Cisco Announces a Change in Product Part Numbers for the Cisco TelePresence SX20 Quick Set

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Cisco announces a change in product part numbers for the Cisco TelePresence SX20 Quick Set. This is a product part number change only announcement. Customers will experience no change in functionality when using the new product part numbers. The new product part numbers are designed to simplify the customer ordering process. The last day to order the affected product using the current product part numbers is November 7, 2016. Customers will continue to receive support from the Cisco Technical Assistance Center (TAC) until otherwise specified in the end-of-life announcement for the new product part numbers. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement.

Table 1. End-of-Life Milestones and Dates for the Cisco TelePresence SX20 Quick Set

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	August 8, 2016
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	November 7, 2016
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	February 5, 2017

HW = Hardware   OS SW = Operating System Software   App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CAB-DVI-VGA-3.5MM	SX 3.5mm ster. jack-ster.jack/DVI-VGA cab, 6m auto expand	CAB-DVI-VGA-8M	DVI-VGA cable 8m with 3.5mm mini-jack audio	-
CAB-DVI-VGA-3.5MM-	SX 3.5mm ster. jack-ster.jack/DVI-VGA cab, 6m auto expand	CAB-DVI-VGA-8M	DVI-VGA cable 8m with 3.5mm mini-jack audio	-
CAB-DVI-VGA-3.5MM=	SX20 3.5mm ster. jack-ster.jack/DVI-VGA cab, 6m	CAB-DVI-VGA-8M=	DVI-VGA cable 8m with 3.5mm mini-jack audio - SPARE	-
CTS-PHD1080P4XS2	PrecisionHD Camera 1080p 4x Gen 2	CTS-CAM-P40+	Precision 40 Camera with 8x zoom	-
CTS-PHD1080P4XS2+	PrecisionHD Camera 1080p 4x SX20 auto expand	CTS-CAM-P40+	Precision 40 Camera with 8x zoom	-
CTS-PHD1080P4XS2=	PrecisionHD Camera 1080p 4x Gen 2	CTS-CAM-P40=	Precision 40 Camera with 8x zoom (spare)	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CTS-QSC20-MIC	Performance Microphone 20	CTS-MIC-TABL20	Cisco TelePresence Table Microphone 20	-
CTS-QSC20-MIC+	Performance Mic - for auto expand only	CTS-MIC-TABL20+	Cisco TelePresence Table Microphone 20	-
CTS-QSC20-MIC+=	Performance Mic - for auto expand spare only	CTS-MIC-TABL20=	Cisco TelePresence Table Microphone 20	-
CTS-QSC20-MIC=	Performance Microphone 20	CTS-MIC-TABL20=	Cisco TelePresence Table Microphone 20	-
CTS-SX20-PHD12X-K9	SX20 Quick Set with 12xPHDCam, 1 mic, remote and TC7 sw	CTS-SX20N-12X-K9	SX20 Quick Set w/12x Cam, 1 mic, remote and TC8 sw	-
CTS-SX20-PHD4X-K9	SX20 Quick Set with 4x PHDCam, 1 mic, remote and TC7 sw	CTS-SX20N-P40-K9	SX20 Quick w/P40 Cam, 1 mic, remote cntrl	-
CTS-SX20CODEC	SX20 Codec - no encryption	CTS-SX20N-CODEC	SX20-N Codec - no encryption	-
CTS-SX20CODEC-K9	SX20 Codec - encrypted	CTS-SX20N-CODEC	SX20-N Codec - no encryption	-
CTS-SX20CODEC-K9=	SPARE SX20 Codec encrypted	CTS-SX20N-CODEC=	SX20-N Codec - no encryption	-
CTS-SX20CODEC=	SX20 Codec - no encryption	CTS-SX20N-CODEC=	SX20-N Codec - no encryption	-

Product Migration Options

This is a product part number change only. Customers will experience no change in functionality when using the new product IDs. The new product IDs are designed to simplify the ordering process.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more Information about the Cisco TelePresence SX20 Quick Set, visit http://www.cisco.com/c/en/us/products/collaboration-endpoints/telepresence-sx20-quick-set/index.html, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to: http://www.cisco.com/en/US/products/prod_warranties_listing.html.

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