cisco

Cisco Announces the End-of-Life and End-of-Support Dates for Cisco HyperFlex Data Platform Software Release 5.0(2x)

Contents

Cisco announces the end-of-life and end of support dates for Cisco HX Data Platform Software Versions 5.0(2x).

End of Software Maintenance (EOSM) Date and Last Date of Support for Cisco HyperFlex Data Platform Software releases can be found here:
https://www.cisco.com/c/en/us/td/docs/hyperconverged_systems/HyperFlex_HX_DataPlatformSoftware/release-guidelines-and-support-timeline/b-recommended-hx-data-platform-sw-releases/m-recommended-releases.html#Cisco_Reference.dita_e43d14fb-7486-4917-8a38-8570a64f266b.

No bug fixes, patches or maintenance releases will be provided for the Cisco HyperFlex Data Platform release after the EOSM date for that release. Only sev1 and security vulnerability issues will be addressed. It may be necessary to upgrade to later software release to correct a reported problem.

Software maintenance requires an active service contract.

Product migration options

Customers currently running HyperFlex Data Platform version 5.0(2x) should upgrade by 'Last Date of Support' to the latest Recommended Release. Cisco HyperFlex Data Platform's Software Download page to get the latest Recommended Release can be found here:
https://software.cisco.com/download/home/286305544/type/286305994/release.

Recommended release can be identified by the following

- HyperFlex Recommended Release bulletin page found here:
  https://www.cisco.com/c/en/us/td/docs/hyperconverged_systems/HyperFlex_HX_DataPlatformSoftware/release-guidelines-and-support-timeline/b-recommended-hx-data-platform-sw-releases/m-recommended-releases.html#Cisco_Reference.dita_e43d14fb-7486-4917-8a38-8570a64f266b.
- Star next to the release name in the software download page

HyperFlex Systems documents can be found here: https://www.cisco.com/c/en/us/support/hyperconverged-systems/hyperflex-hx-data-platform-software/tsd-products-support-series-home.html.

Install and upgrade guides can be found here: https://www.cisco.com/c/en/us/support/hyperconverged-systems/hyperflex-hx-data-platform-software/products-installation-guides-list.html.

For more information

For more information about the Cisco End-of-Life Policy, go to
https://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to
https://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to
https://www.cisco.com/cisco/support/notifications.html.

Any authorized translation issued by Cisco Systems or affiliates of this end-of-life Product Bulletin is intended to help customers understand the content described in the English version. This translation is the result of a commercially reasonable effort; however, if there are discrepancies between the English version and the translated document, please refer to the English version, which is considered authoritative.

Americas Headquarters
Cisco Systems, Inc.
San Jose, CA

Asia Pacific Headquarters
Cisco Systems (USA) Pte. Ltd.
Singapore

Europe Headquarters
Cisco Systems International BV Amsterdam,
The Netherlands

Cisco has more than 200 offices worldwide. Addresses, phone numbers, and fax numbers are listed on the Cisco Website at **https://www.cisco.com/go/offices**.