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CISCO

End-of-Sale and End-of-Life Announcement for the Cisco Meeting Server Perpetual Offers

Contents

Overview

Cisco announces the end-of-sale and end-of-life dates for the Cisco Meeting Server Perpetual Offers. The last day to order the affected product(s) is November 23, 2022. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

This bulletin is only for Cisco Meeting Server perpetual licensing. Existing customers are encouraged to migrate from perpetual licensing to Cisco Meeting Server (A-CMS) Subscription Offer. Cisco is committed to long-term support for our customers with on-premises deployments and continuing product feature updates for Cisco Meeting Server.

We are also committed to supporting our customers as they move to subscription. Some of the customer benefits of a subscription offer include:

- Flexible payment methods – monthly, annual, and full

- Software Support that is included – never find yourself uncovered

- Simplified licensing structure

For customers migrating to a subscription offer, a trade-in credit is available for customers with existing Software Support Services (SWSS) contracts for most customers. Contact your sales team for details. After the End of Service renewal date referenced below existing customers will need to migrate to subscription to receive support and software updates.

For more information about Cisco Meeting Server Subscription Offer, refer to this link: https://www.cisco.com/go/meetingserver.

End-of-life milestones

Table 1. End-of-life milestones and dates for the Cisco Meeting Server Perpetual Offers

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	May 25, 2022
End-of-Sale Date: App SW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	November 23, 2022
Last Ship Date: App SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	February 21, 2023
End of SW Maintenance Releases Date: App SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	November 23, 2023
End of New Service Attachment Date: App SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	November 23, 2023
End of Service Contract Renewal Date: App SW	The last date to extend or renew a service contract for the product.	February 18, 2025
Last Date of Support: App SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	November 30, 2025

HW = Hardware   OS SW = Operating System Software   App. SW = Application Software

Product part numbers

Table 2. Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CMS-PMP-K9	Cisco Meeting Server Personal Multiparty (a la carte offer)	A-CMS	Cisco Meeting Server Subscription	–
LIC-ACU-2-SMP-CMS	Acano Capacity Unit ports to SMP CMS (Cisco Meeting Server)	See the Product Migration Options section below for detailed information on replacing this product.	–	–
LIC-ACU-2-SMP+CMS	Acano Capacity Unit to SMP+ with CMS (Cisco Meeting Server)	See the Product Migration Options section below for detailed information on replacing this product.	–	–
LIC-CMS-PMP-M-USER	Cisco Meeting Server (CMS) PMP License for Single Host	A-CMS	Cisco Meeting Server Subscription	–
LIC-CMS-PMP+	Cisco Meeting Server Personal Multiparty a la carte	A-CMS	Cisco Meeting Server Subscription	–
LIC-CMS-PMP+USER	1 CMS (Cisco Meeting Server) PMP PLUS User License	A-CMS	Cisco Meeting Server Subscription	–
LIC-CMS-SMP	Shared Multiparty License for 1 Concurrent Meeting for CMS	A-CMS	Cisco Meeting Server Subscription	–
LIC-CMS-SMP-AC2SMP	Cisco Meeting Server (CMS) SMP License for 1 Concurrent Meet	A-CMS	Cisco Meeting Server Subscription	–
LIC-EXP-RMS-PMP	RMS Licensing included with PMP & SMP	A-CMS	Cisco Meeting Server Subscription	–
LIC-EXPE-PMP-PAK	Expressway Series, Expressway-E PAK	A-CMS	Cisco Meeting Server Subscription	–
LIC-SMP-STARTERKIT	Shared MP Starter Kit inc Conductor & TMS with 25 devices	A-CMS	Cisco Meeting Server Subscription	–
LIC-SMP+	Shared Multiparty License for 1 Concurrent Meeting	A-CMS	Cisco Meeting Server Subscription	–

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
LIC-SMP+EP	Shared Multiparty License for 1 Concurrent Meeting	A-CMS	Cisco Meeting Server Subscription	–
LIC-TMS-25-PMP	Cisco TMS - Additional 25 Direct Managed Systems	A-CMS	Cisco Meeting Server Subscription	–
LIC-TMS-EX25-PMP	TMS Exchange integration for 25 Systems	A-CMS	Cisco Meeting Server Subscription	–
LIC-TMS-PMP-PAK	TMS PAK for Configuration Use	A-CMS	Cisco Meeting Server Subscription	–
LIC-TMS-STARTERKIT	TMS Starter Kit for CMS (Acano). Includes TMS 25 devices	A-CMS	Cisco Meeting Server Subscription	–
LIC-TP-ROOM	Choose if VCS or CUCM version 14.x and up TP-Room License	A-CMS	Cisco Meeting Server Subscription	–
LIC-TP-ROOM-12.X	Choose if VCS or for CUCM version 12.x TP-Room License	A-CMS	Cisco Meeting Server Subscription	–
TP-ROOM-12	Choose if Expway or for CUCM version 11.x TP-Room License	A-CMS	Cisco Meeting Server Subscription	–
TP-SMP-K9	Cisco TelePresence Shared Multiparty	A-CMS	Cisco Meeting Server Subscription	–
TP-SMP-SL2SMP	TP Screen License or MCU trade-in for 1 Shared Multiparty	A-CMS	Cisco Meeting Server Subscription	–
CMS-REC-STARTERKIT	Cisco Meeting Server Recording & Streaming SW Starter Kit	A-CMS	Cisco Meeting Server Subscription	–
LIC-CMS-REC-PORT	Cisco Meeting Server Recording or streaming one Port license	A-CMS	Cisco Meeting Server Subscription	–
LIC-REC-STARTER	Cisco Meeting Server (CMS) Recording one Port license	A-CMS	Cisco Meeting Server Subscription	–
LIC-CMS-CUSTOM	On-Prem Meeting Server Custom Layout	A-CMS	Cisco Meeting Server Subscription	–
LIC-TP-ROOM-11.X	Choose if VCS or for CUCM version 11.x TP-Room License	A-CMS	Cisco Meeting Server Subscription	–

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
LIC-TP-ROOM-10.X	Choose if CUCM version 10.x for included TP-Room License	A-CMS	Cisco Meeting Server Subscription	-
CMS-RECORDING	Cisco Meeting Server (CMS) Recording and Streaming	A-CMS	Cisco Meeting Server Subscription	-
CMS-SMP-EP	Shared Multipoint License bundled with Endpoints	A-CMS	Cisco Meeting Server Subscription	-
LIC-TMS-WXOT	Cisco TMS WebEx Integration	There is currently no replacement product available for this product.	-	-
LIC-TMS-WXOT-EA	^EA TMS WebEx Integration	There is currently no replacement product available for this product.	-	-
LIC-CMS-SMP-SL2SMP	Cisco Meeting Server (CMS) SMP License for 1 Concurrent Meet	There is currently no replacement product available for this product.	-	-
LIC-PMP-2-CMS	Existing PMP to PMP-CMS (Cisco Meeting Server)	There is currently no replacement product available for this product.	-	-

Product migration options

Legacy Acano Licensing Unit (ACU) to SMP migration is End-of-Sale with this bulletin. Any existing ACU customers requiring SMP should purchase A-CMS subscription and work with the Cisco sales account team for migration pricing options.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

For more information

For more information about the Cisco End-of-Life Policy, go to: https://www.cisco.com/c/en/us/products/eos-eol-policy.html.

For more information about the Cisco Product Warranties, go to: https://www.cisco.com/c/en/us/products/warranty-listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: https://cway.cisco.com/mynotifications.

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