



End-of-Sale and End-of-Life Announcement for the Cisco Telepresence as a Service (TPaaS)

EOL13029

Cisco announces the end-of-sale and end-of-life dates for the Cisco Telepresence as a Service (TPaaS). The last day to order the affected product(s) is December 14, 2019. The last day to renew or add to an existing subscription is December 14, 2019. Customers with active service contracts and subscriptions (as applicable) will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts and subscriptions (as applicable), support will be available under the terms and conditions of customers' service contract and subscription.

Table 1. End-of-Life Milestones and Dates for the Cisco Telepresence as a Service (TPaaS)

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	June 15, 2019
End-of-Sale Date*	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	December 14, 2019
End of Change/Renewal Date* Subscription	The last date to Renew or Add to an existing subscription.	December 14, 2019
Last Date of Support** Subscription	The last date to receive applicable subscription entitlements, service and support for the product as entitled by active subscriptions and service contracts(as applicable) or by warranty terms and conditions. After this date, all subscription and support services for the product are unavailable, and the product becomes obsolete.	December 31, 2022

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
A-TPAAS	TP as a Service subscription for CMS	A-CMS	Cisco Meeting Server Subscription	-
A-TPAAS-PAK	TP as a Service PAK	A-FLEX-CMS-PAK	CMS Product Authorization Key (1)	-
A-TPAAS-PMPPLUS	TP as a Service - Personal Multi Party for CMS	A-CMS-PMP	CMS On-Prem Named User (PMP) Host License	-
A-TPAAS-SMPPLUS	TP as a Service - Shared Multi Party for CMS	A-CMS-SMP	CMS On-Prem Shared Meeting License	-

Product Migration Options

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco End-of-Life Policy, go to:

https://www.cisco.com/en/US/products/products_end-of-life_policy.html

For more information about the Cisco Product Warranties, go to:

https://www.cisco.com/en/US/products/prod_warranties_listing.html

To subscribe to receive end-of-life/end-of-sale information, go to:

<https://www.cisco.com/cisco/support/notifications.html>

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