



# External End-of-Sale Announcement for Cisco UCS C220 M5-based CSPC appliance

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## Overview

### End-of-sale (EOS) for M5-based CSPC appliance

Cisco® would like to inform its valued customers that the Cisco UCS® C220 M5 Rack Server is scheduled to reach its end-of-sale (EOS) on August 31, 2023. As a result, the CSPC collector on UCS M5 will no longer be available for use in for new Business Critical Services (BCS) engagements including on-premises (air-gapped environment) starting October 30, 2023.

CSPC collector Type 2 is an SNMP-based tool that discovers and collects information from the Cisco devices installed on your network. Information gathered by the collector is used by several Cisco Services offers, such as Smart Net Total Care®, Partner Support Service, and Business Critical Services.

Customers with active service contracts will continue to receive support until the termination date of their contract. Table 1 describes the end-of-sale milestones, definitions, and dates for the affected product.

### End-of-sale milestones

**Table 1.** End-of-sale milestones, definitions, and dates

Milestone	Definition	Date
<b>Internal End-of-Sale Announcement Date</b>	The date that the document announcing the end-of-life and end-of-sale is made available to Cisco internal	03/13/2023
<b>External End-of-Sale Announcement Date</b>	The date that the document announcing the end-of-life and end-of-sale is made available to the public	06/20/2023
<b>Last Day to Order</b>	This is the last day a quote can be given to a customer or partner	10/30/2023
<b>End-of-Life of M5 Server</b>	The last possible date to receive support for affected service. After this date, support for CSPC Type 2 is not available, and the service becomes obsolete and end-of-life.	08/31/2028

### Service migration options

Cisco strongly recommends utilizing the CSPC Virtual Machine (VM) as an alternative to the UCS hardware-based CSPC appliance. By doing so, users can ensure a seamless and efficient data collection transition, with the same exact functionality, and eliminate the need to wait for the CSPC hardware to be ordered or shipped. Visit <https://www.cisco.com/c/en/us/support/cloud-systems-management/common-services-platform-collector-cspc/series.html> to learn more.

Alternatively, the Operational Insights Collector is a new option for specific use cases, leveraging NMS collection or other custom solutions. Discuss these options with your Cisco BCS team for the most appropriate solution. Support will be provided to existing customers until the end of their BCS contractual period.

Following are the PIDs impacted by the announcement.

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CSPC Collector SKU Name	SKU Description
BCS-CSPC-TYPE-2-BN	BCS-CSPC-Type 2-Large-V3-Collector Bundle
BCS-AIR-GAPPED-MLB	BCS-Air Gapped Collector Bundle

Please find more information about end-of-sale/end-of-life announcement for M5 here:  
<https://www.cisco.com/c/en/us/products/collateral/servers-unified-computing/ucs-c-series-rack-servers/ucs-m5-rack-server-c220-c240-c480-eol.html>