



End-of-Sale and End-of-Life Announcement for the Cisco Unified Workspace for Partners (CUWP), On- premises

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Overview

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Cisco announces the end-of-sale and end-of life dates for the Cisco Unified Workspace for Partners (CUWP), On-premises. The last day to order the affected product(s) is May 15, 2021 . Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Customers are encouraged to migrate to FLEX Calling and/or FLEX Contact Center. The links to the ordering guides for FLEX subscription and FLEX Contact Center are below.

Cisco Collaboration Flex Plan Ordering Guide: <https://www.cisco.com/c/en/us/products/collateral/unified-communications/spark-flex-plan/guide-c07-744224.html>

Cisco Collaboration FLEX Plan Contact Center: <https://www.cisco.com/c/en/us/products/collateral/customer-collaboration/guide-c07-741219.html>

Partners are recommended to purchase FLEX for internal use via the Cisco NFR Collaboration SaaS: <https://www.cisco.com/c/en/us/partners/incentives/standard-not-for-resale.html#~enroll>

End-of-life milestones

Table 1. End-of-Life Milestones and Dates for the Cisco Unified Workspace for Partners (CUWP), On-premises

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	April 15, 2021
End-of-Sale Date : App SW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	May 15, 2021
Last Ship Date : App SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	May 15, 2021
Last Date of Support : App SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	January 31, 2024

HW = Hardware

OS SW = Operating System Software

App. SW = Application Software

Product Part Numbers

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
R-CPW-BUNDLE-K9	CUWP UC for Partner Use	There is currently no replacement product available for this product.	-	-
L-PC11X-ANALYT-CPW	PC 11.x Analytics License for CUWP	There is currently no replacement product available for this product.	-	-
L-PC11X-MASS-CPW	PC 11.x Mass License for CUWP	There is currently no replacement product available for this product.	-	-
L-PC11X-PROV-CPW	PC 11.x Prov License for CUWP	There is currently no replacement product available for this product.	-	-
L-PC12-PR-CPW-PUT=	PC Provisioning-CWP-PUT=	There is currently no replacement product available for this product.	-	-
PC10X-CPWASSK9-PAK	PC10.6 Assurance-Analytics Electronic License PAK CWP	There is currently no replacement product available for this product.	-	-
PC10X-CPWPR-K9-PAK	PC10.6 Provisioning License PAK for CUWP	There is currently no replacement product available for this product.	-	-
PC11X-CPWASSK9-PAK	PC11.X Assurance-Analytics Electronic Image/License PAK	There is currently no replacement product available for this product.	-	-
PC11X-CPWPR-K9-PAK	PC11.X Provisioning License PAK for CUWP	There is currently no replacement product available for this product.	-	-
ADD-CPW-ORDER	Add-On CUWP Order	There is currently no replacement product available for this product.	-	-
CPW-25USR	CUWP UC for Partner Use - 25 Users	There is currently no replacement product	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
		available for this product.		
CPW-CCX10-PRE-SVR	CCX10.X PRE Server License	There is currently no replacement product available for this product.	-	-
CPW-CCX10X-P-1AGT	CUWP UC for Partner Use (Not ECS) - 1 CCX Prem Agt	There is currently no replacement product available for this product.	-	-
CPW-CCX11X-P-1AGT	CUWP UC for Partner Use (Not ECS) - 1 CCX Prem Agt	There is currently no replacement product available for this product.	-	-
NEW-CPW-ORDER	New or Reenrollment CUWP Order	There is currently no replacement product available for this product.	-	-
UPDATE-CPW-ORDER	Existing CUWP Feature Update Order	There is currently no replacement product available for this product.	-	-
JABG-CPW-10SBL-K9=	Jabber Guest for Cisco Partner Workspace 10 Session Bundle	There is currently no replacement product available for this product.	-	-
R-CSR10.X-K9-NFR	UC 10.X Partner Bundle NFR Kit-Orderable in Marketplace Only	CSR12.X-K9-DLT	UC 12.X Partner Demo/Lab/Training Kit-Marketplace Order Only	-
R-CSR11.X-K9-DLT	UC 11.X Partner Demo/Lab/Training Kit-Marketplace Order Only	CSR12.X-K9-DLT	UC 12.X Partner Demo/Lab/Training Kit-Marketplace Order Only	-
R-CSR11.X-K9-DLT=	UC 11.X Partner Demo/Lab/Training Kit-Marketplace Order Only	CSR12.X-K9-DLT	UC 12.X Partner Demo/Lab/Training Kit-Marketplace Order Only	-
R-CSR11.X-K9-NFR	UC 10.X Partner Bundle NFR Kit - Orderable Through Marketpla	CSR12.X-K9-DLT	UC 12.X Partner Demo/Lab/Training Kit-Marketplace Order Only	

Product Migration Options

Customers are encouraged to migrate to FLEX Calling and/or FLEX Contact Center. The links to the ordering guides for FLEX subscription and FLEX Contact Center are below.

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Service prices for Cisco products are subject to change after the product End of Sale date.

For More Information

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/products_end-of-life_policy.html

For more information about the Cisco Product Warranties, go to: http://www.cisco.com/en/US/products/prod_warranties_listing.html

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cisco/support/notifications.html>

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