End-of-Sale and End-of-Life Announcement for the Cisco Network Analysis Module 2404, 2420, and 2440 Appliances

EOL12964 - Amended

Cisco announces the end-of-sale and end-of-life dates for the Cisco Network Analysis Module 2404, 2420, and 2440 Appliances. The last day to order the affected product(s) is June 15, 2019. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Table 1. End-of-Life Milestones and Dates for the Cisco Network Analysis Module 2404, 2420, and 2440 Appliances

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	March 15, 2019
End-of-Sale Date: HW, App SW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	June 15, 2019
Last Ship Date: HW, App SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	September 14, 2019
End of SW Maintenance Releases Date: HW, App SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	June 15, 2020
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	June 15, 2020
End of New Service Attachment Date: HW, App SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	June 15, 2020
End of Service Contract Renewal Date: App SW	The last date to extend or renew a service contract for the product.	September 11, 2021
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	September 11, 2023
Last Date of Support: App SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	June 30, 2022
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	June 30, 2024

HW = Hardware   OS SW = Operating System Software   App. SW = Application Software

Table 2.   Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description
NAM-APP-SW-6.22-K9	Cisco Prime NAM Software Version 6.2.2 for Appliances
NAM-APPL-SW-6.3-K9	^Cisco Prime NAM Software Version 6.3 for Appliances
NAM-APPLSW-6.32-K9	Cisco Prime NAM Software Version 6.3(2) for Appliances
NAM-APPLSW-6.4-K9	Cisco Prime NAM Software Version 6.4 for Appliances
NAM-APPLSW1-6.2-K9	Cisco Prime NAM Software Version 6.2 for Appliances
NAM24-8PHD1T7K12G	8 pack 1TB SAS 2.5 inch HDD/hot plug/drive sled mounted
NAM24-8PHDD-1TBSAS	8 pack 1TB SAS 2.5 inch HDD/hot plug/drive sled mounted
NAM24-CPU-E52660D	2.60 GHz E5-2660 v3/105W 10C/25MB Cache/DDR4 2133MHz
NAM24-HD1T7K12G	1 TB 12G SAS 7.2K RPM SFF HDD
NAM24-HD1T7K12G=	1 TB 12G SAS 7.2K RPM SFF HDD
NAM24-HDD-1TBSAS	1TB SAS 7.2K RPM 2.5 inch HDD/hot plug/drive sled mounted
NAM24-HDD-1TBSAS=	^1TB SAS 7.2K RPM 2.5 inch HDD/hot plug/drive sled mounted
NAM24-ML-1X324RUA	32GB DDR4-2133-MHz LRDIMM/PC4-17000/quad rank/x4/1.2v
NAM24-MLOM-CSC-02	NAM 2400: Cisco UCS VIC1227 VIC MLOM - Dual Port 10Gb SFP+
NAM24-MR-1X161RV-A	16GB DDR4-2400-MHz RDIMM/PC4-19200/single rank/x4/1.2v
NAM24-MR-1X162RU-A	16GB DDR4-2133-MHz RDIMM/PC4-17000/dual rank/x4/1.2v
NAM24-MR-1X322RV-A	32GB DDR4-2400-MHz RDIMM/PC4-17000/quad rank/x4/1.2v
NAM24-MRAID12G	NAM 2400: Cisco 12G SAS Modular Raid Controller
NAM24-MRAID12G-4GB	NAM2400: 12Gbps SAS 4GB FBWC Cache module (Raid 0/1/5/6)
NAM24-MRAID12G-512	NAM2404Cisco 12Gbps SAS 512MB FBWC Cache module (Raid 0/1/5)
NAM24-N20-BBLKD	UCS 2.5 inch HDD blanking panel
NAM24-NT20E3-2-PTP	Napatech NT20E3-2-PTP 2x10G card
NAM24-NT40E3-4-PT=	Napatech NT40E3-4-PTP 4x10G card Spare
NAM24-NT40E3-4-PTP	Napatech NT40E3-4-PTP 4x10G card
NAM24-NT4E-4	Capture Adapter with 4x1G ports (SFP)
NAM24-NT4E-4=	Capture Adapter with 4x1G ports (SFP)
NAM24-NT4E-4T	Capture Adapter with 4x1G ports (RJ45)
NAM24-NT4E-4T=	Capture Adapter with 4x1G ports (RJ45)
NAM24-PCI-1B-240M4	Right PCIe Riser Board (Riser 1) (3 x8) for 6 PCI slots
NAM24-PSU-BLKP1U	Power Supply Blanking Panel for C220 M4 servers
NAM24-PSU-BLKP240	Power Supply Blanking Panel for C240 M4 servers
NAM24-PSU1-770W	770W AC Hot-Plug Power Supply for 1U C-Series Rack Server
NAM24-PSU1-770W=	770W AC Hot-Plug Power Supply for 1U C-Series Rack Server
NAM24-PSU2V2-1200W	NAM2400: 1200W / 800W V2 AC Power Supply
NAM24-PSUV2-1200W=	NAM2400: 1200W / 800W V2 AC SPARE Power Supply
NAM24-SAS9300-8E	Cisco 12G SAS HBA with 8 external ports
NAM24-SD-32-C220	NAM 32GB SD Card Module
NAM24-TPM2-001	NAM TPM Module
NAM2404-K9	Cisco Prime NAM 2404 Appliance, 4x1GbE, 8 TB storage
NAM2404-K9=	Cisco Prime NAM 2404 Appliance, 4x1GbE, 8 TB storage
NAM2404-RJ45-K9=	Cisco Prime NAM 2404 Appliance, RJ45 4x1GbE, 8 TB storage

End-of-Sale Product Part Number	Product Description
NAM2404-SFP-K9=	Cisco Prime NAM 2404 Appliance, SFP 4x1GbE, 8 TB storage
NAM2420-K9	Cisco Prime NAM 2420 Appliance, 2x10GbE
NAM2420-K9=	Cisco Prime NAM 2420 Appliance, 2x10GbE
NAM2440-K9	Cisco Prime NAM 2440 Appliance, 4x10GbE
NAM2440-K9=	Cisco Prime NAM 2440 Appliance, 4x10GbE
NAM25-SD-32G-S	32GB SD Card for UCS servers

Product Migration Options

There is no replacement available for the Cisco Network Analysis Module 2404, 2420, and 2440 Appliances at this time.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at:
https://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco Network Analysis Module 2404, 2420, and 2440 Appliances through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to:
https://www.cisco.com/go/eos.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:
https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco End-of-Life Policy, go to:
https://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:
https://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:
https://www.cisco.com/cisco/support/notifications.html.

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