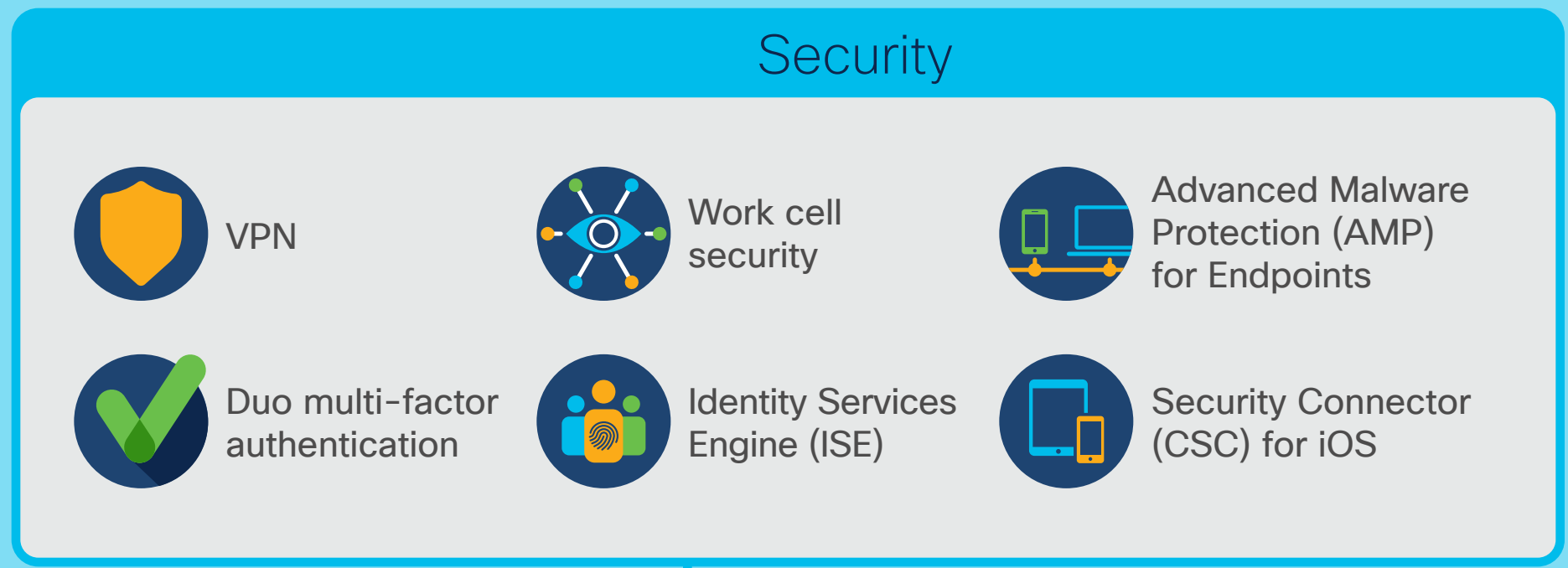


- ### Challenges
- Dispersed employees and staff at work and at home while still producing milk
 - Restricted travel for key support personnel (maintenance and plant engineering) that support and maintain satellite plants
 - Required physical distancing of plant employees in their meeting spaces and break rooms during shift changes and group gatherings.



Business outcomes

- Maintained high levels of factory uptime during fluctuating demand shifts
- Maintained worker productivity during times of crisis by enabling production staff and support staff to stay safe and seamlessly connected while working in dispersed environments
- Enhanced collaboration experience between the workers and contractors to ensure end-to-end communication across the ecosystem
- Delivered improved access for remote suppliers, contractors and employees