

End-of-Sale and End-of-Life Announcement for the Cisco IOS XR Software Release 5.0

EOL9804 - Amended

Cisco announces the end-of-sale and end-of-life dates for the Cisco IOS XR Software Release 5.0. The last day to order the affected product(s) is March 16, 2015.

Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

See [IOS XR Policy Guideline](#) bulletin for more details.

Table 1. End-of-Life Milestones and Dates for the Cisco IOS XR Software Release 5.0

| Milestone | Definition | Date |
|---|--|--------------------|
| End-of-Life Announcement Date | The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public. | September 15, 2014 |
| End-of-Sale Date | The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date. | September 15, 2015 |
| Last Ship Date: OS SW | The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time. | September 15, 2015 |
| End of SW Maintenance Releases Date: OS SW | The last date that Cisco Engineering may release any final software maintenance releases or bug fixes for IOS 5.0. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software. The only exception is Vulnerability/Security issues that will be addressed as shown in the End of Vulnerability/Security Support milestone below. | March 15, 2016 |
| | The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software. The milestone applies to the Extended Maintenance Release (EMR) rebuild. | March 15, 2017 |
| End of Vulnerability/Security Support: OS SW | The last date that Cisco Engineering may release bug fixes for Vulnerability or Security issues for IOS 5.0. After this date, bug fixes for Vulnerability or Security issues identified in IOS 5.0 may be provided through later supported software releases. Note that there will be no rebuild releases of IOS 5.0 provided after this End of Vulnerability/Security Support milestone date. | March 15, 2018 |
| Last Date of Support: OS SW | The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete. | September 30, 2020 |

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Product Migration Options

Customers are encouraged to migrate to the Cisco IOS XR Software Release 5.2. Information about this product can be found at: http://www.cisco.com/web/Cisco_IOS_XR_Software/index.html.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:

http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>.

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http://www.cisco.com/web/feeds/products/end_of_life_rss.xml.

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Americas Headquarters
Cisco Systems, Inc.
San Jose, CA

Asia Pacific Headquarters
Cisco Systems (USA) Pte. Ltd.
Singapore

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