



End-of-Sale and End-of-Life Announcement for the Cisco Prime IP Express 8.3

EOL12886

Cisco announces the end-of-sale and end-of-life dates for the Cisco Prime IP Express 8.3. The last day to order the affected product(s) is June 17, 2019. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Table 1. End-of-Life Milestones and Dates for the Cisco Prime IP Express 8.3

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	December 17, 2018
End-of-Sale Date: App SW, License	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	June 17, 2019
Last Ship Date: App SW, License	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	September 15, 2019
End of SW Maintenance Releases Date: App SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	June 16, 2020
End of New Service Attachment Date: App SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	June 16, 2020
End of Service Contract Renewal Date: App SW	The last date to extend or renew a service contract for the product.	September 12, 2021
Last Date of Support: App SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	June 30, 2022

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
ENT-8.3-DD-1K-K9	Prime IP Express DHCP/DNS 8.3 Base - 1K IP Leases	ENT-9.1-DD-1K-K9	Prime IP Express DHCP/DNS 9.1 Base - 1K IP Leases	-
ENT-8.3-DD-U1K-K9	Prime IP Express UPG DHCP/DNS 8.3 Base 1K IP Leases	ENT-9.1-DD-U1K-K9	Prime IP Express UPG DHCP/DNS 9.1 Base 1K IP Leases	-
ENT-8.3-DHCP-1K-K9	Prime IP Express DHCP 8.3 Base - 1K IP Leases	ENT-9.1-DHCP-1K-K9	Prime IP Express DHCP 9.1 Base - 1K IP Leases	-
ENT-8.3-DNS-1K-K9	Prime IP Express DNS 8.3 Base - 1K RRs	ENT-9.1-DNS-1K-K9	Prime IP Express DNS 9.1 Base - 1K RRs	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
ENT-8.3-DNS-U1K-K9	Prime IP Express UPG DNS 8.3 Base - 1K RRs	ENT-9.1-DNS-U1K-K9	Prime IP Express UPG DNS 9.1 Base - 1K RRs	-
ENT-8.3-DNSCSH-K9	Cisco Prime IP Express DNS Caching Server	ENT-9.1-DNSCSH-K9	Cisco Prime IP Express DNS Caching Server	-
ENT-8.3-DD-100K	Prime IP Express DHCP/DNS 8.3 - 100,000 IP Nodes	ENT-9.1-DD-100K	Prime IP Express DHCP/DNS 9.1 - 100,000 IP Nodes	-
ENT-8.3-DD-10K	Prime IP Express DHCP/DNS 8.3 - 10,000 IP Nodes	ENT-9.1-DD-10K	Prime IP Express DHCP/DNS 9.1 - 10,000 IP Nodes	-
ENT-8.3-DD-1K	Prime IP Express DHCP/DNS 8.3 - 1,000 IP Nodes	ENT-9.1-DD-1K	Prime IP Express DHCP/DNS 9.1 - 1,000 IP Nodes	-
ENT-8.3-DD-200K	Prime IP Express DHCP/DNS 8.3 - 200,000 IP Nodes	ENT-9.1-DD-200K	Prime IP Express DHCP/DNS 9.1 - 200,000 IP Nodes	-
ENT-8.3-DD-25K	Prime IP Express DHCP/DNS 8.3 - 25,000 IP Nodes	ENT-9.1-DD-25K	Prime IP Express DHCP/DNS 9.1 - 25,000 IP Nodes	-
ENT-8.3-DD-50K	Prime IP Express DHCP/DNS 8.3 - 50,000 IP Nodes	ENT-9.1-DD-50K	Prime IP Express DHCP/DNS 9.1 - 50,000 IP Nodes	-
ENT-8.3-DD-5K	Prime IP Express DHCP/DNS 8.3 - 5,000 IP Nodes	ENT-9.1-DD-5K	Prime IP Express DHCP/DNS 9.1 - 5,000 IP Nodes	-
ENT-8.3-DD-UP100K	Prime IP Express UPG DHCP/DNS 8.3 - 100,000 IP Nodes	ENT-9.1-DD-UP100K	Prime IP Express UPG DHCP/DNS 9.1 - 100,000 IP Nodes	-
ENT-8.3-DD-UP10K	Prime IP Express UPG DHCP/DNS 8.3 - 10,000 IP Nodes	ENT-9.1-DD-UP10K	Prime IP Express UPG DHCP/DNS 9.1 - 10,000 IP Nodes	-
ENT-8.3-DD-UP200K	Prime IP Express UPG DHCP/DNS 8.3 - 200,000 IP Nodes	ENT-9.1-DD-UP200K	Prime IP Express UPG DHCP/DNS 9.1 - 200,000 IP Nodes	-
ENT-8.3-DD-UP25K	Prime IP Express UPG DHCP/DNS 8.3 - 25,000 IP Nodes	ENT-9.1-DD-UP25K	Prime IP Express UPG DHCP/DNS 9.1 - 25,000 IP Nodes	-
ENT-8.3-DD-UP50K	Prime IP Express UPG DHCP/DNS 8.3 - 50,000 IP Nodes	ENT-9.1-DD-UP50K	Prime IP Express UPG DHCP/DNS 9.1 - 50,000 IP Nodes	-
ENT-8.3-DD-UP5K	Prime IP Express UPG DHCP/DNS 8.3 - 5,000 IP Nodes	ENT-9.1-DD-UP5K	Prime IP Express UPG DHCP/DNS 9.1 - 5,000 IP Nodes	-
ENT-8.3-DHCP-100K	Prime IP Express DHCP 8.3 - 100,000 IP Leases	ENT-9.1-DHCP-100K	Prime IP Express DHCP 9.1 - 100,000 IP Leases	-
ENT-8.3-DHCP-10K	Prime IP Express DHCP 8.3 - 10,000 IP Leases	ENT-9.1-DHCP-10K	Prime IP Express DHCP 9.1 - 10,000 IP Leases	-
ENT-8.3-DHCP-200K	Prime IP Express DHCP 8.3 - 200K IP Leases	ENT-9.1-DHCP-200K	Prime IP Express DHCP 9.1 - 200K IP Leases	-
ENT-8.3-DHCP-25K	Prime IP Express DHCP 8.3 - 25,000 IP Leases	ENT-9.1-DHCP-25K	Prime IP Express DHCP 9.1 - 25,000 IP Leases	-
ENT-8.3-DHCP-50K	Prime IP Express DHCP 8.3 - 50,000 IP Leases	ENT-9.1-DHCP-50K	Prime IP Express DHCP 9.1 - 50,000 IP Leases	-
ENT-8.3-DHCP-5K	Prime IP Express DHCP 8.3 - 5,000 IP Leases	ENT-9.1-DHCP-5K	Prime IP Express DHCP 9.1 - 5,000 IP Leases	-
ENT-8.3-DHCP-U100K	Prime IP Express UPG DHCP 8.3 - 100,000 IP Leases	ENT-9.1-DHCP-U100K	Prime IP Express UPG DHCP 9.1 - 100,000 IP Leases	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
ENT-8.3-DHCP-U10K	Prime IP Express UPG DHCP 8.3 - 10,000 IP Leases	ENT-9.1-DHCP-U10K	Prime IP Express UPG DHCP 9.1 - 10,000 IP Leases	-
ENT-8.3-DHCP-U200K	Prime IP Express UPG DHCP 8.3 - 200K IP Leases	ENT-9.1-DHCP-U200K	Prime IP Express UPG DHCP 9.1 - 200K IP Leases	-
ENT-8.3-DHCP-U25K	Prime IP Express UPG DHCP 8.3 - 25,000 IP Leases	ENT-9.1-DHCP-U25K	Prime IP Express UPG DHCP 9.1 - 25,000 IP Leases	-
ENT-8.3-DHCP-U50K	Prime IP Express UPG DHCP 8.3 - 50,000 IP Leases	ENT-9.1-DHCP-U50K	Prime IP Express UPG DHCP 9.1 - 50,000 IP Leases	-
ENT-8.3-DHCP-U5K	Prime IP Express UPG DHCP 8.3 - 5,000 IP Leases	ENT-9.1-DHCP-U5K	Prime IP Express UPG DHCP 9.1 - 5,000 IP Leases	-
ENT-8.3-DNS-100K	Prime IP Express DNS 8.3 - 400,000 RRs	ENT-9.1-DNS-100K	Prime IP Express DNS 9.1 - 400,000 RRs	-
ENT-8.3-DNS-10K	Prime IP Express DNS 8.3 - 40,000 RRs	ENT-9.1-DNS-10K	Prime IP Express DNS 9.1 - 40,000 RRs	-
ENT-8.3-DNS-200K	Prime IP Express DNS 8.3 - 800,000 RRs	ENT-9.1-DNS-200K	Prime IP Express DNS 9.1 - 800,000 RRs	-
ENT-8.3-DNS-25K	Prime IP Express DNS 8.3 - 100,000 RRs	ENT-9.1-DNS-25K	Prime IP Express DNS 9.1 - 100,000 RRs	-
ENT-8.3-DNS-50K	Prime IP Express DNS 8.3 - 200,000 RRs	ENT-9.1-DNS-50K	Prime IP Express DNS 9.1 - 200,000 RRs	-
ENT-8.3-DNS-5K	Prime IP Express DNS 8.3 - 20,000 RRs	ENT-9.1-DNS-5K	Prime IP Express DNS 9.1 - 20,000 RRs	-
ENT-8.3-DNS-UP100K	Prime IP Express UPG DNS 8.3 - 400,000 RRs	ENT-9.1-DNS-UP100K	Prime IP Express UPG DNS 9.1 - 400,000 RRs	-
ENT-8.3-DNS-UP10K	Prime IP Express UPG DNS 8.3 - 40,000 RRs	ENT-9.1-DNS-UP10K	Prime IP Express UPG DNS 9.1 - 40,000 RRs	-
ENT-8.3-DNS-UP200K	Prime IP Express UPG DNS 8.3 - 800,000 RRs	ENT-9.1-DNS-UP200K	Prime IP Express UPG DNS 9.1 - 800,000 RRs	-
ENT-8.3-DNS-UP25K	Prime IP Express UPG DNS 8.3 - 100,000 RRs	ENT-9.1-DNS-UP25K	Prime IP Express UPG DNS 9.1 - 100,000 RRs	-
ENT-8.3-DNS-UP50K	Prime IP Express UPG DNS 8.3 - 200,000 RRs	ENT-9.1-DNS-UP50K	Prime IP Express UPG DNS 9.1 - 200,000 RRs	-
ENT-8.3-DNS-UP5K	Prime IP Express UPG DNS 8.3 - 20,000 RRs	ENT-9.1-DNS-UP5K	Prime IP Express UPG DNS 9.1 - 20,000 RRs	-
ENT-8.3-DNSCSH	Cisco Prime IP Express 8.3 DNS Caching Server	ENT-9.1-DNSCSH	Cisco Prime IP Express 9.1 DNS Caching Server	-

Product Migration Options

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at:

https://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco Prime IP Express 8.3 through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <https://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco End-of-Life Policy, go to:

https://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:

https://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<https://www.cisco.com/cisco/support/notifications.html>.

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