



The bridge to possible

Product bulletin
Cisco public

Cisco announces the End-of-Life (EoL) dates for the Cisco IOT Device Manager (DM) versions 5.0 to 5.4.

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Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1.

Table 1 describes the end-of-life milestones, definitions, and dates for the affected software image(s).

Table 2 lists the software image numbers affected by this announcement.

Table 1. End-of-life milestones and dates for the Cisco IOT Device Manager (DM) 5.0 to 5.4

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	April 6 th , 2020
End of SW Maintenance Date: App SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	September 30 th , 2021
Last Date of Support: App SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	September 30 th , 2023

App. SW = Application Software

*Customers will not be able to download IOT DM versions 5.0 to 5.4 after September 30th, 2021 from Cisco software download center.

Table 2. Software image versions affected by this announcement

End-of-Life image versions	Software Description	Replacement image version	Replacement software Description
IoT-DM 5.0	IoT DM App SW 5.0	IoT-DM 5.5	IoT DM App SW
IoT-DM 5.1	IoT DM App SW 5.1	IoT-DM 5.5	IoT DM App SW
IoT-DM 5.2	IoT DM App SW 5.2	IoT-DM 5.5	IoT DM App SW
IoT-DM 5.3	IoT DM App SW 5.3	IoT-DM 5.5	IoT DM App SW
IoT-DM 5.4	IoT DM App SW 5.4	IoT-DM 5.5	IoT DM App SW

All the existing products supported in Cisco IOT (DM) version 5.0 to 5.4 will continue to be supported in the newer releases.

Software migration options

Customers are encouraged to migrate to Cisco IoT Device Manager version 5.5 or later.

For more information

For more information about the Cisco End-of-Life Policy, go to:

https://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:

https://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<https://www.cisco.com/cisco/support/notifications.html>.

Subscribe for RSS notifications for end-of-life and end-of-sale notices

To subscribe to the End-of-Life and End-of-Sale RSS Feed, insert the following URL into your RSS application:

https://www.cisco.com/web/feeds/products/end_of_life_rss.xml.

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San Jose, CA

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