End-of-Sale and End-of-Life Announcement for the Cisco Unified Workspace for Partners (CUWP), Cloud

Contents

Overview

EOL14407

Cisco announces the end-of-sale and end-of-life dates for the Cisco Unified Workspace for Partners (CUWP), Cloud. The last day to order the affected product(s) is December 31, 2021. The last day to renew or add to an existing subscription is December 31, 2021. Customers with active service contracts and subscriptions (as applicable) will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts and subscriptions (as applicable), support will be available under the terms and conditions of customers' service contract and subscription.

Partners are recommended to purchase FLEX for internal use via the Cisco NFR Collaboration SaaS: https://www.cisco.com/c/en/us/partners/incentives/standard-not-for-resale.html#~enroll.

End-of-life milestones

Table 1.   End-of-life milestones and dates for the Cisco Unified Workspace for Partners (CUWP), Cloud

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	October 1, 2021
End-of-Sale Date[*]	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	December 31, 2021
End of Change/Renewal Date[*]**: Subscription**	The last date to Renew or Add to an existing subscription.	December 31, 2021
Last Date of Support[**]**: Subscription**	The last date to receive applicable subscription entitlements, service and support for the product as entitled by active subscriptions and service contracts(as applicable) or by warranty terms and conditions. After this date, all subscription and support services for the product are unavailable, and the product becomes obsolete.	December 31, 2024

[*]The requested subscription start date needs to be on or before the End-of-Sale Date for new subscriptions, and on or before the End of Change/Renewal Date for subscription changes and renewals.

[**]The projected subscription term end date for new or changing subscriptions needs to be on or before the Last Date of Support.

Product part numbers

Table 2. Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
A-SPK-CUWP-CLOUD	Cloud CUWP (1)	See the Product Migration Options section below for detailed information on replacing this product.	–	–
A-SPK-C-X	Included Cloud Calling (1)	See the Product Migration Options section below for detailed information on replacing this product.	–	–
A-SPK-CCA-P-CUWP	Cloud Connected Audio Ports (1)	See the Product Migration Options section below for detailed information on replacing this product.	–	–
A-SPK-CMR-X	Included Collaboration Meeting Rooms (CMR) (1)	See the Product Migration Options section below for detailed information on replacing this product.	–	–
A-SPK-CS-TU-X	Included Toll Audio User (1)	See the Product Migration Options section below for detailed information on replacing this product.	–	–
A-SPK-CUWP-HUB-PRO	Pro Pack for Cisco Webex Control Hub (1)	See the Product Migration Options section below for detailed information on replacing this product.	–	–
A-SPK-CUWP-M	Business Messaging and Advanced Meetings for Partners	See the Product Migration Options section below for detailed information on replacing this product.	–	–
A-SPK-CUWP-M-PV	Business Messaging and Advanced Meetings for Partners - Prov	See the Product Migration Options section below for detailed information on replacing this product.	–	–

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
A-SPK-CUWP-TNU+	Included Toll Audio + User (1)	See the Product Migration Options section below for detailed information on replacing this product.	–	–
A-SPK-CUWP-TNU+I	Included Toll Audio + International User (1)	See the Product Migration Options section below for detailed information on replacing this product.	–	–
A-SPK-EE-X	Included Enterprise Edition (1)	See the Product Migration Options section below for detailed information on replacing this product.	–	–
A-SPK-EE-X-PV	Included Enterprise Edition - Provisioning	See the Product Migration Options section below for detailed information on replacing this product.	–	–
A-SPK-ND-BRD-CUWP	Webex Board	See the Product Migration Options section below for detailed information on replacing this product.	–	–
A-SPK-ND-SR-CUWP	Room Systems	See the Product Migration Options section below for detailed information on replacing this product.	–	–
A-SPK-TSP-CUWP	Enable TSP Audio	See the Product Migration Options section below for detailed information on replacing this product.	–	–
A-SPK-WXSTG-X	Included WebEx Storage (1)	See the Product Migration Options section below for detailed information on replacing this product.	–	–

Product migration options

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Service prices for Cisco products are subject to change after the product End-of-Sale date.

For more information

For more information about the Cisco End-of-Life Policy, go to: https://www.cisco.com/c/en/us/products/eos-eol-policy.html.

For more information about the Cisco Product Warranties, go to: https://www.cisco.com/c/en/us/products/warranty-listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: https://cway.cisco.com/mynotifications.

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