

## End-of-Sale and End-of-Life Announcement for the Cisco NetFlow Generation Appliance (NGA) 3240

EOL10412

Cisco announces the end-of-sale and end-of-life dates for the Cisco NetFlow Generation Appliance (NGA) 3240. The last day to order the affected product(s) is November 27, 2015. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

**Table 1.** End-of-Life Milestones and Dates for the Cisco NetFlow Generation Appliance (NGA) 3240

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	May 29, 2015
<b>End-of-Sale Date</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	November 27, 2015
<b>Last Ship Date: HW</b>	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	February 25, 2016
<b>End of Routine Failure Analysis Date: HW</b>	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	November 26, 2016
<b>End of New Service Attachment Date: HW</b>	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	November 26, 2016
<b>End of Service Contract Renewal Date: HW</b>	The last date to extend or renew a service contract for the product.	February 22, 2020
<b>Last Date of Support: HW</b>	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	November 30, 2020

HW = Hardware    OS SW = Operating System Software    App. SW = Application Software

**Table 2.** Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
NGA-4PRT-RAID-MEZZ	NGA 4-Port RAID Mezzanine Card	See the Product Migration Options section below for detailed information on replacing this product.	-	-
NGA-AIPCI01	NGA 2X10GbE Ethernet Adapter	See the Product Migration Options section below for detailed information on replacing this product.	-	-
NGA-CPU-E5-2680	NGA 2.70 GHz E5-2680 130W 8C/20MB Cache/DDR3 1600MHz	See the Product Migration Options section below for detailed information on replacing this product.	-	-
NGA-CPU-X5650	NGA 2.66GHz Xeon CPU 12MB cache DDR3 1333MHz	See the Product Migration Options section below for detailed information on replacing this product.	-	-
NGA-DIMM-8GB	NGA 8GB Memory Module	See the Product Migration Options section below for detailed information on replacing this product.	-	-
NGA-DP-ETH-10GBE	NGA Dual Port 10GbE Ethernet Adapter	See the Product Migration Options section below for detailed information on replacing this product.	-	-
NGA-HDD-1TB	NGA 1TB Hard Drive SAS 7.2K RPM	See the Product Migration Options section below for detailed information on replacing this product.	-	-
NGA-HDD-D1TBSATA	NGA 1TB Hard Drive SATA 7.2K RPM	See the Product Migration Options section below for detailed information on replacing this product.	-	-
NGA-MEM-1X082RY-A	NGA 8GB DDR3-1600-MHz Memory Module	See the Product Migration Options section below for detailed information on replacing this product.	-	-
NGA-PSU-650W	NGA 650W Power Supply	See the Product Migration Options section below for detailed information on replacing this product.	-	-
NGA-PSU2-650W-SB	NGA 650W Power Supply	See the Product Migration Options section below for detailed information on replacing this product.	-	-
NGA-RAID-11-C220	NGA RAID SAS 2008M-8i Mezz Card	See the Product Migration Options section below for detailed information on replacing this product.	-	-
NGA-SD-16G-C220	NGA 16GB SD Card Module for NGA	See the Product Migration Options section below for detailed information on replacing this product.	-	-
NGA-SW-NGA1.0N-K9	NetFlow Generation Software Version 1.0(2)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
NGA-TPM1	NGA TPM Module	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
NGA-TPM1-001	NGA TMP Module	See the Product Migration Options section below for detailed information on replacing this product.	-	-
NGA3240-K9	NetFlow Generation Appliance Generation-2	See the Product Migration Options section below for detailed information on replacing this product.	-	-
NGA3240-NXBUN-K9	NetFlow Generation Appliance (NGA) 3240	See the Product Migration Options section below for detailed information on replacing this product.	-	-

## Product Migration Options

Customers are encouraged to migrate to the Cisco NetFlow Generation Appliance (NGA) 3340. Information about this product can be found at: <http://www.cisco.com/c/en/us/products/cloud-systems-management/netflow-generation-3000-series-appliances/index.html>.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at [http://www.cisco.com/web/partners/incentives\\_and\\_promotions/tmp.html](http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html).

Customers may be able to continue to purchase the Cisco NetFlow Generation Appliance (NGA) 3240 through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: [http://www.cisco.com/web/about/ac227/ac228/ac231/about\\_cisco\\_takeback\\_recycling.html](http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html).

## For More Information

For more information about the Cisco End-of-Life Policy, go to: [http://www.cisco.com/en/US/products/products\\_end-of-life\\_policy.html](http://www.cisco.com/en/US/products/products_end-of-life_policy.html).

For more information about the Cisco Product Warranties, go to: [http://www.cisco.com/en/US/products/prod\\_warranties\\_listing.html](http://www.cisco.com/en/US/products/prod_warranties_listing.html).

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cisco/support/notifications.html>.

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