

End-of-Sale and End-of-Life Announcement for the Cisco DNA Center Appliance DN1 (M4)



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Overview

EOL12941 - Amended

Cisco announces the end-of-sale and end-of-life dates for the Cisco DNA Center Appliance DN1 (M4). The last day to order the affected product(s) is June 15, 2019. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

End-of-life milestones

Table 1. End-of-life milestones and dates for Cisco DNA Center Appliance DN1 (M4)

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	February 15, 2019
End-of-Sale Date: HW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	June 15, 2019
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	September 14, 2019
End of SW Maintenance Releases Date: HW*	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	March 31, 2025
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	June 15, 2020
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	June 15, 2020
End of Service Contract Renewal Date: HW**	The last date to extend or renew a service contract for the product.	February 28, 2025
Last Date of Support: HW***	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	March 31, 2025

HW = Hardware

OS SW = Operating System Software

App. SW = Application Software

* Limited SW support extended from June 15th 2022 to 31st March 2025

- Limited SW support provided to customers with limitations to features supported.
- SW versions released after June 15 2022 will be compatible with DN1 appliance listed in the bulletin, except for features that are dependent on the replacement appliance(Cisco DNA Center Appliance (Gen 2) or subsequent generations)
- Before installing or upgrading software versions, it is recommended that users refer to the Release notes of the Software version for any exclusions.

** Service Contract Renewal Date from September 11, 2023 to 28th Feb 2025

*** Last date of Support HW from June 30, 2024, to 31st March 2025

Product Part Numbers

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
DN1-CPU	^2.20 GHz E5-2699 v4/145W 22C/55MB Cache/DDR4 2400MHz	See the Product Migration Options section below for detailed information on replacing this product.	-	-
DN1-CPU-E52699E	2.20 GHz E5-2699 v4/145W 22C/55MB Cache/DDR4 2400MHz	See the Product Migration Options section below for detailed information on replacing this product.	-	-
DN1-CPU-E52699E=	2.20 GHz E5-2699 v4/145W 22C/55MB Cache/DDR4 2400MHz	See the Product Migration Options section below for detailed information on replacing this product.	-	-
DN1-CPU=	^2.20 GHz E5-2699 v4/145W 22C/55MB Cache/DDR4 2400MHz	See the Product Migration Options section below for detailed information on replacing this product.	-	-
DN1-HW-APL	Cisco DNA Center Appliance	DN2-HW-APL	Cisco Catalyst Center Appliance (Gen 2) - 44 Core	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
DN1-HW-APL-U	Cisco DNA Center Appliance -- Upgrade	DN2-HW-APL-U	Cisco Catalyst Center Appliance 44 Core -- Upgrade (Gen 2)	-
DN1-HW-APL-U=	DNA Center Appliance	See the Product Migration Options section below for detailed information on replacing this product.	-	-
DN1-HW-APL=	Spare Cisco DNA Center Appliance	See the Product Migration Options section below for detailed information on replacing this product.	-	-
DN1-MCACHE	^Cisco 12Gbps SAS 4GB FBWC Cache module (Raid 0/1/5/6)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
DN1-MCACHE=	^Cisco 12Gbps SAS 4GB FBWC Cache module (Raid 0/1/5/6)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
DN1-MEM	^32GB DDR4-2400-MHz	See the Product Migration Options section below for detailed information on replacing this product.	-	-
DN1-MEM=	^32GB DDR4-2400-MHz	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
DN1-MLOM	^VIC1227 VIC MLOM - Dual Port 10Gb SFP+	See the Product Migration Options section below for detailed information on replacing this product.	-	-
DN1-MLOM-CSC-02	Cisco UCS VIC1227 VIC MLOM - Dual Port 10Gb SFP+	See the Product Migration Options section below for detailed information on replacing this product.	-	-
DN1-MLOM-CSC-02=	Cisco UCS VIC1227 VIC MLOM - Dual Port 10Gb SFP+	See the Product Migration Options section below for detailed information on replacing this product.	-	-
DN1-MLOM=	^VIC1227 VIC MLOM - Dual Port 10Gb SFP+	See the Product Migration Options section below for detailed information on replacing this product.	-	-
DN1-MR-1X322RV-A	32GB DDR4-2400-MHz RDIMM/PC4-19200/dual rank/x4/1.2v	See the Product Migration Options section below for detailed information on replacing this product.	-	-
DN1-MR-1X322RV-A=	32GB DDR4-2400-MHz RDIMM/PC4-19200/dual rank/x4/1.2v	See the Product Migration Options section below for detailed information on replacing this product.	-	-
DN1-MRAID	^Cisco 12G SAS Modular Raid Controller	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
DN1-MRAID12G	Cisco 12G SAS Modular Raid Controller	See the Product Migration Options section below for detailed information on replacing this product.	-	-
DN1-MRAID12G-4GB	Cisco 12Gbps SAS 4GB FBWC Cache module (Raid 0/1/5/6)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
DN1-MRAID12G-4GB=	Cisco 12Gbps SAS 4GB FBWC Cache module (Raid 0/1/5/6)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
DN1-MRAID12G=	Cisco 12G SAS Modular Raid Controller	See the Product Migration Options section below for detailed information on replacing this product.	-	-
DN1-MRAID=	^Cisco 12G SAS Modular Raid Controller	See the Product Migration Options section below for detailed information on replacing this product.	-	-
DN1-PS	^770W AC Hot-Plug Power Supply	See the Product Migration Options section below for detailed information on replacing this product.	-	-
DN1-PS=	^770W AC Hot-Plug Power Supply	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
DN1-PSU1-770W	Cisco UCS 770W AC Power Supply for Rack Server	See the Product Migration Options section below for detailed information on replacing this product.	-	-
DN1-PSU1-770W=	Cisco UCS 770W AC Power Supply for Rack Server	See the Product Migration Options section below for detailed information on replacing this product.	-	-
DN1-S3260-G3SD48	UCS S3260 480G Boot SSD (Micron 6G SATA)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
DN1-S3260-G3SD48=	UCS S3260 480G Boot SSD (Micron 6G SATA)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
DN1-SD-32G-S	32GB SD Card for UCS servers	See the Product Migration Options section below for detailed information on replacing this product.	-	-
DN1-SD-32G-S=	32GB SD Card for UCS servers	See the Product Migration Options section below for detailed information on replacing this product.	-	-
DN1-SD19TBKSS-EV	1.9TB 2.5 inch Enterprise Value 6G SATA SSD(1 FWPD)-PM863	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
DN1-SD19TBKSS-EV=	1.9TB 2.5 inch Enterprise Value 6G SATA SSD(1 FWPD)-PM863	See the Product Migration Options section below for detailed information on replacing this product.	-	-
DN1-SD480GBIS6-EV	480GB 2.5 inch Enterprise Value 6G SATA SSD	See the Product Migration Options section below for detailed information on replacing this product.	-	-
DN1-SD480GBIS6-EV=	480GB 2.5 inch Enterprise Value 6G SATA SSD	See the Product Migration Options section below for detailed information on replacing this product.	-	-
DN1-SD480GBKS4-EV	480 GB 2.5 inch Enterprise Value 6G SATA SSD	See the Product Migration Options section below for detailed information on replacing this product.	-	-
DN1-SD480GBKS4-EV=	480 GB 2.5 inch Enterprise Value 6G SATA SSD	See the Product Migration Options section below for detailed information on replacing this product.	-	-
DN1-SSD1	^1.9TB 2.5 inch Enterprise Value 6G SATA SSD	See the Product Migration Options section below for detailed information on replacing this product.	-	-
DN1-SSD1=	^1.9TB 2.5 inch Enterprise Value 6G SATA SSD	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
DN1-SSD2	^480 GB 2.5 inch Enterprise Value 6G SATA SSD	See the Product Migration Options section below for detailed information on replacing this product.	-	-
DN1-SSD2=	^480 GB 2.5 inch Enterprise Value 6G SATA SSD	See the Product Migration Options section below for detailed information on replacing this product.	-	-
DN1-SW-1.0	Cisco DNA Center SW 1.0	See the Product Migration Options section below for detailed information on replacing this product.	-	-
DN1-SW-1.1	Cisco DNA Center SW 1.1	See the Product Migration Options section below for detailed information on replacing this product.	-	-
DN1-SW-1.2	Cisco DNA Center SW 1.2	See the Product Migration Options section below for detailed information on replacing this product.	-	-
DN1-TPM2-002	Trusted Platform Module 2.0 for UCS servers	See the Product Migration Options section below for detailed information on replacing this product.	-	-
DN1-TPM2-002=	Trusted Platform Module 2.0 for UCS servers	See the Product Migration Options section below for detailed information on replacing this product.	-	-

Product migration options

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at

https://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco DNA Center Appliance DN1 (M4) through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <https://www.cisco.com/go/eos>.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For more information

For more information about the Cisco End-of-Life Policy, go to: <https://www.cisco.com/c/en/us/products/eos-eol-policy.html>.

For more information about the Cisco Product Warranties, go to: <https://www.cisco.com/c/en/us/products/warranty-listing.html>.

To subscribe to receive end-of-life/end-of-sale information, go to: <https://cway.cisco.com/mynotifications>.

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