

# Cisco announces a change in product part numbers for the Cisco Remote Configuration SKUs for Selected MPP Phones in Favor of Standard SKUs for the Same Models



# Contents

Overview	3
End-of-life milestones	3
Product part numbers	3
Product migration options	4
For more information	4

## Overview

### EOL13243

Cisco announces a change in product part numbers for the Cisco Remote Configuration SKUs for Selected MPP Phones in Favor of Standard SKUs for the Same Models. This is a product part number change only announcement. Customers will experience no change in functionality when using the new product part numbers. The new product part numbers are designed to simplify the customer ordering process. The last day to order the affected product using the current product part numbers is March 1, 2020. Customers will continue to receive support from the Cisco Technical Assistance Center (TAC) until otherwise specified in the end-of-life announcement for the new product part numbers. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement.

## End-of-life milestones

**Table 1.** End-of-life milestones and dates for the Cisco Remote Configuration SKUs for Selected MPP Phones in Favor of Standard SKUs for the Same Models

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	December 1, 2019
<b>End-of-Sale Date: HW</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	March 1, 2020
<b>Last Ship Date: HW</b>	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	May 30, 2020

HW = Hardware

OS SW = Operating System Software

App. SW = Application Software

## Product part numbers

**Table 2.** Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CP-7821-3PC-RC-K9=	Cisco IP Phone 7821 with Multiplatform FW for RC Server	CP-7821-3PCC-K9=	Cisco IP Phone 7821 with Multiplatform Phone firmware	-
CP-7861-3PC-RC-K9=	Cisco IP Phone 7861 with Multiplatform FW for RC Server	CP-7861-3PCC-K9=	Cisco IP Phone 7861 for 3rd Party Call Control	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CP-8851-3PC-RC-K9=	Cisco IP Phone 8851 with Multiplatform FW for RC Server	CP-8851-3PCC-K9=	Cisco IP Phone 8851 with Multiplatform Phone firmware	-
CP-7811-3PC-RC-K9=	Cisco IP Phone 7811 with Multiplatform FW for RC Server	CP-7811-3PCC-K9=	Cisco IP Phone 7811 with Multiplatform Phone firmware	-
CP-7841-3PC-RC-K9=	Cisco IP Phone 7841 with Multiplatform FW for RC Server	CP-7841-3PCC-K9=	Cisco IP Phone 7841 with Multiplatform Phone firmware	-
CP-8841-3PC-RC-K9=	Cisco IP Phone 8841 with Multiplatform FW for RC Server	CP-8841-3PCC-K9=	Cisco IP Phone 8841 with Multiplatform Phone firmware	-
CP-8811-3PC-RC-K9=	Cisco IP Phone 8811 with Multiplatform FW for RC Server	CP-8811-3PCC-K9=	Cisco IP Phone 8811 with Multiplatform Phone firmware	-
CP-8861-3PC-RC-K9=	Cisco IP Phone 8861 with Multiplatform FW for RC Server	CP-8861-3PCC-K9=	Cisco IP Phone 8861 with Multiplatform Phone firmware	-

## Product migration options

This is a product part number change only. Customers will experience no change in functionality when using the new product IDs. The new product IDs are designed to simplify the ordering process.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

[https://www.cisco.com/web/about/ac227/ac228/ac231/about\\_cisco\\_takeback\\_recycling.html](https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html).

## For more information

For more information about the Cisco End-of-Life Policy, go to:

[https://www.cisco.com/en/US/products/products\\_end-of-life\\_policy.html](https://www.cisco.com/en/US/products/products_end-of-life_policy.html).

For more information about the Cisco Product Warranties, go to:

[https://www.cisco.com/en/US/products/prod\\_warranties\\_listing.html](https://www.cisco.com/en/US/products/prod_warranties_listing.html).

To subscribe to receive end-of-life/end-of-sale information, go to:

<https://www.cisco.com/cisco/support/notifications.html>.

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