



End-of-Sale and End-of-Life Announcement for the Cisco 3G and Cisco LTE 1.0 Wireless WAN Enhanced High-Speed WAN Interface Cards (EHWICs) for Cisco 1900, 2900, and 3900 Series ISRs

EOL10280 - Amended

Cisco announces the end-of-sale and end-of-life dates for the Cisco 3G and Cisco LTE 1.0 Wireless WAN Enhanced High-Speed WAN Interface Cards (EHWICs) for Cisco 1900, 2900, and 3900 Series ISRs. The last day to order the affected product(s) is December 9, 2015. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Table 1. End-of-Life Milestones and Dates for the Cisco 3G and Cisco LTE 1.0 Wireless WAN Enhanced High-Speed WAN Interface Cards (EHWICs) for Cisco 1900, 2900, and 3900 Series ISRs

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	March 11, 2015
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	December 9, 2015
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	March 8, 2016
End of SW Maintenance Releases Date: HW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	December 8, 2016
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	December 8, 2016
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	December 8, 2016
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	March 5, 2020
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	December 31, 2020

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
C1921-3G+7-A-K9	C1921 3.7G HSPA+ (N. America) 850/900/1900/2100 MHz	There is currently no replacement product available for this product.	-	Cisco LTE 2.0 EHWIC configuration options available with all existing modular ISR G2 routers
C1921-3G+7-K9	C1921 3.7G HSPA+ (non-US) 850/900/1900/2100 MHz	There is currently no replacement product available for this product.	-	Cisco LTE 2.0 EHWIC configuration options available with all existing modular ISR G2 routers
C1921-3G+7-SEC/K9	C1921 3.7G HSPA+ (non-US) 850/900/1900/2100 MHz	There is currently no replacement product available for this product.	-	Cisco LTE 2.0 EHWIC configuration options available with all existing modular ISR G2 routers
C1921-3G+7A-SEC/K9	C1921 3.7G HSPA+ (N. America) 850/900/1900/2100 MHz	There is currently no replacement product available for this product.	-	Cisco LTE 2.0 EHWIC configuration options available with all existing modular ISR G2 routers
C1921-4G-A-SEC/K9	C1921 4G LTE 700MHz (B17) For ATT Networks with Security	There is currently no replacement product available for this product.	-	Cisco LTE 2.0 EHWIC configuration options available with all existing modular ISR G2 routers
C1921-4G-V-SEC/K9	C1921 4G LTE 700MHz (B13) For Verizon Networks with security	There is currently no replacement product available for this product.	-	Cisco LTE 2.0 EHWIC configuration options available with all existing modular ISR G2 routers
C2911-4G-A-SEC/K9	C2911 4G LTE 700MHz (B17) For ATT Networks with Security	There is currently no replacement product available for this product.	-	Cisco LTE 2.0 EHWIC configuration options available with all existing modular ISR G2 routers
C2911-4G-V-SEC/K9	C2911 4G LTE 700MHz (B13) For Verizon Networks with security	There is currently no replacement product available for this product.	-	Cisco LTE 2.0 EHWIC configuration options available with all existing modular ISR G2 routers
C2921-4G-A-SEC/K9	C29214G LTE 700MHz (B17) For ATT Networks with Security	There is currently no replacement product available for this product.	-	Cisco LTE 2.0 EHWIC configuration options available with all existing modular ISR G2 routers
C2921-4G-V-SEC/K9	C29214G LTE 700MHz (B13) For Verizon Networks with security	There is currently no replacement product available for this product.	-	Cisco LTE 2.0 EHWIC configuration options available with all existing modular ISR G2 routers
C2951-4G-V-SEC/K9	C2951 4G LTE 700MHz (B13) For Verizon Networks with security	There is currently no replacement product available for this product.	-	Cisco LTE 2.0 EHWIC configuration options available with all existing modular ISR G2 routers
EHWIC-3G-HSPA+7	(non-US) 3.7G HSPA+ Release 7 EHWIC w/ SMS/GPS (MC8705)	EHWIC-4G-LTE-GB	4G LTE EHWIC for Global, 800/900/1800/2100/2600 MHz	-
EHWIC-3G-HSPA+7-A	ATT HSPA+ R7 EHWIC with GPS based on MC8705	EHWIC-4G-LTE-AT	4G LTE EHWIC for ATT, AWS/700 MHz, HSPA+	Migration PID will be orderable on April 13, 2015
EHWIC-3G-HSPA+7-A=	ATT HSPA+R7 with SMS/GPS based MC8705	EHWIC-4G-LTE-AT=	4G LTE EHWIC for ATT, AWS/700 MHz, HSPA+	Migration PID will be orderable on April 13, 2015
EHWIC-3G-HSPA+7=	HSPA+R7 with GPS based MC8705	EHWIC-4G-LTE-GB=	4G LTE EHWIC for Global, 800/900/1800/2100/2600 MHz	-
EHWIC-4G-LTE-A	4G LTE EHWIC for ATT, 700 MHz Band 17/HSPA+	EHWIC-4G-LTE-AT	4G LTE EHWIC for ATT, AWS/700 MHz, HSPA+	Migration PID will be orderable on April 13, 2015

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
EHWIC-4G-LTE-A++=	4G LTE EHWIC for ATT, 700 MHz Band 17/HSPA+	EHWIC-4G-LTE-AT=	4G LTE EHWIC for ATT, AWS/700 MHz, HSPA+	Migration PID will be orderable on April 13, 2015
EHWIC-4G-LTE-A=	4G LTE EHWIC for ATT, 700 MHz Band 17/HSPA+	EHWIC-4G-LTE-AT=	4G LTE EHWIC for ATT, AWS/700 MHz, HSPA+	Migration PID will be orderable on April 13, 2015
EHWIC-4G-LTE-BE	4G LTE EHWIC for Bell Canada, LTE AWS/HSPA+	EHWIC-4G-LTE-CA	4G LTE EHWIC for Canada, AWS/700 MHz, HSPA+	Migration PID will be orderable on April 13, 2015
EHWIC-4G-LTE-BE=	4G LTE EHWIC for Bell Canada, LTE AWS/HSPA+	EHWIC-4G-LTE-CA=	4G LTE EHWIC for Canada, AWS/700 MHz, HSPA+	Migration PID will be orderable on April 13, 2015
EHWIC-4G-LTE-G	4G LTE EHWIC for Global, 800/900/1800/2100/2600 MHz	EHWIC-4G-LTE-GB	4G LTE EHWIC for Global, 800/900/1800/2100/2600 MHz	-
EHWIC-4G-LTE-G++=	4G LTE EHWIC for Global, 800/900/1800/2100/2600 MHz	EHWIC-4G-LTE-GB=	4G LTE EHWIC for Global, 800/900/1800/2100/2600 MHz	-
EHWIC-4G-LTE-G=	4G LTE EHWIC for Global, 800/900/1800/2100/2600 MHz	EHWIC-4G-LTE-GB=	4G LTE EHWIC for Global, 800/900/1800/2100/2600 MHz	-
EHWIC-4G-LTE-JP	4G LTE EHWIC for Japan NTT Docomo 2100 MHz/HSPA+	There is currently no replacement product available for this product.	-	-
EHWIC-4G-LTE-JP=	4G LTE EHWIC for Japan NTT Docomo 2100 MHz/HSPA+	There is currently no replacement product available for this product.	-	-
EHWIC-4G-LTE-V	4G LTE EHWIC for Verizon, 700 MHz Band 13/CDMA Rev A	EHWIC-4G-LTE-VZ	4G LTE EHWIC for Verizon, AWS/700 MHz, EVDO	Migration PID will be orderable on April 13, 2015
EHWIC-4G-LTE-V++=	4G LTE EHWIC for Verizon, 700 MHz Band 13/CDMA Rev A	EHWIC-4G-LTE-VZ=	4G LTE EHWIC for Verizon, AWS/700 MHz, EVDO	Migration PID will be orderable on April 13, 2015
EHWIC-4G-LTE-V=	4G LTE EHWIC for Verizon, 700 MHz Band 13/CDMA Rev A	EHWIC-4G-LTE-VZ=	4G LTE EHWIC for Verizon, AWS/700 MHz, EVDO	Migration PID will be orderable on April 13, 2015

Product Migration Options

Customers are encouraged to migrate to the Cisco 4G LTE Wireless WAN Enhanced High-Speed WAN Interface Cards (EHWICs) for Cisco Integrated Services Routers Generation 2 (ISR G2). Information about this product can be found at: http://www.cisco.com/c/en/us/products/collateral/interfaces-modules/4g-lte-wireless-wan-enhanced-high-speed-wan-interface-card/datasheet_c78-732559.html.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase Cisco 3G and Cisco LTE 1.0 Wireless WAN Enhanced High-Speed WAN Interface Cards (EHWICs) for Cisco 1900, 2900, and 3900 Series ISRs the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For More Information Cisco 4G LTE Wireless WAN Enhanced High-Speed WAN Interface Cards (EHWICs) for Cisco Integrated Services Routers Generation 2 (ISR G2), visit

http://www.cisco.com/c/en/us/products/collateral/interfaces-modules/4g-lte-wireless-wan-enhanced-high-speed-wan-interface-card/datasheet_c78-732559.html, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:

http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

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