



End-of-Sale and End-of-Life Announcement for the Cisco Collaboration PIDs

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Overview

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Cisco announces the end-of-sale and end-of-life dates for the Cisco Collaboration PIDs. The last day to order the affected product(s) is June 7, 2021. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

End-of-life milestones

Table 1. End-of-Life Milestones and Dates for the Cisco Collaboration PIDs

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	December 7, 2020
End-of-Sale Date: HW,App SW,License	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	June 7, 2021
Last Ship Date: HW,App SW,License	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	September 5, 2021
End of SW Maintenance Releases Date: HW,App SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	June 7, 2022
End of Vulnerability/Security Support: HW	The last date that Cisco Engineering may release a planned maintenance release or scheduled software remedy for a security vulnerability issue.	June 6, 2024
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	June 7, 2022
End of New Service Attachment Date: HW,App SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	June 7, 2022
End of Service Contract Renewal Date: App SW	The last date to extend or renew a service contract for the product.	September 3, 2023
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	September 2, 2025

Milestone	Definition	Date
Last Date of Support: App SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	June 30, 2024
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	June 30, 2026

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Product part numbers

Table 2. Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description
L-S52001-TC3.X	Electronic License Key Software 3.x
CTS-MXNMTCH-PRM-K9	MixNMatch Promo Bundle
CTS-VX-EDUCATOR-K9	VX Educator package
CTS-CTRL-DVC8-PRM=	Promo for Touch Control Device for C-series and Profile
CTS-TPSB-PRM-K9	Cisco TelePresence Solution Starter Bundle Promotion
L-EDG95	Edge 95 MXP product ID License - Upgrade
L-S52000-TC3.XK9	Electronic License Key Enable Encryption Software 3.x
LIC-MX200-42	Cisco TelePresence MX200 42 Product ID
LIC-6000	License Key Codec 6000 (Product ID)
L-990-BWD	990 MXP 0/1.1M sw option
L-990/880-MS	990 to 880 MXP NPP - upgrade to MS
L-3000V35-MS	Order L-EOS-UPG-PAK for 114455MS Codec 3000 MXP V.35 MS
SW-MOD-V2.1	SW for scholar module
L-EDG95-MS	Edge 95 MXP MultiSite (MS) Upgrade (Requires NPP)
LIC-ATP-INTPC60-PR	ATP Demo-Integrator Package C60 PR Option
L-MXP-1000-NPP	Order L-MXP-PAK1000 for E-delivery-MXPNaturalPresenterPckge
L-ATP-C60-MS	Electronic Delivery - ATP Demo - Codec C60 MS option
L-880-990	NOT USED
LIC-ATP-SX20-DD	Dual Display Option for SX20 - ATP Only
L-P52C60-MS	Electronic delivery - Profile 52 C60 MS option
L-S52001-2.X	License Key Software 2.x
L-P3000-NPP	Electronic delivery - Profile 3000 MXP NPP option
SW-S53000	InTouch CS SW Option

End-of-Sale Product Part Number	Product Description
L-P3000-MS	Electronic delivery - Profile 3000 MXP MS option
L-S52000-2.X	License Key Software 2.x
MISC-SHIP-FPO	Misc Shipping Item - Mfg FPO Org
AVIZ-CA750-3-K9	SolutionsPlus:Avizia ClinicalCart CA750 2 screen- PC cabinet
CTS-VNDCNCT-PR-K9	Cisco TelePresence Vendor Connect Hardware Bundle
L-990/880-NPP	990 to 880 MXP Standard - upgrade to NPP
L-3000V35-NPP	Order L-EOS-UPG-PAK for 114455NPP Codec 3000 MXP V.35 NPP
L-990	990 MXP Settop Version key
L-EDG95-BW	Edge 95 MXP 512 kbps ISDN bandwidth
L-770-880	770 to 880 MXP Settop Version key
L-P3000-BW	Electronic delivery - Profile 3000 MXP BW option
L-S52001-3.XK9	License Key Enable Encryption Software 3.x
LIC-ATP-C90-MS	ATP Demo - Codec C90 MS option
LIC-MX700-PR	MX700 Premium Resolution SW Feature Option
L-MXP-1000-BW	Order L-MXP-PAK for E-delivery- 1000 MXP bw128kISDN/768kIP
LIC-P65SC60	Profile 65 Single Product ID
L-S52000-3.XK9	License Key Enable Encryption Software 3.x
SW-MOD-V8.2	Sw for integrated module
L-S52000-2.XK9	License Key Enable Encryption Software 2.x
SW-TP-V2.1	SW for touch panel
L-ATP-C90-PR	Electronic Delivery - ATP Demo - Codec C90 PR option
L-P52DC60-MS	Electronic delivery - Profile 52 Dual C60 MS option
L-ATP-C90-MS	Electronic Delivery - ATP Demo - Codec C90 MS option
AVIZ-TAC-K9	SolutionsPlus: Avizia Tactical
CTS-SX20-SP-K9	SX20 MLB for SP
L-880	880 MXP Settop Version key
L-3000V35-BW	Order L-EOS-UPG-PAK for 1138593 MXP 768 kbps V35/2 Mbps IP
L-P52-DC60-MS	Electronic delivery - Profile 52 Dual C60 MS option
L-880-BWD	880 MXP 0/1.1M sw option
LIC-ATP-SX20-MS	ATP - MultiSite Option for SX20
L-ATP-C60-PR	Electronic Delivery - ATP Demo -Codec C60 PR option
L-P52C60-PR	Electronic delivery - Profile 52 C60 PR option
SW-TP-V8.2	Sw for touch panel
LIC-P55DC60	Profile 55 Dual Product ID
L-S52001-3.X	License Key Software 3.x

End-of-Sale Product Part Number	Product Description
L-C60-NPP	Order L-INTP-CXX-PAK for E-delivery of C60 NPP Option
LIC-ATP-INTPC60-MS	ATP Demo-Integrator Package C60, MS Option
L-MX800-PR	Cisco TelePresence MX800 PR Option - electronic delivery
LIC-ATP-C90-PR	ATP Demo - Codec C90 PR option
LIC-ATP-C60-PR	ATP Demo -Codec C60 PR option
L-C90-NPP	Codec C90 or C90 based system STANDARD - Upgrade to NPP
LIC-ATP-MX200-PR	ATP Demo - Cisco TelePresence MX200 42 PR Option
L-EDG95-NPP	Edge 95 MXP MultiSite (MS) Upgrade (Requires NPP)
L-MX700-PR	Cisco TelePresence MX700 PR Option - electronic delivery
L-P52DC60-PR	Electronic delivery - Profile 52 Dual C60 PR option
CTS-TPEB-PRM-K9	Cisco TelePresence Solution Enterprise Bundle Promo
L-P52-DC60-PR	Electronic delivery - Profile 52 Dual C60 PR option
L-EP-SW	NOT ACTIVE Upgrade to latest S/W for all endpoint
LIC-MX300-PR	Cisco MX300 Gen 2 Premium Resolution SW Feature Option
LIC-P65DC90	Profile 65 Dual Product ID
L-S52000-3.X	License Key Software 3.x
L-MXP-1000-BWH	Order L-MXP-PAK for E-delivery of 1000 MXP BWH option
LIC-ATP-C60-MS	ATP Demo - Codec C60 MS option
L-S52001-2.XK9	License Key Enable Encryption Software 2.x
CTS-1700-PR-K9	MXP 1700 Promotion
L-LEG-EP-PAK	Legacy MXP PAK PID
L-EOS-UPG-PAK	PAK for EOS Upgrade PIDs
L-MXP-PAK	Electronic Delivery PAK for MXP Series
L-ATP-PROFILEC-PAK	Electronic Delivery PAK for ATP Demo
AVIZ-TAG-SW-PR	Avizia Tactical Software for Premium Resolution
CAB-2HDMILK-2.05M-	HDMI to HDMI cable
CTS-CABL-RJ45-6	TelePresence Cable Rj45 to RJ45 6M
L-INTP-CXX-PAK	Electronic delivery PAK for C-Series
L-CTT-T4-HALF	T4 Ongoing Training- Educator Training Module
CAB-USB-ETH	USB to Ethernet cable for direct pairing
CAB-USB-ETH=	USB to Ethernet cable for direct pairing
CTS-5K-TBL-M-6S	CTS-IX5000 Front Row Maple Table Top, 6 Seats
CTS-5K-TBL-M-6S=	^CTS-IX5000 Front Row Maple Table Top, 6 Seats
CTS-NAL-CP-DX70	DX70 NAL label for China
CTS-ATP-C90-K9	ATP Demo - Codec C90- NPP,Rackmt Kit,Rmt Cntrl, HDMI,Pwr Cbl

End-of-Sale Product Part Number	Product Description
CTS-ATP-PHD-USB	ATP Demo - PrecisionHD USB - 10 unit Pack
CTS-ATP-C60-K9	ATP Demo - Codec C60- NPP,Rackmt Kit,Rmt Cntrl, HDMI,Pwr Cbl
CS-MX300-K9	Cisco TelePresence MX300 G2, for SPARK subscription only.
CS-MX300-K9=	^Cisco TelePresence MX300 G2, for SPARK subscription only.
CTS-CAM-P60-KIT	Cisco TelePresence Precision 60 Camera Kit
AVIZ-CA750-1-K9	SolutionsPlus:Avizia ClinicalCart CA750 1 screen-drawer mod
ACC-PHD1080P=	Accessory Kit Precision HD Camera
PWR-CORD-EUR-D=	Power Cord EUR YP23 to YC12
PWR-CORD-ARG-E=	MX - Pwr cable Argentina 5m
PWR-CORD-IND-E=	MX - Power Cable for India
PWR-CORD-US-E	MX - Pwr cable United States 4,5m
PWR-CORD-US-E=	MX - Pwr cable US 4,5m
CTS-MX700800-WSBK=	Wallmount Security Bracket Kit for MX700D, MX800S, MX800D
CAB-PWR-RMRF-0.2M=	Pwr cable 0.2m
PWR-CORD-UK-D=	Power Cord UK YP-61 to YC12
PWR-CORD10-BZ=	TelePresence 10 Power Cord - Brazil
CTS-CABL-RJ45-6=	TelePresence Cable Rj45 to RJ45 6M
PWR-CORD-CH-E=	MX - Pwr cable Switzerland 5m
AVIZ-SYN=	Avizia Synch
PWR-CORD-ZAF-E=	MX - Power Cable for South-Africa
PWR-CORD-ARG-D=	Cable Pwr ARG
PWR-CORD-ZAF-D=	Power Cord South Africa
PWR-CORD-ZAF-D	Power Cord South Africa
PWR-CORD-BZ-E	Brazil Power Cord EL223, EL702, 250V, 10A, 5M, RT Angle
PWR-CORD-CH-D	Power Cord Switzerland YP-46 to YC12
PWR-CORD-ZAF-E	MX - Power Cable for South-Africa
PWR-CORD-JP-E	MX - Pwr cable Japan 5m
PWR-CORD-JP-E=	MX - Pwr cable Japan 5m
SPARK-BOARD70-WMK	Cisco Spark Board 70 Wall Mount Kit - Secure mount to wall
PWR-CORD-BRA-D	Brazil Power Cord
PWR-CORD-BRA-D=	Brazil Power Cord
PWR-CORD-EUR-E	MX - Pwr cable Euro 5m
PWR-CORD-EUR-E=	MX - Pwr cable Euro 5m
PWR-CORD-UK-E	MX - Pwr cable UK 5m
PWR-CORD-UK-E=	MX - Pwr cable UK 5m

End-of-Sale Product Part Number	Product Description
PWR-CORD-EUR-D	Power Cord EUR YP23 to YC12
PWR-CORD-US-D	Pwr Cord US YP-12 to YC12
PWR-CORD-US-D=	Pwr Cord US YP-12 to YC12
PWR-CORD-JPN-D	Power Cord JPN YP12 to YC12
PWR-CORD-JPN-D=	118530 Cord Pwr JPN YP12 to YC12
PWR-CORD-ARG-E	MX - Pwr cable Argentina 5m
CTS-PHD1080P12XS2	PrecisionHD Camera 1080p 12x Gen 2
CAB-VC2-5M	Standard camera control cable DSUB/RJ45
CAB-VC2-5M=	Standard camera control cable DSUB/RJ45
CTS-PWR-AIR-INJ5	Power Injector (802.3af)
CTS-PWR-AIR-INJ5=	Power Injector (802.3af) - Spare
PWR-CORD10-BZ	TelePresence 10 Power Cord - Brazil
PWR-CORD-AUS-E	MX - Pwr cable Australia 5 m
PWR-CORD-ROK-E	MX - Pwr cable Korea 5m
SPARK-BOARD55-WS	Cisco Spark Board 55 Wall Stand (New Design)
CTS-NAL-SX20	SX20 NAL label for China - for auto expand only
CAB-2VGA-6M	VGA to VGA Cable 6m
CAB-2VGA-6M=	VGA to VGA Cable 6m
PWR-CORD-UK-D	Power Cord UK YP-61 to YC12
PWR-CORD-ARG-D	Power Cable for Argentina
PWR-CORD-ROK-D	Power Cord Korea YP22K - YC12
PWR-CORD-AUS-D	Power Cord AUS YP35 to YC12
CAB-HDMI-PHD12XS	Custom 12xcamera cable; HDMI, Cont. and Power (3m)
CAB-HDMI-PHD12XS=	Custom 12xcamera cable; HDMI, Cont. and Power (3m)
PWR-CORD-CN-E	MX - Pwr cable CN (China) 5m
PWR-CORD-CN-E=	MX - Pwr cable CN (China) 5m
PWR-CORD-IND-E	MX - Power Cable for India
PWR-CORD-CH-E	MX - Pwr cable Switzerland 5m
PWR-CORD-BZ-E=	Brazil Power Cord EL223, EL702, 250V, 10A, 5M, RT Angle
PWR-CORD-ROK-D=	Power Cord ROK YP22K - YC12
PWR-CORD-AUS-D=	Power Cord AUS YP35 to YC12
PWR-CORD-CH-D=	Power Cord CH YP-46 to YC12
PWR-CORD-ROK-E=	MX - Pwr cable Korea 5m
PWR-CORD-AUS-E=	MX - Pwr cable Australia 5 m
AVIZ-EDU=	SolutionsPlus: Avizia Educator

End-of-Sale Product Part Number	Product Description
AVIZ-MXCART=	SolutionsPlus: Avizia MX Cart
CS-KITP60-MSRP-K9	Room Kit P60, Codec Plus, P60 Camera and Touch 10 for MSRP
CS-KITP60-NC-K9	Room Kit Plus P60 - Codec Plus, P60 cam and Touch 10
CS-MX200-K9	Cisco TelePresence MX200 G2, for SPARK subscription only
CS-MX200-K9=	^Cisco TelePresence MX200 G2, for SPARK subscription only

Product migration options

There is no replacement available for the Cisco Collaboration PIDs at this time.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at

https://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco Collaboration PIDs through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <https://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For more information

For more information about the Cisco End-of-Life Policy, go to:

https://www.cisco.com/en/US/products/products_end-of-life_policy.html

For more information about the Cisco Product Warranties, go to:

https://www.cisco.com/en/US/products/prod_warranties_listing.html

To subscribe to receive end-of-life/end-of-sale information, go to:

<https://www.cisco.com/cisco/support/notifications.html>

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