

## End-of-Sale and End-of-Life Announcement for the Cisco Cisco Unified IPIVR Upgrades and Spares

EOL13040

Cisco announces the end-of-sale and end-of-life dates for the Cisco Cisco Unified IPIVR Upgrades and Spares. The last day to order the affected product(s) is June 1, 2019. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

**Table 1.** End-of-Life Milestones and Dates for the Cisco Cisco Unified IPIVR Upgrades and Spares

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	May 2, 2019
<b>End-of-Sale Date License</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	June 1, 2019
<b>Last Ship Date License</b>	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	August 30, 2019

**Table 2.** Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
IVR-10-LIC-K9	IVR 10.0 NEW IP IVR	See the Product Migration Options section below for detailed information on replacing this product.	-	-
IVR-10-MED-K9	IVR 10.0 Media	See the Product Migration Options section below for detailed information on replacing this product.	-	-
IVR-10-WPL-NFR	IPIVR 10.0 NFR	See the Product Migration Options section below for detailed information on replacing this product.	-	-
IVR-UPG-35-80=	IVR 3.5 to 8.0 UCSS Major Upgrade	See the Product Migration Options section below for detailed information on replacing this product.	-	-
IVR-UPG-40-80=	IVR 4.0 to 8.0 UCSS Major Upgrade	See the Product Migration Options section below for detailed information on replacing this product.	-	-
IVR-UPG-45-80=	IVR 4.5 to 8.0 UCSS Major Upgrade	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
IVR-UPG-80-80=	IVR 8.0 to 8.0 ESW Maintenance Upgrade	See the Product Migration Options section below for detailed information on replacing this product.	-	-
IVR-UPG-80-90	IVR 7.0 to 9.0 UCSS Major Upgrade	See the Product Migration Options section below for detailed information on replacing this product.	-	-
IVR-UPG-HA-40-80=	IVR HA 4.0 HA to 8.0 HA UCSS Major Upgrade	See the Product Migration Options section below for detailed information on replacing this product.	-	-
IVR-UPG-HA-41-80=	IVR HA 4.1 HA to 8.0 HA UCSS Major Upgrade	See the Product Migration Options section below for detailed information on replacing this product.	-	-
IVR-UPG-HA-4X-10=	IVR UCSS Upgrade from 4.x to 10.0	See the Product Migration Options section below for detailed information on replacing this product.	-	-
IVR-UPG-HA-50-10=	IVR UCSS Upgrade from 5.0 to 10.0	See the Product Migration Options section below for detailed information on replacing this product.	-	-
IVR-UPG-HA-50-80=	IVR HA 5.0 HA to 8.0 HA UCSS Major Upgrade	See the Product Migration Options section below for detailed information on replacing this product.	-	-
IVR-UPG-HA-60-10=	IVR UCSS Upgrade from 6.0 to 10.0	See the Product Migration Options section below for detailed information on replacing this product.	-	-
IVR-UPG-HA-70-10=	IVR UCSS Upgrade from 7.0 to 10.0	See the Product Migration Options section below for detailed information on replacing this product.	-	-
IVR-UPG-HA-70-80=	IVR HA 7.0 HA to 8.0 HA UCSS Major Upgrade	See the Product Migration Options section below for detailed information on replacing this product.	-	-
IVR-UPG-HA-80-10=	IVR UCSS Upgrade from 8.0 to 10.0	See the Product Migration Options section below for detailed information on replacing this product.	-	-
IVR-UPG-HA-80-90=	IVR HA 8.0 HA to 9.0 HA UCSS Major Upgrade	See the Product Migration Options section below for detailed information on replacing this product.	-	-
IVR-UPG-HA-85-10=	IVR UCSS Upgrade from 8.5 to 10.0	See the Product Migration Options section below for detailed information on replacing this product.	-	-
IVR-UPG-HA-85-90=	IVR HA 8.5 HA to 9.0 HA UCSS Major Upgrade	See the Product Migration Options section below for detailed information on replacing this product.	-	-
IVR-UPG-HA-90-10=	IVR UCSS Upgrade from 9.0 to 10.0	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-IVR-85-HA-UPG	IVR 8.5 Upgrade IP IVR HA (Dual Server Cluster) License Only	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
L-IVR-85-PORT-UPG	IVR 8.5 Upgrade Port	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-IVR-90-ADD-HA-LC	IVR 9.0 Add On HA (Dual Server Cluster) Qty 1 license Only	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-IVR-90-HA-UPG	IVR 9.0 Upgrade IP IVR HA (Dual Server Cluster) license Only	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-IVR-90-NEW-HA-LC	IVR 9.0 New IP IVR HA (Dual Server Cluster) Qty 1 license	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-IVR-90-NEW-SS-LC	IVR 9.0 New IP IVR Single Server Qty 1 license Only	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-IVR-90-PAK	IVR 9.0 autoexpanded eDelivery PAK	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-IVR-90-PORT-UPG	IVR 9.0 Upgrade Port	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-IVR-90-PORT1	IVR 9.0 Port	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-IVR-90-SS-UPG	IVR 9.0 Upgrade IP IVR (Single Server) license Only	See the Product Migration Options section below for detailed information on replacing this product.	-	-

## Product Migration Options

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

[https://www.cisco.com/web/about/ac227/ac228/ac231/about\\_cisco\\_takeback\\_recycling.html](https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html).

## For More Information

For more information about the Cisco End-of-Life Policy, go to:

[https://www.cisco.com/en/US/products/products\\_end-of-life\\_policy.html](https://www.cisco.com/en/US/products/products_end-of-life_policy.html).

For more information about the Cisco Product Warranties, go to:

[https://www.cisco.com/en/US/products/prod\\_warranties\\_listing.html](https://www.cisco.com/en/US/products/prod_warranties_listing.html).

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To subscribe to receive end-of-life/end-of-sale information, go to:

<https://www.cisco.com/cisco/support/notifications.html>.

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