

Cisco Unity Connection RTMT Trace-Standorte über CLI

Einführung

In diesem Dokument werden die Dateipfade zum Sammeln von Protokollen aus der Cisco Unity Connection (CUC)-CLI beschrieben, wenn RTMT nicht verfügbar oder zugänglich ist.

Voraussetzungen

Anforderungen

Für dieses Dokument bestehen keine speziellen Anforderungen.

Verwendete Komponenten

Die Informationen in diesem Dokument basieren auf CUC 10.x, 11.x, 12.x

Die Informationen in diesem Dokument wurden von den Geräten in einer bestimmten Laborumgebung erstellt. Alle in diesem Dokument verwendeten Geräte haben mit einer leeren (Standard-)Konfiguration begonnen. Wenn Ihr Netzwerk in Betrieb ist, stellen Sie sicher, dass Sie die potenziellen Auswirkungen eines Befehls verstehen.

Hintergrundinformationen

CUC bietet das Real-Time Monitoring Tool (RTMT), um die Trace-Erfassung zu vereinfachen. RTMT stellt eine Liste logischer Namen bereit, mit denen Benutzer einen Dienstnamen auswählen und Ablaufverfolgungen für die ausgewählten Dienste erfassen können. Manchmal ist es hilfreich, die Dateien direkt über die CLI zu finden. In diesem Dokument werden die RTMT-Kontrollkästchen den CLI-Dateispeicherorten zugeordnet. Ablaufverfolgungsdateien und -speicherorte können je nach Version variieren. Dieses Dokument ist jedoch korrekt für CUC 11.5

Verwenden Sie diese Pfade, um die Protokolle über CUC Secure Shell (SSH) abzurufen.

Hinweis: Stellen Sie vor der Protokollierung sicher, dass der externe SFTP-Server konfiguriert und zugänglich ist.

Hinweis: CUC^{*} : Obwohl dieser Service in Cisco Unified Serviceability angezeigt wird, unterstützt der Service Cisco Unity Connection nicht.

⁺⁺ : Nur für Version 12.x verfügbar

^{**} : Nur ab Version 12.5 verfügbar

| Services | CLI-Befehle | Anwendung, auf der diese Dienste ausgeführt werden |
|--|---|--|
| Synchronisierungsdienst für Verbindungsstellen | file get activelog cuc/diag_CUCESync* | CUC |
| Connection CM Database Event Listener | Datei getactivelogcuc/diag_CuCmDbEventListener | CUC |
| Connection Conversation Manager | file get activelog cuc/diag_CuCsMgr* | CUC |
| VerbindungsDB | file get activelog cuc/informix.log | CUC |
| Connection DB-EreignisPublisher | file get activelog cuc/diag_DbEventPublisher* | CUC |
| Verbindungs-Datenbankproxy | file get activelog cuc/diag_CuDbProxy* | CUC |
| Connection Digital Networking Replication | file get activelog cuc/diag_CuReplicator_* | CUC |
| Verbindungsdateisynchronisierung | file get activelog cuc/diag_CuFileSync* | CUC |
| Connection Groupware Caching-Service | file get activelog cuc/diag_CuGalSvc* | CUC |
| Verbindung IMAP-Server | file get activelog cuc/diag_CuImapSvr* | CUC |
| Verbindungsgrad | file get activelog jety* | CUC |
| Connection License Manager-Server | file get activelog cuc/diag_CuLicMgrSvr* | CUC |
| Verbindung Mailbox-Synchronisierung | file get activelog cuc/diag_CuMbxSync* | CUC |
| Link Message Transfer Agent | file get activelog cuc/diag_CuMta* | CUC |
| VerbindungsMixer | file get activelog cuc/diag_CuMixer* | CUC |
| Verbindungsbenachrichtigung | file get activelog cuc/diag_CuNotifier* | CUC |
| Verbindungsberichte - Datensicherung | file get activelog cuc/diag_CuReportDataHarvester* | CUC |
| Verbindung - SMTP-Agent | file get activelog cuc/diag_SMTP* | CUC |
| Role Manager für Verbindungsserver | file get activelog cuc/diag_CuSrm* | CUC |
| Connection Smart License Manager Server + | file get activelog cuc/diag_CuSImSvr* | CUC |
| Connection SpeechView-Prozessor | file get activelog cuc/diag_SttService_* | CUC |
| Verbindungs-System-Agent | file get activelog cuc/diag_CuSysAgent* | CUC |
| Verbindung der Tomcat-Anwendung | file get activelog cuc/diag_tomcat | CUC |
| Verbindung | | |
| Spracherkennungs-Transport | file get activelog cuc/diag_cuvrt_* | CUC |
| Connection Voice Recognizer | file get activelog cuc/diag_NSSserver_* | CUC |
| Boot-Protokolle | file get activelog syslog/boot* | CUC/CUCM |
| Cisco AMC-Service | file get activelog cm/trace/amc/log4j/amc* | CUC/CUCM |
| Cisco AMC-Service-Warnprotokoll | file get activelog cm/log/amc/AlertLog/* | CUC/CUCM |
| Cisco AMC Service-Anrufprotokoll | file get activelog cm/log/amc/CallLog/* | CUC/CUCM |

| | | |
|--|---|-----------|
| Cisco AMC Service DeviceLog | file get activelog cm/log/amc/DeviceLog/* | CUC/CUCM |
| Cisco AMC Service-PPRLog | file get activelog cm/log/amc/PPRLog/* | CUC/CUCM |
| Cisco AMC Service Server-Protokoll | file get activelog cm/log/amc/ServerLog/* | CUC/CUCM |
| Cisco AMC Service-Protokoll | file get activelog cm/log/amc/ServiceLog/* | CUC/CUCM |
| Cisco AXL-Webservice | file get activelog tomcat/logs/axl/log4j/axl* | CUC/CUCM |
| Cisco Abbr. Transaction Spooling | file get activelog cm/log/informationMix/ats* | CUC/CUCM |
| Cisco Audit Event Service | file get activelog cm/trace/auditlog/sdi/audittrace* | CUC/CUCM |
| Cisco Audit-Protokolle | file get activelog audit/AuditApp/Audit* file get activelog audit/vos/* | CUC/CUCM |
| Cisco CAR Web Service | file get activelog tomcat/logs/car/log4j/car* | CUC/CUCM |
| Cisco CCM DBL-Webbibliothek | file get activelog tomcat/logs/dbl/log4j/dbl* | CUC/CUCM |
| Cisco CCM NCS-Webbibliothek | file get activelog tomcat/logs/ncs/log4j/ncs* | CUC/CUCM |
| Cisco CCM PD-Webservice | file get activelog tomcat/logs/pd/log4j/pd* | CUC/CUCM |
| Cisco CCMAdmin-Webservice | file get activelog tomcat/logs/ccmadmin/log4j/ccmadmin* | CUC/CUCM |
| Cisco CCMRealm-Webservice | file get activelog tomcat/logs/ccmrealm/log4j/ccmrealm* | CUC/CUCM |
| Cisco CCMService-Webservice | file get activelog tomcat/logs/ccmservice/log4j/ccmservice* | CUC/CUCM |
| Cisco CCMUser-Webservice | file get activelog tomcat/logs/ccmuser/log4j/ccmuser* | CUC/CUCM |
| Cisco CDP | file get activelog cm/trace/cdp/sdi/cdpd* file get activelog cm/trace/cdragent/log4j/cdragent*.log | CUC*/CUCM |
| Cisco CDP-Agent | file get activelog cm/trace/cdragent/log4j/cdragentThreadDump.log | CUC*/CUCM |
| Cisco CallManager Cisco IP-Telefondienste | file get activelog tomcat/logs/ccmcip/log4j/ccmcip* | CUC/CUCM |
| Benachrichtigung über Cisco Zertifikatänderung | file get activelog platform/log/certCN* | CUC/CUCM |
| Cisco Certificate Change Notification Service | file get activelog platform/log/certCN* | CUC/CUCM |
| Cisco Change Credential-Anwendung | file get activelog tomcat/logs/changecredential/log4j/changepin* | CUC/CUCM |
| Cisco Common User Interface | file get activelog tomcat/logs/cui/log4j/cui* | CUC/CUCM |
| Cisco ControlCenter-CLI | file get activelog cm/trace/ccmservice/log4j/ccmservice* | CUC/CUCM |
| Cisco DRF lokal | file get activelog platform/drf/trace/drfLA* | CUC/CUCM |
| Cisco DRF-Master | file get activelog platform/drf/trace/drfMA.log file get activelog platform/drf/log* | CUC/CUCM |
| CLI-Ausgabe der Cisco Datenbank | file get activelog cm/trace/dbl/* | CUC/CUCM |
| Cisco Datenbank-Installations-Service | file get activelog cm/trace/dbl/sdi/*.sql.log file get activelog cm/trace/dbl/sdi/installdb/dbl_installdb* | CUC/CUCM |

| | | |
|-------------------------------------|---|-----------|
| | file get activelog cm/trace/dbl/sdi/installdb*.log.err | |
| Cisco Database Layer Monitor | file get activelog cm/trace/dbl/sdi/dbmon* | CUC/CUCM |
| Cisco Datenbank-Trace | file get activelog cm/trace/dbl/sdi/dbl*.log | CUC/CUCM |
| Cisco Database Notification Service | file get activelog cm/trace/dbl/sdi/dbnotify* | CUC/CUCM |
| | file get activelog cm/trace/dbl/sdi/replication_scripts_output.log | |
| Cisco Database Replicator Trace | file get activelog cm/trace/dbl/sdi/startrpc.log file get activelog cm/trace/dbl/*.log file get activelog cm/trace/dbl/sdi/dblrpc* | CUC/CUCM |
| Cisco Geräte-Aktivierungsservice ** | file get activelog tomcat/logs/ccact/log4j* | CUC*/CUCM |
| Cisco Dialed Number Analyzer | file get activelog tomcat/logs/dna/log4j* | CUC/CUCM |
| Cisco Dialed Number Analyzer-Server | file get activelog cm/trace/dnaserver/sdi* | CUC/CUCM |
| Cisco DirSync | file get activelog cm/trace/dirsync/log4j/dirsync* | CUC/CUCM |
| Cisco Discovery Responder-Service | file get activelog /platform/log/mdns* | CUC/CUCM |
| Cisco E911-Service | file get activelog tomcat/logs/e911proxy/log4j/e911proxy* | CUC/CUCM |
| Cisco Extension Mobility | file get activelog tomcat/logs/em/log4j/emservice* | CUC*/CUCM |
| Cisco Extension Mobility-Anwendung | file get activelog tomcat/logs/em/log4j/emapp* | CUC*/CUCM |
| Cisco External Call Control Service | file get activelog tomcat/logs/cucmeccs/log4j/cucmeccs* | CUC/CUCM |
| Cisco GRT Communication-Webservice | file get activelog tomcat/logs/grt/log4j/grt* | CUC/CUCM |
| Cisco Informix-Datenbankservice | file get activelog cm/log/informix* | CUC/CUCM |
| | file get activelog tomcat/logs/ipma/log4j/ipma_ChangeLog.log | |
| Cisco IP Manager Assistant | file get activelog tomcat/logs/ipma/log4j/service.log file get activelog tomcat/logs/ipma/log4j/ipma_CtiClient.log file get activelog tomcat/logs/ipma/log4j/ipma_Security.log | CUC/CUCM |
| Cisco Log Partition Monitoring Tool | file get activelog cm/trace/lpm/sdi/lpm* | CUC/CUCM |
| Cisco Log4jinit-Server | file get activelog tomcat/logs/log4jinit/log4j/log4jinit* | CUC/CUCM |
| Cisco RIS-Datensammlung | file get activelog cm/trace/ris/sdi/ris.txt | CUC/CUCM |
| Cisco RIS Data Collector PerfMonLog | file get activelog cm/log/ris/csv/PerfMon.cs | CUC/CUCM |
| Cisco RTMT-Webdienst | file get activelog tomcat/logs/rtmt/log4j/rtmt* | CUC/CUCM |
| Cisco RisBean-Bibliothek | file get activelog tomcat/logs/risbohne/log4j/risbohne* | CUC/CUCM |
| Rollenbasierte Sicherheit von Cisco | file get activelog tomcat/logs/rbs/log4j/rbsaccess* | CUC/CUCM |

| | | |
|--|---|-----------|
| Cisco Row Information Spooling | file get activelog cm/log/informix/ris/** | CUC/CUCM |
| Cisco SOAP-Webservice | file get activelog tomcat/logs/soap/csv/*.csv file get activelog tomcat/logs/soap/log4j/soap* | CUC/CUCM |
| Cisco SOAP-Nachrichtendienst | file get activelog tomcat/logs/soapmessage/log4j/soapmessage* file get activelog platform/log/ssoApp* | CUC/CUCM |
| Cisco SSO | file get activelog sso/policyagent/ file get activelog tomcat/logs/ssosp/log4j/*.log | CUC/CUCM |
| Cisco Serviceability Reporter | file get activelog cm/trace/rtmtreporter/log4j/rtmtreporter.log | CUC/CUCM |
| Cisco Serviceability Reporter AlertReport | file get activelog cm/report/rtmtreporter/AlertRep/AlertRep* | CUC/CUCM |
| Cisco Serviceability Reporter CallActivitiesReport | file get activelog cm/report/rtmtreporter/CallActivitiesReport/CallActivitiesReport* | CUC/CUCM |
| Cisco Serviceability Reporter DeviceReport | file get activelog cm/report/rtmtreporter/DeviceRep/DeviceRep* | CUC/CUCM |
| PPRR-Bericht für Cisco Serviceability Reporter | file get activelog cm/report/rtmtreporter/PerformanceRep/PerformanceRep* | CUC/CUCM |
| Cisco Serviceability Reporter ServerReport | file get activelog cm/report/rtmtreporter/ServerRep/ServerRep* | CUC/CUCM |
| Cisco Serviceability Reporter Service Report | file get activelog cm/report/rtmtreporter/ServiceRep/ServiceRep* | CUC/CUCM |
| Cisco Stored Procedure Trace | file get activelog cm/trace/dbl/sdi/spltrace* | CUC/CUCM |
| Cisco Syslog-Agent | file get activelog cm/trace/syslogmib/sdi/syslogmib* file get activelog tomcat/logs/catalina*.* file get activelog tomcat/logs/host-manager* file get activelog tomcat/logs/admin* file get activelog tomcat/logs/diagnose-memory.* | CUC*/CUCM |
| Cisco Tomcat | file get activelog tomcat/logs/diagnose-info* file get activelog tomcat/logs/localhost_access*.txt file get activelog tomcat/logs/manager.* file get activelog tomcat/logs/diagnose-threads*. file get activelog tomcat/logs/*.hprof file get activelog tomcat/logs/localhost*.log | CUC/CUCM |
| Cisco Tomcat-Sicherheitsprotokolle | file get activelog tomcat/logs/security/log4j/security* | CUC/CUCM |
| Cisco Tomcat Stats-Servlet | file get activelog tomcat/logs/tomcatstats/log4j/tomcatstats* | CUC/CUCM |
| Cisco Trace Collection-Service | file get activelog cm/trace/tct/log4j/tct* | CUC/CUCM |
| Cisco Trust Verification-Service | file get activelog cm/trace/tvs/sdi/tvs* | CUC/CUCM |
| Cisco UXL-Webservice | file get activelog tomcat/logs/uxl/log4j/UXL* | CUC/CUCM |
| Cisco Unified Mobile Voice Access Service | file get activelog tomcat/logs/ccmivr/log4j/ccmivr* | CUC/CUCM |
| Cisco Unified OS Admin | file get activelog | CUC/CUCM |

| | | |
|---|---|-----------|
| Web Service | tomcat/logs/cmplatform/log4j/cmplatform* | |
| Cisco Unified OS-Plattform-API | file get activelog tomcat/logs/platform-api/log4j/platform-api* | CUC/CUCM |
| Cisco Unified Reporting Web Service | file get activelog tomcat/logs/cucreports/log4j/cucreports* | CUC/CUCM |
| Cisco Benutzerdatendienste | file get activelog tomcat/logs/cucm-uds/log4j/cucm-uds* | CUC/CUCM |
| Cisco WebDialer-Webservice | file get activelog tomcat/logs/webdialer/log4j/webdialer* | CUC/CUCM |
| Cisco WebDialerUmleitungs-Webservice | file get activelog tomcat/logs/redirector/log4j/redirector* | CUC/CUCM |
| Cron-Protokolle | file get activelog syslog/cron* | CUC/CUCM |
| Ereignisanzeige-Anwendungsprotokoll | file get activelog syslog/CiscoSyslog* | CUC/CUCM |
| Ereignisanzeige - Systemprotokoll | file get activelog syslog/messages.* | CUC/CUCM |
| FIPS-Protokolle | file get activelog platform/fips/* | CUC/CUCM |
| Host Resources-Agent | file get activelog platform/snmp/hostagt/* Hardware: file get activelog platform/log/SystemReport-*.tgz | CUC*/CUCM |
| Von der CLI erstellte Berichte der IPT-Plattform | Plattform: file get activelog platform/log/platformConfig-*.tar SE Linux: file get activelog syslog/security-diagnostics.tar.gz | CUC/CUCM |
| CLI-Protokolle der IPT-Plattform | file get activelog platform/log/cli* | CUC/CUCM |
| Protokolle des IPT-Plattform-Zertifikats | file get activelog platform/log/certm* | CUC/CUCM |
| Protokolle der IPT-Plattform "CertMgr" | file get activelog platform/log/certMgmt* | CUC/CUCM |
| Protokolle des IPT Plattform Cluster Managers | file get activelog platform/log/clustermgr* | CUC/CUCM |
| GUI-Protokolle der IPT-Plattform | file get activelog tomcat/logs/iptplattform/log4j/iptplattform* | CUC/CUCM |
| IPsecMgmt-Protokolle der IPT-Plattform | file get activelog platform/log/ipsecMgmt* | CUC/CUCM |
| Signierung der Datei installieren | file get activelog platform/log/authentication* | CUC/CUCM |
| Installations- und Upgrade-Protokolle | Datei wird installiert * | CUC/CUCM |
| Kerneldump-Protokolle | utils kerneldump aktivieren file get activelog syslog/messages* file get activelog syslog/CiscoSyslog*.* file get activelog cm/log/ris/csv/PerfMon.* file get activelog syslog/boot.* | CUC/CUCM |
| MIB2-Agent | file get activelog core/mib2agt/mib2agt* | CUC*/CUCM |
| Mail-Protokolle | file get activelog syslog/mailllog* | CUC/CUCM |
| Mgetty-Protokolle | file get activelog mgetty* | CUC/CUCM |
| NTP-Protokolle | file get activelog syslog/ntp* file get activelog syslog/sd_ntp* | CUC/CUCM |
| Paketerfassungsprotokolle Plattform-Administrations-Webdienst | file get activelog platform/cli/packages* file get activelog tomcat/logs/platform-api/log4j* | CUC/CUCM |

| | | |
|--|---|-----------|
| Platform Communication Web Service ** | file get activelog tomcat/logs/platformcom/log4j* | CUC/CUCM |
| PROG-Protokolle | file get activelog cm/trace/ccm/Proglogs/*. | CUC/CUCM |
| SAR-Protokolle | file get activelog cm/trace/cti/Proglogs/*. | CUC/CUCM |
| SELinux-Protokolle | file get activelog sa/sar* | CUC/CUCM |
| SNMP-Master-Agent | file get activelog platform/selinux_startup* | CUC/CUCM |
| SOAP = Diagnostic Portal | file get activelog syslog/security diagnostics* | CUC*/CUCM |
| Database Service | file get activelog platform/snmp/snmpdm* | CUC*/CUCM |
| Sicherheitsprotokolle | file get activelog tomcat/logs/dp/log4j/dp* | CUC/CUCM |
| Servicemanager | file get activelog syslog/secure* | CUC/CUCM |
| Dienstregistrierungsprotokolle | file get activelog platform/log/servm* | CUC/CUCM |
| e | file get activelog platform/serverReg/* | CUC/CUCM |
| Spooler-Protokolle | Datei erhalten activelog syslog/spooler* | CUC/CUCM |
| Systemanwendungsagent | file get activelog platform/snmp/sappagt/* | CUC*/CUCM |