

Cisco Announces the End-of-Life and End-of-Support Dates for Cisco HyperFlex Data Platform Software Release 3.5(2x)

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Overview

Cisco announces the end-of-life and end-of-support dates for Cisco HX Data Platform Software Versions 3.5(2x).

Software maintenance support for 3.5(2x) software release will end on November 8, 2020. No bug fixes, patches or maintenance releases will be provided for this Cisco HyperFlex Data Platform release after that date. The last date of support for Cisco HX Data Platform Software Version 3.5(2x) is October 31, 2021.

Starting from April 8, 2021, only sev1 and security vulnerability issues will be addressed with HX Data Platform releases 3.5(2x). It may be necessary to upgrade to later software release to correct a reported problem.

Software maintenance requires an active service contract.

Product migration options

Customers currently running HyperFlex Data Platform version 3.5(2x) should upgrade by October 31, 2021 to the latest Recommended Release. Cisco HyperFlex Data Platform's Software Download page to get the latest Recommended Release can be found here:

<https://software.cisco.com/download/home/286305544/type/286305994/release>. Recommended release can be identified by the following

- HyperFlex Recommended Release bulletin page found here: https://www.cisco.com/c/en/us/td/docs/hyperconverged_systems/HyperFlex_HX_DataPlatformSoftware/release-guidelines-and-support-timeline/b-recommended-hx-data-platform-sw-releases.html.
- Star next to the release name in the software download page

HyperFlex Systems documents can be found here: <https://www.cisco.com/c/en/us/support/hyperconverged-systems/hyperflex-hx-data-platform-software/tsd-products-support-series-home.html>.

Install and upgrade guides can be found here: <https://www.cisco.com/c/en/us/support/hyperconverged-systems/hyperflex-hx-data-platform-software/products-installation-guides-list.html>.

Recommended release guidelines for HyperFlex systems can be found here:

For more information

For more information about the Cisco End-of-Life Policy, go to: https://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to: https://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: <https://www.cisco.com/cisco/support/notifications.html>.

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