the Cisco Video Surveillance Manager 7. The last day to order the affected product(s) is July 24, 2020. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

This announcement includes Video Surveillance Manager 7.12 and 7.14.

End-of-life milestones

Table 1. End-of-life milestones and dates for the Cisco Video Surveillance Manager 7

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	January 24, 2020
End-of-Sale Date: App SW, License	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	July 24, 2020
Last Ship Date: App SW, License	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	October 22, 2020
End of SW Maintenance Releases Date: App SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	July 24, 2021
End of New Service Attachment Date: App SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	July 24, 2021
End of Service Contract Renewal Date: App SW	The last date to extend or renew a service contract for the product.	October 20, 2022
Last Date of Support: App SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	July 31, 2023

HW = Hardware

OS SW = Operating System Software

App. SW = Application Software

Product part numbers

Table 2. Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
FL-CPS-MS-SW7	License for one Media Server on MSP	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-CPS-M-MS7-C-VM=	EDelivery migration License for one MS on C Series	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-CPS-SASD-7	EDelivery License for 1 Safety and Security Desktop with VSM	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-CPS-VSMS7-E-VM=	EDelivery License for one Media Server on E Series	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-CPS-M-OM7-C-VM=	EDelivery migration License for one OM on C Series	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-CPS-OM-SW7	EDelivery License for one Operations Manager on MSP	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-CPS-FD-VSOM-X=	E Delivery license for one VSOM Express in Federator	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-CPS-M-MS-SW7=	EDelivery migration License for one MS on MSP	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
L-CPS-SASD-7=	EDelivery License for 1 VSM Safety Security Desktop	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-CPS-VSMX7=	E Delivery license for VSM Express limited to 32 cameras	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CPS-VSM-SW712	CPS-VSM Video Surveillance Manager v7.12 SW Mfg Image	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CPS-VSM-SW714	CPS-VSM Video Surveillance Manager v7.14 SW Mfg Image	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-CPS-M-OM-SW7=	EDelivery migration License for one OM on MSP	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-CPS-M-OM7-B-VM=	EDelivery migration License for one OM on B Series	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-CPS-M-VSM7-1CAM=	EDelivery migration License for 1 camera with VSM7	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-CPS-VSMX7-UPG=	E Delivery license to upgrade from VSM Express to VSM	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-CPS-VSOM7-E-VM=	EDelivery License for one Operations Manager on E Series	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
FL-CPS-OM-SW7	Feature License for one Operations Manager on MSP	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-CPS-MS-SW7	EDelivery License for one Media Server on MSP	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-CPS-SPL-BNDL=	VSM Special Bundle	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-CPS-VSM7-1CCL=	EDelivery License for 1 Cisco camera connection with VSM7	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-CPS-VSMS7-B-VM=	EDelivery License for one Media Server on B Series	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-CPS-VSMS7-C-VM=	EDelivery License for one Media Server on C Series	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-CPS-VSOM7-B-VM=	EDelivery License for one Operations Manager on B Series	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-CPS-VSOM7-C-VM=	EDelivery License for one Operations Manager on C Series	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-CPS-M-SASD-7=	EDelivery migration License for 1 VSVM Client to SASD	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
L-CPS-M-MS7-B-VM=	EDelivery migration License for one MS on B Series	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-CPS-MS-SW7=	EDelivery License for one Media Server on MSP	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-CPS-OM-SW7=	EDelivery License for one Operations Manager On MSP	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-CPS-VSM7-1CAM	EDelivery License for 1 camera connection with VSM7	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-CPS-FD-VSOM=	E Delivery license for one VSOM in Federator	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-CPS-VSM7-1CAM=	EDelivery License for 1 camera connection with VSM7	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-CPS-VSM7-FD=	E Delivery license for one base VSM 7 Federator	See the Product Migration Options section below for detailed information on replacing this product.	-	-

Product migration options

Customers are encouraged to migrate to the Cisco Meraki Vision (MV) Smart Camera series. Information on these products can be found at: <https://meraki.cisco.com/products/security-cameras>.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at:

https://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco Video Surveillance Manager 7 through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <https://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For more information

For more information about the Cisco End-of-Life Policy, go to: https://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to: https://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: <https://www.cisco.com/cisco/support/notifications.html>.

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